

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Date : 18.03.2023

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SGX 846S / SNJ 8018D ON 07.03.2023

We are the authorized repair workshop for the owner of motor vehicle no: **SGX 846S**, which was involved in the captioned accident with your insured vehicle no: **SNJ 8018D**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 6,912.00
2) Loss of Rental	\$ 480.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 7,394.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving License | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For FASTECH AUTO PTE LTD




AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, Shahendra Redzuan Bin Mohamed Naur ("the third party claimant")
of 446 Tampines street 42 #06-36 Singapore 520446 (address),
owner of SGX 846 S (vehicle no.) hereby authorize
Fastech Auto Pte Ltd
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SGX 846 S that was
damaged pursuant to the accident which occurred on 07-03-2023 (date) along
1 Bilal Ln, Singapore 469075 (location)
involving vehicle no/s SNJ 8018 D ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 07 day of March (month) 20 23 (year)


Signed by "the third party claimant"



Signed by "the workshop"

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, FASTECH AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,300.00 (Global Sum) for vehicle no. SGX846S that was damaged pursuant to the accident which occurred on 07/03/2023 (date) along (location) 1 BILAL LANE involving vehicle no/s SNJ8018D. This is pursuant to the inspection conducted on 08/03/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SHAHENDRA REDZUAN BIN MOHAMED NOOR (the third party claimant") of vehicle no. SGX846S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGX846S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of July (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

AIG Asia Pacific Insurance Pte Ltd

Chartis Building

78 Shenton Way #07-16

Singapore 079120

Attn : Motor Claim Department

Tax Invoice : 23408

Date : 15.03.2023

Vehicle No : SGX 846S

Make/Model : TOYOTA SIENTA 1.5G A

Chassis/Eng# :

Accident Date : 07.03.2023

Claim No :

Reference : 0323 -23408

Policy No :

Amount

To proceed on lump sum repair

S\$

6400.00

E. & O. E.

Total : S\$

6400.00

GST @ 8% : S\$

512.00

Amount Due : S\$

6912.00



for FASTECH AUTO PTE LTD



DAWN ENTERPRISES

21 SELETAR WEST FARMWAY 1
SINGAPORE 798125

TEL: 6383 2661 FAX: 6484 2836
REG. NO. 430058/00D

No. 20903

OFFICIAL RECEIPT

Received from

Shahendra Redzwan B. Mohd. Noor

the sum of Dollars

Four hundred eighty only

being Payment Of

SKZ 85655 (7/3/23 - 11/3/23)

DAWN ENTERPRISES

480xx
xx

Cash/Cheque No.

Faatech



DAWN ENTERPRISES

21 Seletar West Farmway 1

Singapore 798125

Tel: 63832661 Fax: 64842836

Reg No.430058/00D

Nº 38687

RENTAL AGREEMENT

DATE

7/3/23

HIRER'S PARTICULARS

Name Shahendra Redzuan Bin Mohamed NoorAddress 446 Tampines St 42 #06-36Singapore 520446I/C or Passport No. 88229676Z Country _____

Occupation _____

Date of Birth _____ Age _____

Driving Licence No. _____ Date Passed _____

Tel: (HP) _____ (Residence) _____

DRIVER'S PARTICULARS

Name _____

Address _____

I/C or Passport No. _____ Country _____

Occupation _____

Date of Birth _____ Age _____

Driving Licence No. _____ Date Passed _____

Tel: (Office) _____ (Residence) _____

IMPORTANT NOTES:

- 1 No Insurance Coverage if the driver is below 24yrs old or less than 2 years driving licence.
- 2 This vehicle is licenced to carry 64 passengers only.
- 3 Hirer is liable to pay first \$ 2000 as excess all claims any accident plus loss of earning while damaged vehicle is under repair.
- 4 For usage to Malaysia subject to higher excess all claims of S\$5,000.00 and different rental rate
- 5 Please notify our office should there be any accident involving this hired vehicle within 24 hrs
- 6 No refund will be given for vehicle returns early.
- 7 No refund will be given for petrol left in vehicle.
- Hirer is liable to pay all parking fee and traffic summonses.
- Vehicles to be return during office hour only.
- 10 No Service on Public Holiday and Sunday.

CHARGES

<u>A</u> Day at \$ <u>120.00</u>	per days	<u>\$480.00</u>
Day at \$	per week	
Day at \$	per month	
TOTAL AMOUNT		<u>\$480.00</u>
AMOUNT PAID		<u>\$480.00</u>
BALANCE DUE		
Days Extension From	To	
Amount Deposit (refundable) \$		

SCHEDULE

MODEL

SKZ 85658Honda Vezel

Date	Time	Mileage
<u>7/3/23</u>		
<u>11/3/23</u>		

FROM

7/3/23

TO

11/3/23

I/we have read and understood the terms and conditions above and hereby agreed to abide

Hirer's Signature

Driver/Gurantor's Signature

DAWN ENTERPRISES

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SNJ8018D

Date of Accident

07/03/2023



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **25/10/2022 - 24/10/2024**

Requested By **ALLAN TANG (KIM CHWEE AUT...**

Requested Date **07/03/2023 14:07**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 14 March 2023 12:39 pm
To: jeffreytay59@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SNJ8018D (AIG) AND SGX846S AT/ALONG 1 BILAL LANE ON 07/03/2023

Dear Tay Mong Seng,

Our Ref: CC6/AIG23002460/Uya3

ACCIDENT INVOLVING SNJ8018D (AIG) AND SGX846S AT/ALONG 1 BILAL LANE ON 07/03/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SGX846S** against your insurance policy.

Based on the accident report and third party's video footage, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

**I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Mar 2023 16:07	Clm Dtl Modified	Claimant's Name: -> SHAHENDRA REDZUAN BIN MOHAMED NOOR. Claimant's ID: -> S8 229676Z.	[A] HOW MEI KWAN
2	08 Mar 2023 16:07	Clm Veh Model Changed	(200938) TOYOTA SIENTA 1.5 G (A).	[A] HOW MEI KWAN
3	08 Mar 2023 16:07	Clm Created	Reg No: SGX846S. Acct Date: 2023/03/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Auto & General Insurance (Singapore) Pte. Limited. (H Q). Workshop: Fastech Auto Pte Ltd (HQ)	[A] HOW MEI KWAN
4	08 Mar 2023 16:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Mar 2023 16:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/03/17	[A] HOW MEI KWAN
6	08 Mar 2023 16:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Mar 2023 16:08	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	08 Mar 2023 16:08	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	08 Mar 2023 16:08	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	08 Mar 2023 16:08	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	09 Mar 2023 11:08	Video Downloaded	Downloaded Video - Accident	[I] Olea, Maricel
12	09 Mar 2023 11:08	Video Downloaded	Downloaded Video - Accident	[I] Olea, Maricel
13	14 Mar 2023 12:31	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
14	14 Mar 2023 12:31	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
15	15 Mar 2023 13:24	Clm Registration Modified	Acct Time:12:00:00->13:00:00.	[I] AIG OneClaim Integration User
16	26 May 2023 08:50	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	26 May 2023 08:50	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	26 May 2023 08:50	Clm Dtl Modified	JPJ Reg. Date: -> 2016/08/31.	[A] JOANNE LEE KHANG MIN
19	26 May 2023 08:50	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	03 Jun 2023 11:51	Adj Mandate Request	Cur.Req:7314.00:Liability: 100% (BOLA:Nil) OI moved out from own house failed to check clearance of traffic on the road & collided onto TP which was travelling straight. *Quantum: \$7,314.00 (all-in). Please refer to adjuster report for details. *For	[A] Ezlyna
21	05 Jun 2023 11:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/03/17. Mandate Remarks: Hi, can confirm if price of headlamp is \$3,450?	[I] Lee, Ming-Yao
22	05 Jun 2023 11:22	Adj Mandate Set	Maintained:Hi, can confirm if price of headlamp is \$3,450?	[I] Lee, Ming-Yao
23	12 Jun 2023 09:43	Adj Mandate Request	Cur.Req:7314.00:Liability: 100% (BOLA:Nil) OI moved out from own house failed to check clearance of traffic on the road & collided onto TP which was travelling straight. *Quantum: \$7,314.00 (all-in). Please refer to adjuster report for details. *For	[A] Ezlyna
24	15 Jun 2023 13:29	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/03/17. Mandate Remarks: as discussed, to resubmit mandate	[I] Lee, Ming-Yao
25	15 Jun 2023 13:29	Adj Mandate Set	Maintained:as discussed, to resubmit mandate	[I] Lee, Ming-Yao
26	16 Jun 2023 11:16	Adj Mandate Request	Cur.Req:7314.00:Liability: 100% (BOLA:Nil) OI moved out from own house failed to check clearance of traffic on the road & collided onto TP which was travelling straight. *Quantum: \$7,314.00 (all-in). Please refer to adjuster report for details. *For	[A] Ezlyna

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	20 Jun 2023 09:41	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2023/03/17. Mandate Remarks: to proceed with settlement at best	[I] Lee, Ming-Yao
28	20 Jun 2023 09:41	Adj Mandate Set	Approved:7314.00:to proceed with settlement at best	[I] Lee, Ming-Yao

Date From



Date To



Audit Type

None

▼

Go

ACTIVITY	
No record	

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2928397	08 Mar 2023 16:09:03	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGX846S	HOW MEI KWAN	xx.xx
2928399	08 Mar 2023 16:09:07	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGX846S	HOW MEI KWAN	xx.xx
2928401	08 Mar 2023 16:12:06	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGX846S	SNJ8018D	11.00
2970172	26 May 2023 08:50:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGX846S	SNJ8018D	11.00