### FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date: 17.03.2023

China Taiping Insurance Singapore Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam.

### ACCIDENT INVOLVING VEHICLES : SJJ 5804T / PA 9958H ON 08.03.2023

We are the authorized repair workshop for the owner of motor vehicle no: SJJ 5804T, which was involved in the captioned accident with your insured vehicle no: PA 9958H. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| 1) | Cost of Repair (inclusive of GST) | \$<br>5,400.00 |
|----|-----------------------------------|----------------|
| 2) | Loss of Use (5 days x \$60)       | \$<br>300.00   |
| 3) | GIA Search Fee                    | \$<br>2.00     |
|    |                                   | \$<br>5,702.00 |

We enclosed herewith the following documents to support the claims:

a) Final Repair Invoice

b) GIA Search Report

c) Letter of Authorisation, etc....

d) GIA Report

e) Police Report

f) I/C & Driving License

g) Insurance Certificate

h) Vechicle Registration Log Card

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

| DATE : 08.03. 3013   |
|--|
| TO : CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD   |
| RE : ACCIDENT INVOLVING VEHICLE NO. SJJ 5804 T / PA 9958 H   |
| ALONG WOODLANDS AVENUE 3 AND AVENUE STREET 31 (CROSS JUNCTION ON 08.03.223   |
| I/We,TEH WAI YEE   |
| of (NRIC No./ROC No.) S 8573 449 I   |
| OF APT BLK 636 WOODLANDS RING ROAD # 09-77 SINGAPORE 730636  |
| owner of vehicle no. St 58047 in consideration of M/s FASTECH AUTO   |
| PTE LTD repairing my/our vehicleSJ_5804T at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely. |
|  |
| I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.  |
| Signature of Owner :   |
| Name of Owner: TEH WAI YEE   |

\*\*\* This Discharge Veucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or unincured losses claim in a later date. Further, the settlement terms berein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : - Claim No : SNM23D201790/C02/PA9958H/TOHHS

Claimant : TEH WAI YEE

Amount : \$\$5,702.00

SINGAPORE DOLLARS FIVE THOUSAND SEVEN HUNDRED AND TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJJ5804T Insured Vehicle No. : PA9958H

Date of Loss : 08/03/2023

Place of Accident : JUNCTION OF WOODLANDS AVE 3 / WOODLANDS STREET 32

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CHANG CHEN PTE LTD

Driver Name : LIU BO

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| 1) General Damages                             |     |  | \$\$        |          |
|--|-----|--|-------------|----------|
| 2) Cost of Repair/ <del>Excess</del>           |     |  | S\$         | 5,400.00 |
| <ol> <li>Loss of Use/Rental/Barning</li> </ol> |     |  | S\$         | 300.00   |
| 4) GIA/Police Reports/                         |     |  |             |          |
| Investigation Results/Search E                 | ees |  | S\$         | 2.00     |
| 5) Medical Reports/Expenses                    |     |  | \$\$        |          |
| 6) Survey Fees/P.T. Fees/Towing                |     |  | S\$         |          |
| 7) Cost including Disbursement                 |     |  | \$\$        |          |
|  |     |  |             |          |
| TOTAL  |     |  | <b>8</b> \$ | 5,702.00 |

| Claimant Name: TEH | WAI YEE  | NRIC No | ) i = | S 8573 419I |
|--------------------|----------|---------|-------|-------------|
| Signature :        | <i>F</i> | Date    | ī _   | 15-06-2023  |

## TAX INVOICE

### **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice: 23409

China Taiping Insurance Singapore Pte Ltd

3 Anson Road Date a 15.03.2023 #16-00 Springleaf Tower SJJ 5804T Vehicle No

Singapore 079909 Make/Model # TOYOTA COROLLA ALTIS

Chassis/Eng#

Attn: Motor Claim Department Accident Date # 08.03.2023

Claim No

0323 -23409 Reference

Policy No 4

Amount

5000.00 To proceed on lump sum repair S\$

E. & O. E.

Total: S\$

5000.00

GST @ 8% : S\$

400.00

Amount Due 1 S\$

5400.00

for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

# INSURER ENQUIRY

# **Find insurer**

Vehicle reg. no.

PA9958H

**Date of Accident** 

08/03/2023

Reset

### **% RESULT & RECEIPT**

# TP Insurer Enquiry Insurance China Taiping Insurance (Sing... Period of Insurance 18/10/2022 - 17/10/2023 Requested By ALLAN TANG (KIM CHWEE AUT... Requested Date 08/03/2023 09:16

### **Payment details**

Request Amount: \$\$1.85 GST Amount: \$\$0.15

Total Amount Due (GST Inclusive): \$\$2

### **General Insurance Association**

Records Management Centre GST Registration No: **M400017735** 

### EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

Sent: Wednesday, 22 March 2023 12:01 PM

**To:** griflim@hotmail.com

Cc: Admin A

Subject: ACCIDENT INVOLVING PA9958H (CHINA TAIPING) AND SJJ5804T AT/ALONG

JUNCTION OF WOODLANDS AVE 3 / WOODLANDS STREET 32 ON 08/03/2023

Our Ref: CC6/CTI23002458/Uya3

Insured Name: CHANG CHEN PTE LTD

Insured Driver : Liu Bo

Dear Sir/Madam,

# ACCIDENT INVOLVING PA9958H (CHINA TAIPING) AND SJJ5804T AT/ALONG JUNCTION OF WOODLANDS AVE 3 / WOODLANDS STREET 32 ON 08/03/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SJJ5804T** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

### EzLyna (LKKAuto)

**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>

**Sent:** Saturday, 3 June 2023 9:51 PM **To:** EzLyna (LKKAuto); Admin A

Cc:Claims Dept of CTI; Alfred Toh; Jess Kong; Janice Yeoh; griflim@hotmail.comSubject:PA9958H hit rear of SJJ5804T on 8 March 2023 at/about 8.40 am along junction of

Woodlands Ave 3/Woodlands St 32 (SNM23D201790/C02/PA9958H/TOHHS)/LKK REF -

CC6/CTI23002458/Uya3)

**Attachments:** Letter to OI PA9958H.pdf

LKK ref: CC6/CTI23002458/Uya3

CTI ref: SNM23D201790/C02/PA9958H/TOHHS

Dear Ezlyna

We thank you for your email of 3 June 2023.

Please proceed to negotiate offer up to \$5,702.00 (all in).

#### **Best Regards**

**Alfred Toh** 

**Assistant Manager** 

**Claims Department** 

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>
<a href="mailto:alfred.toh@sg.cntaiping.com">alfred.toh@sg.cntaiping.com</a>

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Saturday, June 3, 2023 5:28 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

**Subject:** RE: {SEEK MANDATE} / PRELIMINARY ADVISE / Direct Settlement - Accident Involving PA9958H (OI: SNM23D201790/C02/PA9958H/TOHHS) & SJJ5804T (TP: LKK REF - CC6/CTI23002458/Uya3) on 08/03/2023

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM23D201790/C02/PA9958H/TOHHS

LKK ref: CC6/CTI23002458/Uya3

Dear Alfred.

ACCIDENT INVOLVING PA9958H (CHINA TAIPING) AND SJJ5804T (TP) ON 08/03/2023

We refer to the above matter.

It is an accident under BOLA:27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$5,702.00 (all-in).

The summary is as follows: -

|                                | Amount Claimed | Amount Revised            |
|--------------------------------|----------------|---------------------------|
| 1. Cost of Repair              | \$ 17,403.70   | \$ 5,400.00 (L/Sum) w/GST |
| 2. Loss of Use (5 days x \$60) | \$ 300.00      | \$ 300.00                 |
| 3. LTA Search fee              | \$ 2.00        | \$ 2.00                   |
| Total                          | \$ 17,705.70   | <u>\$ 5,702.00</u>        |

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 01/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

\*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAuto)

Sent: Thursday, March 23, 2023 4:39 PM

To: Alfred Toh <a life toh@sg.cntaiping.com >; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com > Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com >; Admin A <a life toh and a life toh a life toh and a life

**Subject:** RE:PRELIMINARY ADVISE / Direct Settlement - Accident Involving PA9958H (OI:

SNM23D201790/C02/PA9958H/TOHHS) & SJJ5804T (TP: LKK REF - CC6/CTI23002458/Uya3) on 08/03/2023

Dear Alfred,

We refer to your email below.

Please find enclosed herewith: -

1) Preliminary Advice

- 2) TP's estimate marked by surveyor
- 3) Inspection photos

Thank you.

With warmest regards, Ezlyna

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Tuesday, March 21, 2023 9:41 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>; EzLyna (LKKAuto) < <a href="mailto:ezlyna@lkkauto.com">ezlyna@lkkauto.com</a>; Alfred Toh

<alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving PA9958H (OI: SNM23D201790/C02/PA9958H/TOHHS) & SJJ5804T

(TP: LKK REF - CC6/CTI23002458/Uya3) on 08/03/2023

Message Classification: Internal

**Dear Sirs** 

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of Preliminary advice.

**Best Regards** 

Alfred Toh Assistant Manager Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>
<a href="mailto:alfred.toh@sg.cntaiping.com">alfred.toh@sg.cntaiping.com</a>

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Monday, March 20, 2023 2:06 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Cc: Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: Direct Settlement - Accident Involving PA9958H (OI: CTI - TBA) AND SJJ5804T (TP: LKK REF -

CC6/CTI23002458/Uya3) on 08/03/2023

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJJ 5804T at M/s Fastech Auto Pte Ltd - Kaki Bukit on 08.03.2023 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Ezlyna.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)