

## EzLyna (LKKAUTO)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Saturday, 3 June 2023 9:51 PM  
**To:** EzLyna (LKKAUTO); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh; Jess Kong; Janice Yeoh ; griflim@hotmail.com  
**Subject:** PA9958H hit rear of SJJ5804T on 8 March 2023 at/about 8.40 am along junction of Woodlands Ave 3/Woodlands St 32 (SNM23D201790/C02/PA9958H/TOHHS)/LKK REF - CC6/CTI23002458/Uya3)  
**Attachments:** Letter to OI\_PA9958H.pdf

LKK ref : CC6/CTI23002458/Uya3  
CTI ref: SNM23D201790/C02/PA9958H/TOHHS

Dear EzLyna

We thank you for your email of 3 June 2023.

Please proceed to negotiate offer up to \$5,702.00 (all in).

Best Regards

Alfred Toh  
Assistant Manager  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Saturday, June 3, 2023 5:28 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / PRELIMINARY ADVISE / Direct Settlement - Accident Involving PA9958H (OI: SNM23D201790/C02/PA9958H/TOHHS) & SJJ5804T (TP : LKK REF - CC6/CTI23002458/Uya3) on 08/03/2023

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Your ref: SNM23D201790/C02/PA9958H/TOHHS  
LKK ref : CC6/CTI23002458/Uya3

Dear Alfred,

ACCIDENT INVOLVING PA9958H (CHINA TAIPING) AND SJJ5804T (TP) ON 08/03/2023

We refer to the above matter.

It is an accident under BOLA:27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Fastech Auto Pte Ltd" at \$5,702.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 17,403.70	\$ 5,400.00 (L/Sum) w/GST
2. Loss of Use (5 days x \$60)	\$ 300.00	\$ 300.00
3. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 17,705.70	<b>\$ 5,702.00</b>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 01/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction. Thank you.

\*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** EzLyna (LKKAuto)

**Sent:** Thursday, March 23, 2023 4:39 PM

**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE:PRELIMINARY ADVISE / Direct Settlement - Accident Involving PA9958H (OI: SNM23D201790/C02/PA9958H/TOHHS) & SJJ5804T (TP : LKK REF - CC6/CTI23002458/Uya3) on 08/03/2023

Dear Alfred,

We refer to your email below.

Please find enclosed herewith : -

- 1) Preliminary Advice

- 2) TP's estimate marked by surveyor
- 3) Inspection photos

Thank you.

With warmest regards,  
Ezlyna

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Tuesday, March 21, 2023 9:41 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: Direct Settlement - Accident Involving PA9958H (OI: SNM23D201790/C02/PA9958H/TOHHS) & SJJ5804T (TP : LKK REF - CC6/CTI23002458/Uya3) on 08/03/2023

**Message Classification:** *Internal*

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of Preliminary advice.

**Best Regards**

**Alfred Toh**  
**Assistant Manager**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, March 20, 2023 2:06 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving PA9958H (OI : CTI - TBA) AND SJJ5804T (TP : LKK REF - CC6/CTI23002458/Uya3) on 08/03/2023

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJJ 5804T at M/s Fastech Auto Pte Ltd - Kaki Bukit on 08.03.2023 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Ezlyna.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)