

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 8 March 2023 9:53 AM
To: WAH HONG MOTORS & CREDIT PTE LTD; Mei Kwan (LKKAuto); admin-d; Admin A
Subject: CDMPG23000554 - RE: FW: LIABILITY CHECK : Our Ref UC701 / Accident Involving Vehicle No. SBD8508E & SMU1656L on 05/03/2023

Hi LKK,

Please conduct this OD survey request.

Kindly inform us if you are not able to attend it.

Thank you

Data Classification: Confidential, C3

Warmest Regards,
Ivy Yong
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3 Singapore 038988
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

-----Original Message-----

From: WAH HONG MOTORS & CREDIT PTE LTD <MOTOR@WAHHONG.SG>

Sent: Wednesday, 8 March 2023 9:12 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: FW: LIABILITY CHECK : Our Ref UC701 / Accident Involving Vehicle No. SBD8508E & SMU1656L on 05/03/2023

Dear Pauline,

We refer to the above matter.

We select LKK to conduct PRI survey.

Thank you.

Regards,

Jo

WAH HONG MOTORS & CREDIT PTE LTD

ROC:199806235M

ENTERPRISE HUB

38 TOH GUAN ROAD EAST

#01-57 S(608581)

Tel:(65)67737377

Website: www.wahhong.sg

Mail : motor@wahhong.sg

CONFIDENTIAL NOTE: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail.

Data Privacy Policy Notice: Wah Hong Motor & Credit Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy.

This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf).

On 07-Mar-23 3:02 PM, ERGO Insurance Pte. Ltd. (Claims Department) wrote:

> Dear Jo

>

> We would like to conduct a PRI survey, please refer to our list of surveyors :

>

>

> Survey Company Surveyor Name

> Genesis Roy

> Perfect Automobile Gary Chuah

> LKK Byran / Andrew Ling

> Precise Appraiser Anthony Lim

>

>

>
> Warmest Regards,
> Pauline Soh
> Executive
>
> ERGO Insurance Pte. Ltd.
> 8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
> DID.: +65 6829 9194
>
> pauline.soh@ergo.com.sg | www.ergo.com.sg
>
>
>
> ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.
>
>
>
>
> Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.
>
> -----Original Message-----
> From: WAH HONG MOTORS & CREDIT PTE LTD <MOTOR@WAHHONG.SG>
> Sent: Monday, 6 March 2023 5:04 pm
> To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
> Subject: LIABILITY CHECK : Our Ref UC701 / Accident Involving Vehicle
> No. SBD8508E & SMU1656L on 05/03/2023
> Importance: High
>
> Dear Sir/Madam,
>
> Please refer to the above subject and we acting for the owner of SBD8508E against your insured vehicle SMU1656L.
>
> Kindly update us that have your insured SMU1656L file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.
>
> Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.
>
> Kindly let us have your reply, we have attached the GIA Report for your perusal.
>
> --
> Regards,
>
> Jo
> WAH HONG MOTORS & CREDIT PTE LTD
> ROC:199806235M
>
> ENTERPRISE HUB

> 38 TOH GUAN ROAD EAST

> #01-57 S(608581)

>

> Tel:(65)67737377

> Website: www.wahhong.sg

> Mail : motor@wahhong.sg

>

> CONFIDENTIAL NOTE: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail.

>

> Data Privacy Policy Notice: Wah Hong Motor & Credit Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy.

>

> This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf).

> EMAIL DISCLAIMER

> The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

> Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

> ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.