

## Veron Chen (LKKAUTO)

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**From:** Wah Hong motors & credit pte ltd <motor@wahhong.sg>  
**Sent:** Tuesday, 18 April 2023 3:30 PM  
**To:** Veron Chen (LKKAUTO); Rasul (LKKAUTO); SUR; CS A Team  
**Subject:** RE: Finalize: TP CLAIMS FOR VEHICLE SBD8508E (OUR REF:WH1790) ACCIDENT ON 05/03/2023

Hi Veron,

We agree on the final amount.

Thank you

On 13 Apr 2023 10:53 am, Veron Chen (LKKAUTO) wrote:

Dear Pei Pei,

### “Without Prejudice”

We will be advising our Principal a cost of repair of LS \$2,000/- with 3 days of repair, subject to their approval.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Sent:** Monday, April 10, 2023 6:26 PM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>  
**Subject:** FW: Finalize: TP CLAIMS FOR VEHICLE SBD8508E (OUR REF:WH1790) ACCIDENT ON 05/03/2023

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**From:** Wah Hong motors & credit pte ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>  
**Sent:** Monday, 10 April 2023 6:25:32 pm (UTC+08:00) Kuala Lumpur, Singapore  
**To:** Rasul (LKKAUTO) <[Rasul@lkkauto.com](mailto:Rasul@lkkauto.com)>  
**Subject:** Finalize: TP CLAIMS FOR VEHICLE SBD8508E (OUR REF:WH1790) ACCIDENT ON 05/03/2023

Hi Rasul,

Attach is the after paint photos for your perusal. Kindly finalize with us.

On 14 Mar 2023 2:13 pm, Ivy Yong wrote:

Without Prejudice

Dear Sir/Madam,

We welcome direct settlement.

Thank you

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
Senior Executive, Claims

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower 3  
Singapore 038988  
DID.: +65 6829 9197  
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**From:** WAH HONG MOTORS & CREDIT PTE LTD <[MOTOR@WAHHONG.SG](mailto:MOTOR@WAHHONG.SG)>  
**Sent:** Tuesday, 14 March 2023 1:44 pm  
**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>  
**Subject:** Re: CDMPG23000554 - RE: FW: LIABILITY CHECK : Our Ref UC701 / Accident Involving Vehicle No. SBD8508E & SMU1656L on 05/03/2023 (FOR YOUR IMMEDIATE ATTENTION)

Dear All,

We refer to the above matter.

We have been asking for liability of the above case and also whether your insured's driver reported on the above accident. However, to-date we have not heard from you.

Please let us have your **urgent reply** without further protract the matter.

Looking forward for your prompt action.

Regards,

Jo  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 67737377

Website: [www.wahhong.sg](http://www.wahhong.sg)

Mail : [motor@wahhong.sg](mailto:motor@wahhong.sg)

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On 08-Mar-23 3:58 PM, Meng Yan (LKK Auto) wrote:

Dear Ivy,

Thank you for the assignment.

As spoken, this case assigned as TP Claim.

Dear Jo,

Content well noted.

Please let us know in advance if any survey arrangement.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

**From:** WAH HONG MOTORS & CREDIT PTE LTD

[<MOTOR@WAHHONG.SG>](mailto:MOTOR@WAHHONG.SG)

**Sent:** Wednesday, 8 March 2023 10:59 AM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

[<claims@ergo.com.sg>](mailto:claims@ergo.com.sg); Mei Kwan (LKKAuto)

[<Meikwan@lkkauto.com>](mailto:Meikwan@lkkauto.com); admin-d [<admin-d@lkkauto.com>](mailto:admin-d@lkkauto.com);

Admin A [<admin-a@lkkauto.com>](mailto:admin-a@lkkauto.com)

**Subject:** Re: CDMPG23000554 - RE: FW: LIABILITY CHECK : Our Ref UC701 / Accident Involving Vehicle No. SBD8508E & SMU1656L on 05/03/2023

Dear Ivy,

This is not OD claim.

We are making a claim against your insured's SMU1656L.

Regards,

Jo

WAH HONG MOTORS & CREDIT PTE LTD

ROC:199806235M

ENTERPRISE HUB

38 TOH GUAN ROAD EAST

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[Tel: \(65\) 67737377](tel:6567737377)

Website: [www.wahhong.sg](http://www.wahhong.sg)

Mail : [motor@wahhong.sg](mailto:motor@wahhong.sg)

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On 08-Mar-23 9:53 AM, ERGO Insurance Pte. Ltd. (Claims Department) wrote:

Hi LKK,

Please conduct this OD survey request.

Kindly inform us if you are not able to attend it.

Thank you

Data Classification: Confidential, C3

Warmest Regards,  
Ivy Yong  
Senior Executive, Claims

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec  
Tower 3  
Singapore 038988  
DID.: +65 6829 9197  
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-----Original Message-----

From: WAH HONG MOTORS & CREDIT PTE LTD  
<[MOTOR@WAHHONG.SG](mailto:MOTOR@WAHHONG.SG)>  
Sent: Wednesday, 8 March 2023 9:12 am  
To: ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
Subject: Re: FW: LIABILITY CHECK : Our Ref UC701 / Accident Involving Vehicle No. SBD8508E & SMU1656L on 05/03/2023

Dear Pauline,

We refer to the above matter.

We select LKK to conduct PRI survey.

Thank you.

Regards,

Jo  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

[Tel: \(65\) 67737377](tel:(65)67737377)  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail : [motor@wahhong.sg](mailto:motor@wahhong.sg)

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On 07-Mar-23 3:02 PM, ERGO Insurance Pte. Ltd. (Claims Department) wrote:

Dear Jo

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey	
Company	Surve
yor Name	
Genesis	
Roy	
Perfect	
Automobile	Gary
Chuah	
LKK	
Byran / Andrew Ling	
Precise	
Appraiser	Anthon
y Lim	

Warmest Regards,  
Pauline Soh  
Executive

ERGO Insurance Pte. Ltd.  
8 Temasek Boulevard #04-01  
| Suntec Tower Three |  
Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) |  
[www.ergo.com.sg](http://www.ergo.com.sg)

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-----Original Message-----  
From: WAH HONG MOTORS & CREDIT PTE LTD  
[<MOTOR@WAHHONG.SG>](mailto:MOTOR@WAHHONG.SG)  
Sent: Monday, 6 March 2023 5:04 pm  
To: ERGO Insurance Pte. Ltd. (Claims Department)  
[<claims@ergo.com.sg>](mailto:claims@ergo.com.sg)  
Subject: LIABILITY CHECK : Our Ref UC701 / Accident Involving Vehicle No. SBD8508E & SMU1656L on 05/03/2023  
Importance: High

Dear Sir/Madam,

Please refer to the above subject and we acting for the owner of SBD8508E against your insured vehicle SMU1656L.

Kindly update us that have your insured SMU1656L file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.



Kindly let us have your  
reply, we have attached  
the GIA Report for your  
perusal.

--

Regards,

Jo  
WAH HONG MOTORS & CREDIT  
PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

[Tel: \(65\) 67737377](tel:6567737377)

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Thank You and Best Regards,

Abi Tan  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

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#01-57 S(608581)

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Thank You and Best Regards,

Abi Tan  
WAH HONG MOTORS & CREDIT PTE LTD

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