

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Tuesday, 7 March 2023 3:13 PM  
**To:** Kuru & Co; Admin A; admin-d; Mei Kwan (LKKAuto)  
**Cc:** 'Admin'  
**Subject:** RE: PRE-REPAIR SURVEY // OUR REF: L23.0198.cj // YR REF: SMU 8440X // ACCIDENT INVOLVING SJV 2424M AND SMU 8440X ON 04.03.2023

Hi LKK,

\*\*\* Insured has not report.

We will provide our [Claims ref no.](#) in later.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Kuru & Co <kurulegal@yahoo.com.sg>  
**Sent:** Tuesday, 7 March 2023 2:51 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** PRE-REPAIR SURVEY // OUR REF: L23.0198.cj // YR REF: SMU 8440X // ACCIDENT INVOLVING SJV 2424M AND SMU 8440X ON 04.03.2023

Dear Sirs

We refer to your email of same date.

Our client is agreeable to the following surveyor(s) as the SJE: LKK / Adrian

Please arrange for your surveyor to survey our client’s vehicle at the following address:

TK MOTOR WORKSHOP  
1 Kaki Bukit Ave 6 #02-56 AutoBay@Kaki Bukit  
Singapore 417883

Tel: Ah Keong / 96273323

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey(s).

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client’s repairer.

Regards  
Irene  
Kuru & Co  
150 South Bridge Road  
#04-06 Fook Hai Building  
Singapore 058727  
Tel: 6532 2009  
Fax: 6532 2007

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On Tuesday, 7 March 2023 at 02:27:26 pm SGT, ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)> wrote:

Dear Irene,

We would like to conduct a PRI survey, please refer to our list of surveyors :

<b>Survey Company</b>
<b>Surveyor Name</b>
Genesis
Roy

Perfect Automobile

Gary Chuah

LKK

Byran / Andrew Ling

Precise Appraiser

Anthony Lim

Warmest Regards,

Pauline Soh

Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)



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**From:** Kuru & Co <[kurulegal@yahoo.com.sg](mailto:kurulegal@yahoo.com.sg)>

**Sent:** Tuesday, 7 March 2023 12:45 pm

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>; Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>

**Subject:** PRE-REPAIR SURVEY // OUR REF: L23.0198.cj // YR REF: SMU 8440X // ACCIDENT INVOLVING SJV 2424M AND SMU 8440X ON 04.03.2023

Dear Sirs,

**ACCIDENT INVOLVING SJV 2424M AND SMU 8440X ON 04.03.2023**

**AT/ALONG SCOTTS ROAD TOWARDS NEWTON ROAD**

**NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY**

We act for Chua Boon Han, Ronnie (Cai Wehan, Ronnie) , whose vehicle registration number **SJV 2424M** was damaged in the above accident.

A copy of our client's **Singapore Accident Statement** is enclosed.

Before our client proceeds with repairs, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed with repairs without further reference to you.

Regards

Irene

Kuru & Co  
150 South Bridge Road  
#04-06 Fook Hai Building  
Singapore 058727  
Tel: 6532 2009

Fax: 6532 2007

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