

Celine Fong (LKKAuto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 17 July 2023 11:59 AM
To: Celine Fong (LKKAuto)
Subject: RE: PRE-REPAIR SURVEY // OUR REF: L23.0198.cj // YR REF: SMU 8440X // ACCIDENT INVOLVING SJV 2424M AND SMU 8440X ON 04.03.2023

CDMPG23000553

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Sent: Friday, 14 July 2023 10:55 am
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRE-REPAIR SURVEY // OUR REF: L23.0198.cj // YR REF: SMU 8440X // ACCIDENT INVOLVING SJV 2424M AND SMU 8440X ON 04.03.2023

Dear Pauline,

Please provide claim reference no.

Thank you.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, March 7, 2023 6:39 PM

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Admin' <support@insurlogic.net>

Subject: RE: PRE-REPAIR SURVEY // OUR REF: L23.0198.cj // YR REF: SMU 8440X // ACCIDENT INVOLVING SJV 2424M AND SMU 8440X ON 04.03.2023

Dear Pauline,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Tuesday, 7 March 2023 3:13 PM

To: Kuru & Co <kurulegal@yahoo.com.sg>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: 'Admin' <support@insurlogic.net>

Subject: RE: PRE-REPAIR SURVEY // OUR REF: L23.0198.cj // YR REF: SMU 8440X // ACCIDENT INVOLVING SJV 2424M AND SMU 8440X ON 04.03.2023

Hi LKK,

*** Insured has not report.

We will provide our Claims ref no. in later.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg





Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Kuru & Co <kurulegal@yahoo.com.sg>
Sent: Tuesday, 7 March 2023 2:51 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: PRE-REPAIR SURVEY // OUR REF: L23.0198.cj // YR REF: SMU 8440X // ACCIDENT INVOLVING SJV 2424M AND SMU 8440X ON 04.03.2023

Dear Sirs

We refer to your email of same date.

Our client is agreeable to the following surveyor(s) as the SJE: LKK / Adrian

Please arrange for your surveyor to survey our client's vehicle at the following address:

TK MOTOR WORKSHOP
1 Kaki Bukit Ave 6 #02-56 AutoBay@Kaki Bukit
Singapore 417883

Tel: Ah Keong / 96273323

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey(s).

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards
Irene
Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009
Fax: 6532 2007

CONFIDENTIALITY CAUTION: This message is intended for the addressee(s) only and may contain confidential information and/or may be subjected to legal privilege. If you have received in error, please notify us immediately by return email, delete this message and you shall not disseminate, distribute or copy any information contained herein.

On Tuesday, 7 March 2023 at 02:27:26 pm SGT, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Irene,

We would like to conduct a PRI survey, please refer to our list of surveyors :

| Survey Company |
|---------------------|
| Surveyor Name |
| Genesis |
| Roy |
| Perfect Automobile |
| Gary Chuah |
| LKK |
| Byran / Andrew Ling |
| Precise Appraiser |
| Anthony Lim |

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Kuru & Co <kurulegal@yahoo.com.sg>
Sent: Tuesday, 7 March 2023 12:45 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>
Subject: PRE-REPAIR SURVEY // OUR REF: L23.0198.cj // YR REF: SMU 8440X // ACCIDENT INVOLVING SJV 2424M AND SMU 8440X ON 04.03.2023

Dear Sirs,

ACCIDENT INVOLVING SJV 2424M AND SMU 8440X ON 04.03.2023

AT/ALONG SCOTTS ROAD TOWARDS NEWTON ROAD

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for Chua Boon Han, Ronnie (Cai Wehan, Ronnie) , whose vehicle registration number **SJV 2424M** was damaged in the above accident.

A copy of our client's **Singapore Accident Statement** is enclosed.

Before our client proceeds with repairs, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed with repairs without further reference to you.

Regards

Irene

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

CONFIDENTIALITY CAUTION: This message is intended for the addressee(s) only and may contain confidential information and/or may be subjected to legal privilege. If you have received in error, please notify us immediately by return email, delete this message and you shall not disseminate, distribute or copy any information contained herein.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.