

Meng Yan (LKK Auto)

From: Claims <claims@budgetdirect.com.sg>
Sent: Tuesday, 7 March 2023 12:13 PM
To: admin-d; assignments; SUR
Cc: Jared Liu Yaorong; Derrick Quok; Kenneth Lim
Subject: TPPD survey: Claim ref: C10020915 /JL || OI-SMP2119R (ORANGE) TP-SHC269G || Est: \$0 || BIFROST AUTO
Attachments: C10020915 - SHC269G.zip

Hi Team,

We wish to appoint LKK to conduct survey for the TP vehicle number: **SHC269G**

*Please kindly take note that the officer in-charge is [Mr.Jared](#) , who is copied in the email.
We appreciate if you can keep him in the loop.*

BIFROST AUTO

Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644
62436687

Please find attached OI GIA report for your reference.

Thank you.
Best regards,

Maybie Chua
Admin Executive, Claims

F +65 6725 0853
E maybie.chua@budgetdirect.com.sg



From: Assessment Dept <assessment_ltc@bifrostable.com>

Sent: Tuesday, 7 March 2023 10:36 am

To: Claims <claims@budgetdirect.com.sg>

Cc: Claims Dept <claims_ltr@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>

Subject: Re: PRI Request On 06-03-2023 || Ourf: C10020915 || SHC269G & SMP2119R D.O.A : 05.03.2023

Without Prejudice

Dear Maybie

Our client selects LKK.

Taxi at workshop.

Please make the necessary assignment and dissemination of the information.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.

From: Assessment Dept <assessment_ltc@bifrostable.com>

Sent: Monday, 6 March 2023 3:40 pm

To: Claims <claims@budgetdirect.com.sg>

Cc: Claims Dept <claims_ltr@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>

Subject: PRS for our client's vehicle SHC 269 G and your insured's vehicle SMP 2119 R D.O.A : 05.03.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Ang Hong Heng, to notify you of the aforesaid accident involving our client's vehicle SHC 269 G and your insured's vehicle SMP 2119 R on 05.03.2023.

Please find enclosed our client's LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SMP 2119 R for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **05.03.2023**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687