

ASS. REC. BY:

REF: AIS/ 23 0024101kv

Kenneth

**ASSIGNMENT**

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Estem

of \_\_\_\_\_

Insured: SP200155549

Policy No. 202332005940

Claims No. \_\_\_\_\_

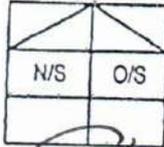
Sum Insured: \_\_\_\_\_ Excess: 600

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: 8139k

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 1.B11 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_ Vehicle: IN / OUT

Veh No: SLM 7789B Yr Regn: 04, 19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Wagon

Make: Toy Vokx C.C. 1797

Colour: M.P. White A/C: Insured / Std / Nil / NA

Sp. Reading: 93227 T/Radio: Insured / Std / Nil / NA

Eng/No: \_\_\_\_\_

C/No: ZWR 80 0374212

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rlm / STD A/Rlm or

Tyre Size: F: \_\_\_\_\_

R: 195/65R15

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 8 mm Rear 6 mm

R/Bal. 8 mm L/Bal. 6 mm

D.O.A. 4/3/23 D.O.I. 8/3/2023

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear wheel shortened

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

30/3 25880.63

22/5/23 Final fig \$6031 confirmed by email (red 9055.43, 60%)

Date/Time, File Pass to?

: Prell. Report  
 : Final Report

Days Of Repair: 5

Resurvey No. of Trip: 3

Survey Fee:

Add Fee:  : Site Insp (\$)  
 : Interview (\$)  
 : Tech Invs (\$)  
 : Weekend (\$)

Transportation:

S - RS. \$

Flares

Others

TOTAL

2) 22/5/23-typist

Report Format: Merimen

Lump Sum / I.B.I: (\$ 6031)



# SINGAPORE ACCIDENT STATEMENT

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date of Submission .....	06/03/2023 13:50 (SGT)
Reported by .....	Both Policyholder and Actual Driver
Date of Accident .....	04/03/2023 19:10 (SGT)
Exact Location of Accident .....	Singapore
Additional Location Information .....	CHINATOWN HAWKER CENTRE
Country/State of Loss .....	Singapore

## DETAILS OF OWN VEHICLE

Vehicle Registration Number .....	SLM7789B
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### INSURED/POLICYHOLDER

Is company? .....	No
Name Of Registered Owner .....	CHOW FOOK HING
NRIC No .....	SXXXX887I
Email Address .....	chowfookhing@gmail.com
Mobile Phone No .....	(Phone) +65-90888826
Alternative Phone No .....	-

### VEHICLE PARTICULARS

Manufacturer .....	Toyota
Model .....	Voxy
Variants .....	-
Exact purpose for which vehicle was being used at time of accident .....	-
Are you claiming under your own insurance policy for repair to your vehicle? .....	No - Claiming third party
Vehicle Category .....	Private car
Transmission .....	Auto
CC .....	1797

### INSURANCE COMPANY

Name of Insurance Company .....	Allianz Insurance Singapore Pte. Ltd.
Policy Number / Cover Note Number .....	SP2001555549

### DRIVER

Name of Driver .....	CHOW FOOK HING
NRIC No .....	SXXXX887I
Date Of Birth .....	04/08/1972
Occupation .....	Indoor

Date Of Driving Pass .....	21/03/1997
Driving experience .....	26 YEARS
Gender .....	Male
Mobile Number .....	(Phone) +65-90888826
Alt. Phone Number .....	-
Email Address .....	chowfookhing@gmail.com
Address .....	87 COMPASSVALE BOW #01-26
Address complement .....	-
Postcode .....	544686
Is the driver the policyholder? .....	Yes
If No, Relationship of the Driver with the Insured .....	-
Does Driver Own Other Vehicles? .....	No
Vehicle Registration Number of Other Vehicle Owned by Driver .....	-
Insurance Company of Other Vehicle Owned by Driver .....	-

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident .....	Collided into Property
Weather Conditions .....	Clear
Road Surface .....	Dry

OTHER INFORMATION

Was any foreign vehicle involved in the accident? .....	No
Number of vehicles involved in the accident .....	1
Was anybody injured in the Accident? .....	No
Was any injured conveyed to hospital by ambulance? .....	-
Was any other vehicle or property damaged? .....	No
Number of Passengers (Including Driver) .....	1
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance? .....	No
Translator's name .....	-
Translator's ID .....	-
Translator's phone number .....	-
Translator's email .....	-
Original language used in the statement .....	-

DETAILS OF POLICE ACTION

Was the accident reported to the police? .....	No
Was notice of intended Prosecution given? .....	No
If yes, against whom? .....	-

CIRCUMSTANCES OF ACCIDENT

REFER TO SKETCH PLAN.

NOTE: VEHICLE REPAIR AT OWNER W/SHOP - ESTEEM PERFORMANCE

ATTACHMENT(S)

Are accident photos available for attachment? .....	Yes
Was there any video captured by Car Camera? .....	No

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Traffic Police Department for investigation.**
6. This report will be forwarded by the Insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third-party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

*[Handwritten Signature]*

*[Handwritten Signature]*



Policyholder's Signature / Date & Time

06/03/23 @ 10:20

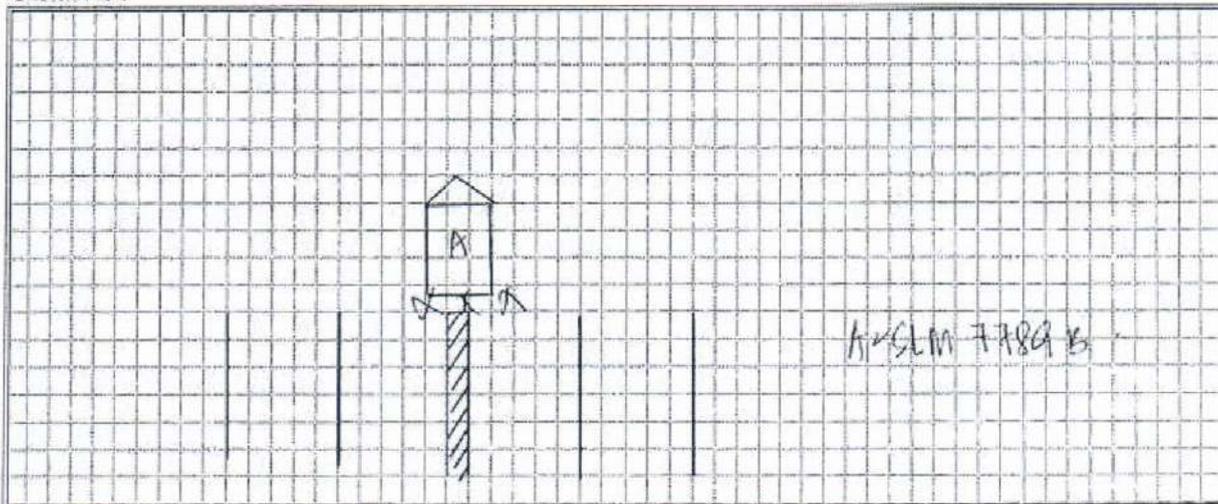
Sketch Plan

Driver's Signature (if driver is not the policyholder) / Date & Time

06/03/23 @ 10:20

Witnessed by Reporting Centre Personnel

(Name as in NRIC/ID card)



Describe Circumstance of the Accident

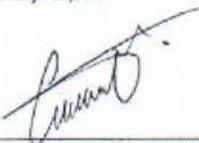
I was driving along Chinatown Tanker Centre 2nd floor Carpark. When I was reversing park into the Carpark lot, I accidentally hit on to the wall.

Declaration

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time  
06/03/23 @ 10:20



Driver's Signature (if driver is not the policyholder) / Date & Time  
06/03/23 @ 10:20



Witnessed by Reporting Centre Personnel  
(Name as in NRIC/ID card)

*Sin Ming*  
*Whe*



**ESTEEM**

ESTEEM PERFORMANCE PTE LTD  
UEN 200005485N

HEADQUARTERS / SHOWROOM / WORKSHOP  
385 Sin Ming Drive  
Singapore 575718  
(T) 6753 2112 (F) 6451 0394

WORKSHOP  
176 Sin Ming Drive  
Sin Ming Auto Care #01-14, #01-15, #01-16  
Singapore 575721  
(T) 6484 1221 (F) 6484 7829

**Repair Estimates**

SLM 7789 B

<b>Parts</b>	(a) Cost / List Price Items	\$	15,590.70
	Plus/Less <u>25%</u>	\$	3,897.68
	<b>Total of Cost / List</b>	\$	<u>11,693.03</u>
	(b) Nett Price Items		_____
	Less _____		_____
	<b>Total of Nett Item</b>		_____
	(c) Special Nett Items	\$	95.00
<b>Total Parts Cost</b>		\$	<u>11,788.03</u>
<b>Labour</b>		\$	<u>3,230.00</u>
<b>Total</b>		\$	<u>15,018.03</u>

*NOT AUTHORIZED  
REPAIR BY PAINT  
EX @ 600*

*@ 5880.63*

The above total will be subjected to 7% G.S.T.

Name of Surveyor	:	<u>Kenneth</u>
Company	:	<u>CKC</u>
Survey conducted on	:	<u>8/31/23</u> at _____
<u>Remarks By Surveyor</u>		
(a) The repair of this vehicle is <del>authorized</del> / is not authorized until further notice.		
(b) Recommended Days of Repair	:	<u>5</u> day(s)
(c) Resurvey	:	Required / <del>Not Required</del>
(d) Excess	:\$	<u>600</u>
(e) Signature of surveyor	:	<u>De</u> Date: <u>8/31/23</u>



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### Spare Parts

Vehicle No. : SLM 7789 B  
 Make & Model : TOYOTA VOXY  
 Chassis No : ZWR800374212

Submit By : Carmen Lim  
 Year Manufacture : 2019 Apr  
 Engine No. : \_\_\_\_\_

### Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear windscreen <i>Shattered</i>	1	\$1,336.60		✓
2	Rear windscreen moulding <i>no X</i>	1			
3	Rear windscreen sealant <i>no</i>	1	\$50.00	S.N	<i>9012</i>
4	Reverse sensor <i>not</i>	2	\$981.60		<i>20012</i>
5	Rear number plate <i>pin</i>	1	\$45.00	S.N	X
6	Rear No.plate lamp LH <i>pin</i>	1	\$69.10		X
7	Rear No.plate lamp RH <i>pin</i>	1	\$69.10		X
8	Rear No.plate garnish <i>NSP GAA</i>	1	\$896.60		X
9	Rear bumper <i>798-20</i>	1	\$1,497.80		✓
10	Rear bumper clip <i>no</i>	10	\$50.00		✓
11	Rear bumper side retainer LH <i>pin</i>	1	\$170.00		X
12	Rear bumper side retainer RH <i>pin</i>	1	\$170.00		X
13	Rear bumper bracket LH <i>pin</i>	1	\$84.70		X
14	Rear bumper bracket RH <i>R</i>	1	\$84.70		X
15	Rear bumper reflector LH <i>pin</i>	1	\$63.40		X
16	Rear bumper reflector RH <i>pin</i>	1	\$63.40		X
17	Rear bumper tow cover <i>pin</i>	1	\$25.30		X
18	Tail door <i>1812-10</i>	1	\$1,919.30		✓
19	Tail door lock <i>R</i>	1	\$495.40		X
20	Tail door emblem <i>no</i>	1	\$71.60		✓
21	Wording "hybrid synergy" <i>no</i>	1	\$50.80		✓
22	Tail door chrome <i>744. 873.10</i>	1	\$1,018.60		✓
23	Tail door trim <i>pin</i>	1	\$605.10		X

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

**Spare Parts**

Vehicle No. : SLM 7789 B  
 Make & Model : TOYOTA VOXY  
 Chassis No : ZWR800374212

Submit By : Carmen Lim  
 Year Manufacture : 2019 Apr  
 Engine No. : \_\_\_\_\_

**Cost / List**

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
24	Tail door trim clip	10	\$50.00		X
25	Rear wiper motor	1	\$818.10		X
26	Rear wiper blade	1	\$57.80		X
27	Third brake light	1	\$227.60		X
28	Tail end panel	1	\$779.40		X
29	Tail end panel garnish	1	\$162.50		✓
30	Tail end panel garnish clip	10	\$50.00		✓
31	Boot weatherstrip	1	\$394.70		✓
32	Tail lamp LH	1	\$706.10		X
33	Tail lamp RH	1	\$706.10		X
34	Spare tyre well panel	1	\$739.90		X
35	Spare tyre board	1	\$1,175.40		X
36					
37					
38					
39					
40					
41					
42					
43					
44					
45					
46					

**LKK Auto Consultants hence notify the Repairer of the following:**

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
 Signature: \_\_\_\_\_  
 Date: \_\_\_\_\_

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.



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**Labour**

Vehicle No. : SLM 7789 B Submit By : Carmen Lim  
Make & Model : TOYOTA VOXY Year of Manufacture : 2019 Apr

S/No	Labour Description	Estimated Price	Adjusted Price
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA.(TAILDOOR,REAR BUMPER,END PANEL,SPARE TYRE WELL PANEL)	\$1,200.00	550/-
2	TO PUTTY, RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(TAILDOOR,REAR BUMPER,END PANEL,SPARE TYRE WELL PANEL)	\$1,200.00	660/-
3	To check wiring	\$50.00	20/-
4	To remove & refit reverse sensor	\$120.00	50/-
5	To tuff coat <i>NZ</i>	\$150.00	X
6	To remove & refit rear windscreen	\$120.00	✓
7	To remove & refit spare tyre, spare tyre board, carpet trim to assist work load.	\$150.00	60/-
8	To transfer boot mechanism to new boot	\$120.00	60/-
9	To conduct water leakage tests to ensure proper air and sealing	\$120.00	20/-

Note: The above estimate of repair is based on visual assessment of the external affected areas. Any additional damages observed during the course of repair will be quote accordingly as a supplementary.



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## Supplementary

### Car Parts

Vehicle No. : \_\_\_\_\_  
 Make & Model : SLM 7789 B  
                   : TOYOTA VOXY  
 Chassis No : ZWR800374212

Submit By : JENNY  
 Year Manufacture : 2019 Apr  
 Engine No. : \_\_\_\_\_

### Cost / List

No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Rear wiper blade <i>CM</i>	1	\$68.40		✓
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

## Veron Chen (LKKAuto)

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**From:** jenny chong <jenny@esteemperf.com.sg>  
**Sent:** Tuesday, 16 May 2023 4:11 PM  
**To:** Veron Chen (LKKAuto)  
**Cc:** SUR  
**Subject:** Re: FW: FINALISED SLM7789B

Dear Veron

Sorry for the late reply

We accept your list price for rear bumper and tail door. but we refused the list price for tail door chrome , because the supplier told me that the current list price is \$1018.60.

Can we close at \$6140.12 before gst

Thank you



*Freundliche Grüße / Best Regards*

**Jenny Chong**

Senior Operation Executive | Operation Division

(E) [jenny@esteemperf.com.sg](mailto:jenny@esteemperf.com.sg)

**ESTEEM PERFORMANCE PTE LTD**

**HEADQUARTERS (SHOWROOM /  
WORKSHOP)**

385 Sin Ming Drive, Singapore 575718

(T) +65 6753 2112 | (F) +65 6451 0394

**BRANCH (WORKSHOP)**

176 Sin Ming Drive, Sin Ming Autocare  
#01-14/15/16, Singapore 575721

(T) +65 6484 1221 | (F) +65 6484 7829

[www.esteemperformance.com](http://www.esteemperformance.com)