

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Tuesday, 4 April 2023 11:42 AM
To: Alfred Toh; SUR
Cc: Claims Dept of CTI
Subject: RE: Arrange for PRI for Our Ref: PC 9255 S / Your Ref: GBL 5439 Z (Accident Date: 02/03/2023) - SNM23D201649/C02/GBL5439Z/TOHHS
Attachments: PC9255S IA.pdf

Dear Alfred,

Enclosed herewith preliminary advice of PC 9255S.

Kindly assist to create claim in Merimen System.

The make & model is MAN NL320F (A22)

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Tuesday, March 7, 2023 11:48 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Arrange for PRI for Our Ref: PC 9255 S / Your Ref: GBL 5439 Z (Accident Date: 02/03/2023) - SNM23D201649/C02/GBL5439Z/TOHHS

Dear Alfred,

Thank you for the assignment.
Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, March 7, 2023 11:16 AM
To: admin@serveyou.com.sg; elainesyms@gmail.com; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Arrange for PRI for Our Ref: PC 9255 S / Your Ref: GBL 5439 Z (Accident Date: 02/03/2023) - SNM23D201649/C02/GBL5439Z/TOHHS

WITHOUT PREJUDICE

YOUR REF: PC9255S
OUR REF: SNM23D201649/C02/GBL5439Z/TOHHS

Dear Sirs

Contents of your email noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on PC9255S. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG
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From: Serve You (Admin) <admin@serveyou.com.sg>
Sent: Tuesday, March 7, 2023 10:39 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; elainesyms@gmail.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Arrange for PRI for Our Ref: PC 9255 S / Your Ref: GBL 5439 Z (Accident Date: 02/03/2023) - SNM23D201649/C02/GBL5439Z/TOHHS

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Hi Alfred,

Thanks for the surveyor list.

We choose Kenneth Kong Seng Cheong (LKK).
Please ask the surveyor to arrange the survey time and date with MS ELAINE CHIA at Mobile no: 9239 3188.

Please feel free to contact us directly if you require further assistance/information.

Thank You.

Regards,
Fernlips
Blk 5033, Ang Mo Kio Industrial Park 2,
#01-265
Singapore 596536
Tel: 64810555 / 64815652

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Tuesday, 7 March 2023 8:44 AM
To: admin@serveyou.com.sg; elainesyms@gmail.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Arrange for PRI for Our Ref: PC 9255 S / Your Ref: GBL 5439 Z (Accident Date: 02/03/2023) - SNM23D201649/C02/GBL5439Z/TOHHS

WITHOUT PREJUDICE

YOUR REF: PC9255S
OUR REF: SNM23D201649/C02/GBL5439Z/TOHHS

Dear Sirs

We refer to your email pertaining of Friday, 3 March 2023 at 2.12 pm pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

- We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant’s vehicle:

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

- If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- As stated above, please inform us and our surveyor after the claimant’s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Serve You (Admin) <admin@serveyou.com.sg>
Sent: Friday, March 3, 2023 2:12 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>; elainesyms@gmail.com
Subject: Arrange for PRI for Our Ref: PC 9255 S / Your Ref: GBL 5439 Z (Accident Date: 02/03/2023)

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Hi Sir/Madam,

RE: Arrange for PRI for Our Ref: PC 9255 S / Your Ref: GBL 5439 Z (Accident Date: 02/03/2023)

Survey department:

Kindly arrange for PRI for Our Ref: PC 9255 S / Your Ref: GBL 5439 Z (Accident Date: 02/03/2023) at our workshop.
Please arrange the survey time and date with MS ELAINE CHIA at Mobile no: 9239 3188.
We will send you the GIA report in due course.

Motor claim department:

Kindly let us know the claim reference number and officer in charge and contact details to ease the claim process.

Please feel free to contact us directly if you require further assistance/information.

Thank You.

Regards,
Fernlips
Blk 5033, Ang Mo Kio Industrial Park 2,
#01-265
Singapore 596536
Tel: 64810555 / 64815652