

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 2 May 2023 2:03 pm
To: hb8289@hotmail.com
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SFF8289D (AIG) AND SKZ848D AT/ALONG MALAYSIA CUSTOM (TUAS) SECOND LINK ON 24/01/2023

Dear Henry Bea,

As per our earlier tele conversation on 28.03.2023. Did you manage to find the extended version of video footage for the above captured accident which shows the third party that has cut into your lane?

Would appreciate if you could forward a copy to us. If you are unable to provide proof/video footage, we have no alternative but to handle/settle third party claim.

We have received Letter of Demand from third party workshop. We will submit Letter of Demand with our surveyor report to your insurer AIG to seek mandate for approval to settle third party claim. Cost of repair (finalized by our surveyor) is \$2,950.00, Loss of Use - \$500.00 and Disbursement (LTA search + purchase of GIA accident report) is \$57.75 = \$3,507.75.

Please let us have your reply within 07 days from the date of this email. Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAuto)
Sent: Tuesday, March 14, 2023 12:50 PM
To: hb8289@hotmail.com
Cc: Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT INVOLVING SFF8289D (AIG) AND SKZ848D AT/ALONG MALAYSIA CUSTOM (TUAS) SECOND LINK ON 24/01/2023

Dear Bea Hui Earn Henry,

Our Ref: CC6/AIG23002384/Aya3

ACCIDENT INVOLVING SFF8289D (AIG) AND SKZ848D AT/ALONG MALAYSIA CUSTOM (TUAS) SECOND LINK ON 24/01/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SKZ848D** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

*I am working from home from 06~17.03. 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

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