

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Monday, 6 March 2023 5:37 PM
To: Motor Claim - III; assignments; Admin A
Subject: RE: [EXT] RE: [EXTERNAL] - REQUEST DIRECT SETTLEMENT FOR SMR9298A & SLM4548A (GRAB) ON 6/3/2023

Categories: HMK

Dear Jacelyn,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 6 March 2023 5:03 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; 'Tang Shushi (VGS - SG/Singapore)' <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Subject: RE: [EXT] RE: [EXTERNAL] - REQUEST DIRECT SETTLEMENT FOR SMR9298A & SLM4548A (GRAB) ON 6/3/2023

Dear Sir/Mdm,

Please conduct a survey on TP vehicle SMR9298A and let us have your report urgently.

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.
Jacelyn Loh

From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Monday, March 6, 2023 4:39 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh

Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: RE: [EXT] RE: [EXTERNAL] - REQUEST DIRECT SETTLEMENT FOR SMR9298A & SLM4548A (GRAB) ON 6/3/2023

Hi,

Please arrange, thank you.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217

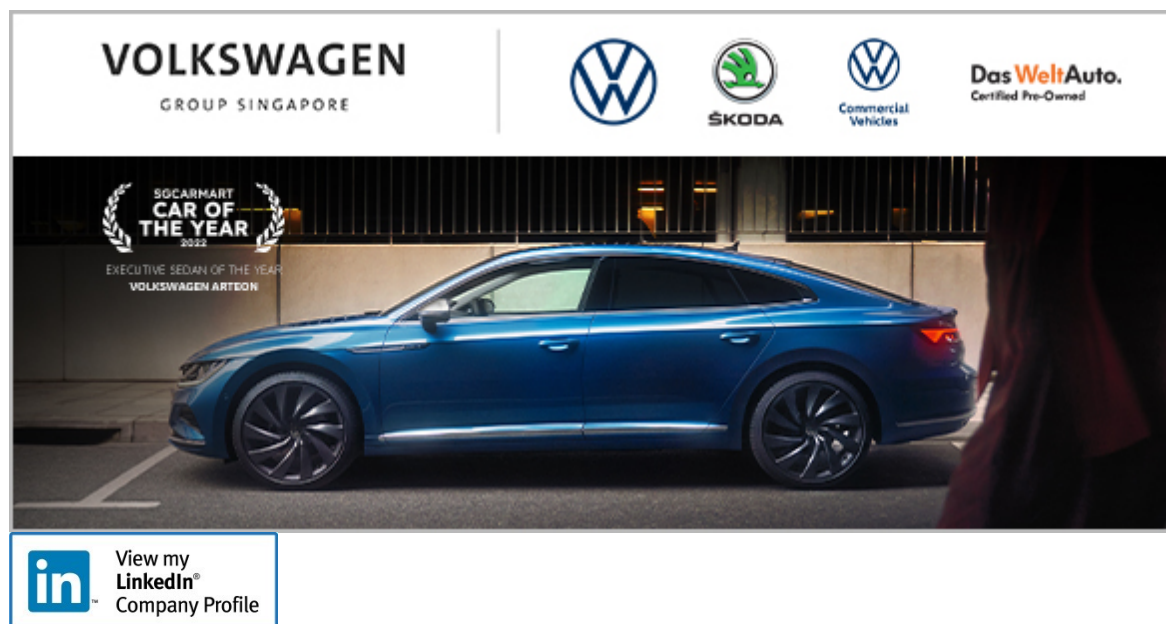
Mobile: +65 9386 7833

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>



Internal

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 6 March 2023 4:33 pm

To: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: [EXT] RE: [EXTERNAL] - REQUEST DIRECT SETTLEMENT FOR SMR9298A & SLM4548A (GRAB) ON 6/3/2023

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Thank You.

Jacelyn Loh
Thanks

From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Monday, March 6, 2023 4:00 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>

Subject: [EXTERNAL] - REQUEST DIRECT SETTLEMENT FOR SMR9298A & SLM4548A ON 6/3/2023

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Best Regards,

Tang Shu Shi
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7217

Mobile: +65 9386 7833

Main Line : +65 6305 7299

Main Fax: +65 6474 364

Email: shushi.tang@vw.com.sg

<https://www.volkswagen.com.sg/>



From: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Sent: Monday, 6 March 2023 3:56 pm
To: Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: Scan Image

Internal

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