

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Wednesday, 8 March 2023 8:11 AM  
**To:** 'Claims'; SUR; admin-d; Meng Yan (LKK Auto); assignments  
**Subject:** RE: OD CLAIM FOR SMA 1979 K, DOA: 1/3/2023 -TF

Dear Siti /Tony,

As instructed by our client , please proceed to repair the **insured vehicle SMA 1979K. (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Rear Rim to polish, not replace

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Monday, 6 March 2023 9:14 AM  
**To:** SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** claims@premiumauto.com.sg  
**Subject:** RE: OD CLAIM FOR SMA 1979 K, DOA: 1/3/2023 -TF

Dear Yan/Sur,

On behalf of Service Advisor: Tony Foong

Kindly advise on repair approval.

Thank you.

**Best Regards,  
Siti Muhaini  
Claims Administrator**

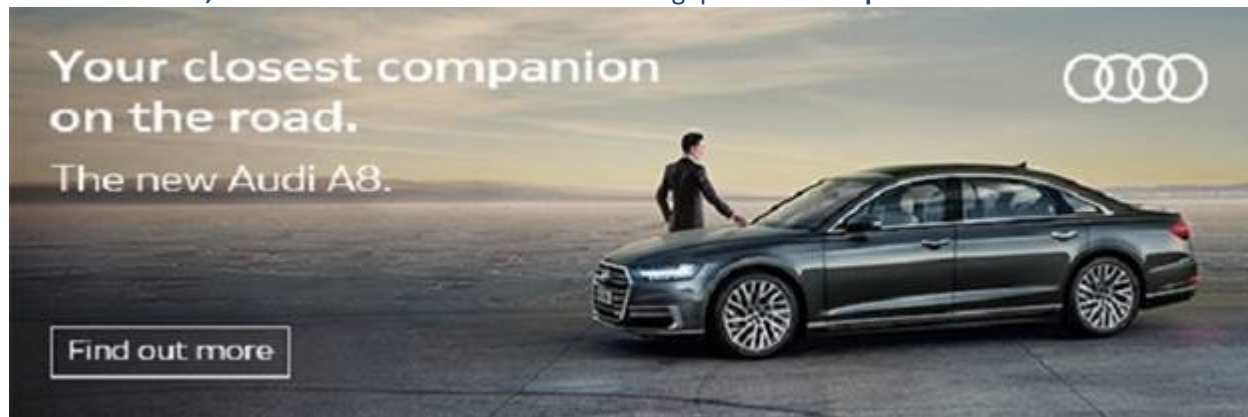
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

**p.** +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

**e.** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) **w.** [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Friday, 3 March 2023 12:18 PM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** RE: OD CLAIM FOR SMA 1979 K, DOA: 1/3/2023 -TF

Dear Claims,

Attached above is the Estimate for your kind reference.

Thank you.

**Best Regards,  
En Qi Lim  
Claims Administrator**

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Thursday, 2 March 2023 2:00 PM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)

**Subject:** OD CLAIM FOR SMA 1979 K, DOA: 1/3/2023 -TF

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 3/3/2023 @1pm onwards. 24 Benoi Sector, S629857. Vehicle Tow-In.

Thank you.

**Best Regards,**

**En Qi Lim**

**Claims Administrator**

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