Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)

Sent: Wednesday, 15 March 2023 11:28 AM

To: Claims

Cc: sur@lkkauto.com

Subject: RE: OD CLAIM FOR SNG 1202 A, DOA: 28/2/2023 - KS

Dear En Qi,

As instructed by our client, please proceed to repair the insured vehicle SNG 1202A (Excess 800/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards, Huey Yon | Case Handler LKK Auto Consultants

phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 6 March 2023 12:25 PM

To: Rajes (LKK Auto) <rajes@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>;

admin-d <admin-d@lkkauto.com> **Cc:** claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SNG 1202 A, DOA: 28/2/2023 - KS

Dear Rajes/Sur,

Append herewith is the undertaking letter and interview form.

Thank you.

Best Regards, Siti Muhaini Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 m. +65 8826 8736

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims < claims@premiumauto.com.sg> Sent: Monday, 6 March 2023 11:56 AM

To: 'Rajes (LKK Auto)' < rajes@lkkauto.com >; 'assignments' < assignments@lkkauto.com >; 'SUR' < sur@lkkauto.com >

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SNG 1202 A, DOA: 28/2/2023 - KS

Dear Rajes,

Attached above is the Certificate of Insurance for your kind reference.

Thank you.

Best Regards, En Qi Lim

Claims Adminstrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Rajes (LKK Auto) < rajes@lkkauto.com>
Sent: Monday, 6 March 2023 10:55 AM

To: Claims < claims@premiumauto.com.sg; claims < claims@premiumauto.com.sg; assignments

<assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: FW: OD CLAIM FOR SNG 1202 A, DOA: 28/2/2023 - KS

Dear En Qi / Kee Siang,

Please provide certificate of insurance.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rajes (LKK Auto) < rajes@lkkauto.com>
Sent: Monday, March 6, 2023 9:43 AM

To: claims@premiumauto.com.sg; SUR < sur@lkkauto.com; assignments < assignments@lkkauto.com>

Cc: Claims < claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SNG 1202 A, DOA: 28/2/2023 - KS

Dear En Qi,

Please provide certificate of insurance.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims < claims@premiumauto.com.sg Sent: Wednesday, March 1, 2023 6:46 PM

To: SUR < sur@lkkauto.com >; admin-d < admin-d@lkkauto.com >

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SNG 1202 A, DOA: 28/2/2023 - KS

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 3/3/2023 @10am. 55 Ubi Road 1. Vehicle Tow-In.

Thank you.

Best Regards, En Qi Lim

Claims Adminstrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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