

Meng Yan (LKK Auto)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Monday, 6 March 2023 9:28 AM
To: SUR; assignments
Cc: 'Zoom Autowerks'
Subject: FW: FW: Pre-Repair Inspection for SLU 330 U // Accident on 05/03/2023 @ 14:40HR at along Woodlands Road, outside Gali Batu Bus Terminal involving Vehicle Number SLU 330 U & XD 9375 D
Attachments: TP SLU330U GIA.pdf

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore
069110

did 65 6496 9032 | fax 65

62243903 |

www.eqinsurance.com.sg



A Member of Citystate



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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Monday, 6 March 2023 9:12 AM

To: Josephine Wong <josephine.wong@eqinsurance.com.sg>

Subject: Re: FW: Pre-Repair Inspection for SLU 330 U // Accident on 05/03/2023 @ 14:40HR at along Woodlands Road, outside Gali Batu Bus Terminal involving Vehicle Number SLU 330 U & XD 9375 D

Dear All,

Please arrange LKK.

On Mon, Mar 6, 2023, 08:59 Josephine Wong <josephine.wong@eqinsurance.com.sg> wrote:

Without Prejudice

Dear Elin

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon

5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Announcement

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Regards,

Josephine Wong

Senior Executive | Claims



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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Monday, 6 March 2023 12:44 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: Pre-Repair Inspection for SLU 330 U // Accident on 05/03/2023 @ 14:40HR at along Woodlands Road, outside Gali Batu Bus Terminal involving Vehicle Number SLU 330 U & XD 9375 D

Dear Sir/Madam,

We are instructed by Garry Ho Teck Beng to notify you of a road traffic accident on 05/03/2023

at about 14:40HR along Woodlands Road, outside Gali Batu Bus Terminal involving our client's vehicle registration number SLU 330 U and vehicle registration number XD 9375 D driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre #01-53 Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -