

Shiau Chan (LKKAuto)

From: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>
Sent: Wednesday, 19 April 2023 1:49 PM
To: Shiau Chan (LKKAuto); SUR; Claims_Admin (SG)
Cc: Lim, Stewart; Seah, Ted; Work Shop Estimate (SG)
Subject: RE: Survey assignment for 06/03/2023

Dear Shiau Chan

Just indicate kiv ref

Thanks
Best Regards
ANDY SEAH
Claim Department

Liberty Insurance Pte Ltd
51 Club Street #03-00 Liberty House
Singapore 069428
DID: (65) 63280767



From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Wednesday, April 19, 2023 1:35 PM
To: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>; Claims_Admin (SG) <claims_admin@libertyinsurance.com.sg>
Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Seah, Ted <seah.ted@libertyinsurance.com.sg>; Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>
Subject: {EXTERNAL} RE: Survey assignment for 06/03/2023

Dear Andy,

Kindly advise whether we can quote your insured vehicle no. as your claim reference?

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>
Sent: Wednesday, April 19, 2023 12:46 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Claims_Admin (SG) <claims_admin@libertyinsurance.com.sg>
Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Seah, Ted <seah.ted@libertyinsurance.com.sg>; Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>
Subject: RE: Survey assignment for 06/03/2023

Dear Shiau Chan

Not yet have ref

Thanks
Best Regards
ANDY SEAH
Claim Department

Liberty Insurance Pte Ltd
51 Club Street #03-00 Liberty House
Singapore 069428
DID: (65) 63280767

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, April 19, 2023 12:02 PM
To: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Seah, Ted <seah.ted@libertyinsurance.com.sg>; Work Shop Estimate (SG) <workshoestimate@libertyinsurance.com.sg>
Subject: {EXTERNAL} RE: Survey assignment for 06/03/2023
Importance: High

Dear Andy,

Have any updates?

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, April 17, 2023 10:59 AM
To: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Seah, Ted <seah.ted@libertyinsurance.com.sg>
Subject: RE: Survey assignment for 06/03/2023

Dear Andy,

Re-send.

Any updates of claim reference as we need submit our report?

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, April 10, 2023 3:25 PM
To: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Seah, Ted <seah.ted@libertyinsurance.com.sg>
Subject: RE: Survey assignment for 06/03/2023

Dear Andy,

Any updates of claim reference?

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>
Sent: Thursday, April 6, 2023 1:31 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Seah, Ted <seah.ted@libertyinsurance.com.sg>
Subject: RE: Survey assignment for 06/03/2023

Dear Shiau Chan

Kiv Policy, our admin team is still working on it.

Thanks

Best Regards
ANDY SEAH
Claim Department

Liberty Insurance Pte Ltd
51 Club Street #03-00 Liberty House
Singapore 069428
DID: (65) 63280767



From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, April 6, 2023 11:15 AM
To: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Seah, Ted <seah.ted@libertyinsurance.com.sg>
Subject: {EXTERNAL} RE: Survey assignment for 06/03/2023

Dear Andy,

Kindly advise as below email.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, April 4, 2023 5:28 PM
To: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Seah, Ted <seah.ted@libertyinsurance.com.sg>
Subject: RE: Survey assignment for 06/03/2023

Dear Andy,

Kindly advise whether we can quote your insured vehicle no. as your claim reference?

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Seah, Andy <Seah.Andy@libertyinsurance.com.sg>
Sent: Tuesday, April 4, 2023 5:13 PM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Lim, Stewart <lim.stewart@libertyinsurance.com.sg>; Seah, Ted <seah.ted@libertyinsurance.com.sg>
Subject: RE: Survey assignment for 06/03/2023

Dear Shiau Chan

No reference yet

Thanks
Best Regards
ANDY SEAH
Claim Department

Liberty Insurance Pte Ltd
51 Club Street #03-00 Liberty House
Singapore 069428
DID: (65) 63280767



From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Tuesday, April 4, 2023 3:05 PM
To: Seah, Ted <seah.ted@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>
Cc: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; Lim, Stewart <lim.stewart@libertyinsurance.com.sg>
Subject: {EXTERNAL} RE: Survey assignment for 06/03/2023

Dear Ted/Andy,

Re-send.

Kindly provide us the claim reference.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, March 30, 2023 11:53 AM
To: Seah, Ted <seah.ted@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>; Lim, Stewart <lim.stewart@libertyinsurance.com.sg>
Subject: RE: Survey assignment for 06/03/2023

Dear Ted,

Enclosed herewith preliminary advice of YN 9457L.
Kindly provide us the claim reference.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, March 20, 2023 3:09 PM
To: Seah, Ted <seah.ted@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>
Subject: RE: Survey assignment for 06/03/2023

Dear Ted,

Please be informed that we have inspected the vehicle YN 9457L on 17/03/2023.

We are pending for estimate from repairer.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, March 6, 2023 9:41 AM
To: Seah, Ted <seah.ted@libertyinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>
Subject: RE: Survey assignment for 06/03/2023

Dear Ted,

Thank you for the assignment.

Please be informed that GBJ 4641Y and YN 9457L not in the workshop, repairer will arrange.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd

From: Seah, Ted <seah.ted@libertyinsurance.com.sg>
Sent: Friday, 3 March 2023 5:17 PM
To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Work Shop Estimate (SG) <workshopestimate@libertyinsurance.com.sg>; Seah, Andy <Seah.Andy@libertyinsurance.com.sg>
Subject: Survey assignment for 06/03/2023

Survey assignment for 06/03/2023

| LKK Auto Consultants | | | | | | | |
|----------------------|-------------------------|---|-----------------|-----------|------------|-------------|----|
| S/N | Workshop | Address | Contact no. | Claim Ex. | Claim no. | TP Veh. no. | C |
| 1 | EM SOLUTION PTE LTD | 160 Sin Ming Autocity #03-18/19 | 92236288 SIRINA | CMEC | IVS23/0462 | GBJ4641Y | YQ |
| 2 | THIAM HENG HUAT PTE LTD | 176 SIN MING DR #05-14 S575721 | STEVEN 82636295 | KIV | KIV | YN9457L | XE |
| 3 | AUTO UNITED SG PTE LTD | 13 Kaki Bukit Road 4 Bartley Biz Centre, #03-29 | 94279394 Apple | KIV | KIV | SMY8892D | XE |

Regards,

Ted

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