

Our Ref: CT1122/SHC2963Y/CK(st)
Date: 03.03.2023

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 22.11.2022 INVOLVING SHC2963Y & GBJ8977C ALONG JLN EUNOS BEF BEDOK RESERVOIR RD

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHC2963Y, which was involved in the captioned accident with your insured vehicle No GBJ8977C.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,242.00
2. Loss of Rental	2 days x S\$ 125.19	S\$	250.38
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.45
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	2 days x S\$ 80.00	S\$	160.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	1,659.83
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHC2963Y , GBJ8977C
JLN EUNOS BEF BEDOK RESERVOIR RD****ON 22-Nov-22 08:40**

I / We

LIEW CHAK SONG(Hirer) NRIC No.: **SXXXX197A**

and/or

(Relief) NRIC No.: **SXXXX197A**

Taxi Number

SHC2963Y

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date

22-Nov-2022

Name of Hirer

LIEW CHAK SONG

Hirer NRIC

SXXXX197A

Signature :



Address

**204B PUNGGOL FIELD #10-306
822204**

Contact No.

96684356

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00121472203 Claim No : SNM23D201684/C02/GBJ8977C/TOHHS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$1,599.83**
SINGAPORE DOLLARS ONE THOUSAND FIVE HUNDRED NINETY NINE AND
CENTS EIGHTY THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC2963Y

Insured Vehicle No. : GBJ8977C

Date of Loss : 22/11/2022

Place of Accident : JLN EUNOS BEFORE BEDOK RESERVOIR ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SG LEASING PTE LTD

Driver Name : JOEL ANAND S/O SASITARAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,242.00
(3) Loss of Use/Rental/Earning	S\$	350.38
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 1,599.83

Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature : 

Date : 8.6.2023

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHC2963Y

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
01.03.2019

CHASSIS CODE
KMHC851CVKU141248

NO/DATE
93391808 24.02.2023

JOB NO.
305537395

ODOMETER READING

JOB TYPE

Description : 3P 22.11.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,150.00
Add GST @ 8.000 %	92.00
Total Invoice amount	1,242.00

Issued by : CHEWBEELENG 24.02.2023 16:35:35
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

11. WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARE OR OTHER INCIDENTS BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED BY OWNERS' DRIVERS.
12. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
13. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
14. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22110351

Date: 24 February 2023



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/11/2022 @ 08:40 hrs
ALONG JLN EUNOS BEF BEDOK RESERVOIR RD
INVOLVING GBJ8977C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2963Y** (the "Taxi"). The Taxi was hired to **LIEW CHAK SONG IC NO SXXXX197A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team
Asset Management

This is a computer generated letter. No signature is required.

[illegible]



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 22 Nov 2022 / 11:25:46

Receipt Date/Time : 22 Nov 2022 / 11:25:46

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221122-001315

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBJ8977C				
As at 22 Nov 2022/08:40:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBJ8977C Enquiry Fee 20221122112434410824	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	452419XXXXXX8347	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 23 March 2023 11:25 AM
To: sgleasing@sgml.com.sg
Subject: ACCIDENT INVOLVING GBJ8977C(CHINA TAIPING) AND SHC2963Y AT/ALONG EUNOS LINK ON 22/11/2022
Attachments: GBJ8977C_Addendum FORM(GEARS).pdf

SG LEASING PTE LTD [By Email Only]
DRIVER: JOEL ANAND S/O SASITARAN

Dear Sir/Madam,

You Ref: GBJ8977C
Our Ref: CC3/CTI23002327/Tpa3
ACCIDENT INVOLVING GBJ8977C(CHINA TAIPING) AND SHC2963Y AT/ALONG EUNOS LINK ON 22/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC2963Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

In addition, the date of accident should be on **22/11/2022** instead of 23/11/2022. Kindly assist to sign & chop on the addendum form attached and return it to us (LKK) via email for our further action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAUTO)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 5 June 2023 11:44 AM
To: Hsiao Tong (LKKAUTO); Admin A
Cc: Alfred Toh; Claims Dept of CTI
Subject: RE: [SEEK MANDATE] - SNM23D201684/C02/GBJ8977C/TOHHS / RE: Direct Settlement - Accident Involving GBJ8977C and SHC2963Y (TP : LKK REF - CC3/CTI23002327/Tpa3) on 22/11/2022

Dear Sirs

Please proceed to resolve the property damage claim up to \$1,599.83 (all in).

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Monday, June 5, 2023 11:24 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: [SEEK MANDATE] - SNM23D201684/C02/GBJ8977C/TOHHS / RE: Direct Settlement - Accident Involving GBJ8977C and SHC2963Y (TP : LKK REF - CC3/CTI23002327/Tpa3) on 22/11/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: **SNM23D201684/C02/GBJ8977C/TOHHS**
LKK ref : CC3/CTI23002327/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBJ8977C(CHINA TAIPING) AND SHC2963Y(TP) ON 22/11/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,599.83(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 2,445.90	\$ 1,242.00 (\$1,150.00 + 8%GST)
2. Loss of Rental (2days x \$125.19)	\$ 250.38	\$ 250.38 (2days x \$125.19)
3. Loss of Income (2days x \$80.00)	\$ 160.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 2,863.73	\$ 1,599.83

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 01/06/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, March 6, 2023 5:11 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM23D201684/C02/GBJ8977C/TOHHS / RE: Direct Settlement - Accident Involving GBJ8977C and SHC2963Y (TP : LKK REF - CC3/CTI23002327/Tpa3) on 22/11/2022

LKK REF - CC3/CTI23002327/Tpa3

CTI REF - SNM23D201684/C02/GBJ8977C/TOHHS – DOA should be 22 November 2023

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Claims Dept of CTI

Sent: Monday, March 6, 2023 1:01 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM23D201684/C02/GBJ8977C/TOHHS / RE: Direct Settlement - Accident Involving GBJ8977C (OI : CTI - TBA) and SHC2963Y (TP : LKK REF - CC3/CTI23002327/Tpa3) on 22/11/2022

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no SNM23D201684/C02/GBJ8977C/TOHHS.

Dear Alfred,

Pls revert LKK.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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