

Our Ref: CT1222/SH 6673B/CK(st)  
Date: 03.03.2023

CHINA TAIPING INSURANCE CO (S)PTE L  
3 ANSON ROAD #16-00  
Singapore 079909

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 31.12.2022 INVOLVING SH 6673B & PA 7979K ALONG BOON LAY WAY & PIONEER RD NORTH**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 6673B, which was involved in the captioned accident with your insured vehicle No PA 7979K.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	1,458.00
2. Loss of Rental	5.5 days x S\$ 114.95	S\$	632.23
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	5.5 days x S\$ 80.00	S\$	440.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>2,532.23</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: -

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH6673B , PA7979K  
ALONG BOON LAY WAY & PIONEER RD NORTH****ON 31-Dec-22 12:20**I / We **VADIVER THANAPAL** (Hirer) NRIC No.: **SXXXX995J**and/or (Relief) NRIC No.: **SXXXX995J**Taxi Number **SH6673B**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **03-Mar-2023**Name of Hirer **VADIVER THANAPAL**Hirer NRIC **SXXXX995J**

Signature :

Address **757 JURONG WEST STREET 74 #06...  
640757**Contact No. **96286264**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SNW00010392200 Claim No : SNM23D201683/C02/PA7979K/TANKL

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$2,284.75**  
SINGAPORE DOLLARS TWO THOUSAND TWO HUNDRED EIGHTY FOUR AND  
CENTS SEVENTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SH6673B

Insured Vehicle No. : PA7979K

Date of Loss : 31/12/2022

Place of Accident : PIONEER ROAD NORTH

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : WONG FONG ENGINEERING WORKS (1988) PTE LTD

Driver Name : LIU WEILONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,458.00
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	824.75
(4) <del>CIA/Police Reports/</del> Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
		=====
TOTAL . . . . .	<b>S\$</b>	<b>2,284.75</b>
		=====

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Claimant Name : Comfort Transportation Pte Ltd

NRIC No : 1XXXXX821R

Signature :  \_\_\_\_\_

Date : 19.6.2023

**CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969**

**Please forward your payment to  
COMFORTDELGRO ENGINEERING PTE LTD**

**"The contents of this document apply to  
vehicle damages only. All personal injuries  
and damages arising therefrom are excluded  
from the ambit and application of this document"**

**Workshops**

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010012

CHINA TAIPING INSURANCE CO. (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

**VEHICLE NO**  
SH 6673B

**MAKE**  
HYUNDAI

**MODEL**  
I-40

**DATE OF REG**  
28.07.2016

**CHASSIS CODE**  
KMHLB41UMGU091358

**NO/DATE**  
93418656 28.02.2023

**JOB NO.**  
305541301

**ODOMETER READING**

**JOB TYPE**

Description : 3P 31.12.2022

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt	1,350.00
Add GST @ 8.000 %	108.00
<b>Total Invoice amount</b>	<b>1,458.00</b>

Issued by : CHEWBEELENG 28.02.2023 10:49:28  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

1) WHILST MAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNED BY THEM.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (i.e. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFULT).  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT22120499

Date: 28 February 2023



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                      31/12/2022    @   12:20 hrs  
ALONG                              BOON LAY WAY and PIONEER RD N  
INVOLVING                      PA7979K

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6673B** (the "Taxi"). The Taxi was hired to **VADIVER THANAPAL IC NO SXXXX995J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Fleet Insurance Team  
Asset Management

This is a computer generated letter. No signature is required.

[illegible]


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

PA7979K

Date of Accident

31/12/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... China Taiping Insurance (Sing...

Period of Insurance ..... 03/07/2022 - 02/07/2023

Requested By ..... Por Moy Juan (COMFORTDELG...

Requested Date ..... 03/01/2023 11:03

**Payment details**

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

SN 6673 B

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 20 March 2023 3:02 PM  
**To:** SALES@WONGFONG.COM  
**Subject:** ACCIDENT INVOLVING PA7979K(CHINA TAIPING) AND SH6673B AT/ ALONG SOON LEE ST ON 31/12/2022

**WONGFONG ENGINEERING WORKS (1988) PTE LTD**  
DRIVER: LIU WEILONG

[By Email Only]

Dear Sir/Madam,

**You Ref: PA7979K**  
**Our Re: CC3/CTI23002325/Tpa3**  
**ACCIDENT INVOLVING PA7979K(CHINA TAIPING) AND SH6673B AT/ ALONG SOON LEE ST ON 31/12/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SH6673B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Hsiao Tong (LKKAUTO)

**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Monday, 12 June 2023 4:06 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: [SEEK MANDATE] - SNM23D201683/C02/PA7979K/TANKL / RE: Direct Settlement - Accident Involving PA7979K (OI : CTI - SNM23D201683/C02/TANKL) and SH6673B (TP : LKK REF - CC3/CTI23002325/Tpa3) on 31/12/2022

Hi Hsiao Tong

Pls proceed:

1. Cost of Repair (with 8% GST)	\$ 1,458.00 (\$1,350.00 + 8%GST)
2. Loss of Rental	\$ 574.75 (5days x \$114.95)
3. Loss of Income	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 2,284.75</b>

Surveyor recommended 2days for repair +1PH + 1SUNDAY + 1PRS = 5DAYS.

Regards,

**Jenny Lew**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Wednesday, May 31, 2023 8:24 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [SEEK MANDATE] - SNM23D201683/C02/PA7979K/TANKL / RE: Direct Settlement - Accident Involving PA7979K (OI : CTI - SNM23D201683/C02/TANKL) and SH6673B (TP : LKK REF - CC3/CTI23002325/Tpa3) on 31/12/2022

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Your ref: **SNM23D201683/C02/PA7979K/TANKL**  
LKK ref : CC3/CTI23002325/Tpa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING PA7979K(CHINA TAIPING) AND SH6673B(TP) ON 31/12/2022**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he encroached into third party's lane while making a left turn.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,284.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 4,263.67	\$ 1,458.00 (\$1,350.00 + 8%GST)
2. Loss of Rental (5.5days x \$114.95)	\$ 632.23	\$ 574.75 (5days x \$114.95)
3. Loss of Income (5.5days x \$80.00)	\$ 440.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 5,337.90</b>	<b><u>\$ 2,284.75</u></b>

Surveyor recommended 2days for repair +1PH + 1SUNDAY + 1PRS = 5DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/05/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Monday, March 13, 2023 2:16 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM23D201683/C02/PA7979K/TANKL / RE: Direct Settlement - Accident Involving PA7979K (OI : CTI - SNM23D201683/C02/TANKL) and SH6673B (TP : LKK REF - CC3/CTI23002325/Tpa3) on 31/12/2022

**Without Prejudice**

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, March 13, 2023 10:02 AM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: SNM23D201683/C02/PA7979K/TANKL / RE: Direct Settlement - Accident Involving PA7979K (OI : CTI - SNM23D201683/C02/TANKL) and SH6673B (TP : LKK REF - CC3/CTI23002325/Tpa3) on 31/12/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Monday, 6 March 2023 12:50 PM  
**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM23D201683/C02/PA7979K/TANKL / RE: Direct Settlement - Accident Involving PA7979K (OI : CTI - SNM23D201683/C02/TANKL) and SH6673B (TP : LKK REF - CC3/CTI23002325/Tpa3) on 31/12/2022

**Without Prejudice**

Dear Mei Kwan,

We refer to your email below.

We regret to advice that our insured has yet to report the accident.

We will inform our insured to report asap for us to handle the matter.

Thank you.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, March 6, 2023 12:41 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** O/R: SNM23D201683/C02/ PA7979K/TANKL / RE: Direct Settlement - Accident Involving PA7979K (OI : CTI - TBA) and SH6673B (TP : LKK REF - CC3/CTI23002325/Tpa3) on 31/12/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM23D201683/C02/ PA7979K/TANKL .

Dear Kah Leong,

Pls revert LKK.

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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