

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 31 May 2023 8:24 AM  
**To:** claimsdept@sg.cntaiping.com  
**Cc:** Admin A  
**Subject:** [SEEK MANDATE] - SNM23D201683/C02/PA7979K/TANKL / RE: Direct Settlement - Accident Involving PA7979K (OI : CTI - SNM23D201683/C02/TANKL) and SH6673B (TP : LKK REF - CC3/CTI23002325/Tpa3) on 31/12/2022  
**Attachments:** LETTER TO OI.pdf; SH6673B doa 31.12.22.mp4; SH6673B LOD.pdf; LKK SURVEY REPORT & PHOTOS.pdf

Your ref: **SNM23D201683/C02/PA7979K/TANKL**  
LKK ref : CC3/CTI23002325/Tpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING PA7979K(CHINA TAIPING) AND SH6673B(TP) ON 31/12/2022**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he encroached into third party's lane while making a left turn.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$2,284.75(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 4,263.67	\$ 1,458.00 (\$1,350.00 + 8%GST)
2. Loss of Rental (5.5days x \$114.95)	\$ 632.23	\$ 574.75 (5days x \$114.95)
3. Loss of Income (5.5days x \$80.00)	\$ 440.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 5,337.90</b>	<b><u>\$ 2,284.75</u></b>

Surveyor recommended 2days for repair +1PH + 1SUNDAY + 1PRS = 5DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/05/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Sent:** Monday, March 13, 2023 2:16 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: SNM23D201683/C02/PA7979K/TANKL / RE: Direct Settlement - Accident Involving PA7979K (OI : CTI - SNM23D201683/C02/TANKL) and SH6673B (TP : LKK REF - CC3/CTI23002325/Tpa3) on 31/12/2022

### Without Prejudice

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

Regards

**Tan Kah Leong**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, March 13, 2023 10:02 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM23D201683/C02/PA7979K/TANKL / RE: Direct Settlement - Accident Involving PA7979K (OI : CTI - SNM23D201683/C02/TANKL) and SH6673B (TP : LKK REF - CC3/CTI23002325/Tpa3) on 31/12/2022

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Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Monday, 6 March 2023 12:50 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SNM23D201683/C02/PA7979K/TANKL / RE: Direct Settlement - Accident Involving PA7979K (OI : CTI - SNM23D201683/C02/TANKL) and SH6673B (TP : LKK REF - CC3/CTI23002325/Tpa3) on 31/12/2022

**Without Prejudice**

Dear Mei Kwan,

We refer to your email below.

We regret to advice that our insured has yet to report the accident.

We will inform our insured to report asap for us to handle the matter.

Thank you.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, March 6, 2023 12:41 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** O/R: SNM23D201683/C02/ PA7979K/TANKL / RE: Direct Settlement - Accident Involving PA7979K (OI : CTI - TBA) and SH6673B (TP : LKK REF - CC3/CTI23002325/Tpa3) on 31/12/2022

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no SNM23D201683/C02/ PA7979K/TANKL .

Dear Kah Leong,

Pls revert LKK.

Thank you  
Chong Boon Sen  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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