### Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Friday, 3 March 2023 4:51 PM

**To:** Thiam Heng Huat; Claims Dept of CTI; Irene Tay; SUR; assignments

**Subject:** OUR REF: SNM23D201544/C02/ SJG6361M/TAYHP & YOUR REF SMY426M 28.02.2023

07:45 | SJE LKK

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Steven,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Thank you

Hi LKK,

Please assist to arrange SJE PRS - Kenneth Kong Seng Cheong (LKK). Handler is Irene.

Thank you

Regards,

#### Lynn Khong

Senior Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Thiam Heng Huat <thh176@yahoo.com>

Sent: Friday, March 3, 2023 4:44 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Lynn Khong

<lynn.khong@sg.cntaiping.com>

Subject: Re: OUR REF: SNM23D201544/C02/ SJG6361M/TAYHP & YOUR REF SMY426M 28.02.2023 07:45 TO CONDUCT

PRS

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn,

Please arrange for Kenneth Kong Seng Cheong (LKK) to conduct the survey.

Warmest regards, Steven Thiam Heng Huat Pte Ltd 82636295

On Friday, 3 March 2023 at 02:04:01 pm SGT, Lynn Khong < <a href="mailto:lynn.khong@sg.cntaiping.com">lynn.khong@sg.cntaiping.com</a> wrote:

## 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
Thank you.
Regards,
Lynn Khong
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116   F: (65) 6224 7175
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From: Claims Dept of CTI < claimsdept@sg.cntaiping.com > Sent: Friday, March 3, 2023 11:56 AM
<b>To:</b> Thiam Heng Huat < <u>thh176@yahoo.com</u> >; Lynn Khong < <u>lynn.khong@sg.cntaiping.com</u> >; Irene Tay < <u>irene.tay@sg.cntaiping.com</u> >
Subject: RE: OUR REF: SNM23D201544/C02/ SJG6361M/TAYHP & YOUR REF SMY426M 28.02.2023 07:45 TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY
Dear Lynn,
Please refer to the above subject.
Kindly conduct PRS smy426m possible.
Please contact our claims department Irene Tay 6389 6192 the officer in charge or 6389 6116 should you require our assistance or clarification.
*Kindly quote our claim reference number when replying.*
Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116   F: (65) 62247175

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