

Huey Yon (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Monday, 3 April 2023 11:47 AM
To: Xin Yu (LKK Auto)
Cc: MT_Claim_SG; SUR; Huey Yon (LKKAUTO)
Subject: FW: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)
Attachments: GBG 81E Revert Preliminary Advice.pdf; GBG 81E PARF COE REBATE.pdf; GBG 81E Survey Photos_.pdf; GBG 81E_Marked Estimate.pdf

Hi Xin Yu,

Please proceed to authorise part-by-part repair at \$6,172.00 (including check items \$264.50) before excess and before GST.

Check items to be verified.

Tentative excess is \$500.00. Please assist to get a copy of the driving license of the insured driver for verification and confirmation on excess.

Thanks

Huey Ni

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Friday, March 31, 2023 3:38 PM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Subject: RE: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Dear Huey Ni,

Enclosed preliminary advice of vehicle GBG 81E.

Date of Survey: 06/03/2023

Number of Days (Estimate): 5 Days

Part by Part Repair.

We have Not authorise repair.

Kindly let us have your approval.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, March 14, 2023 11:47 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Lonpac External - General

Thank you, Shiau Chan.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, 13 March 2023 11:40 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Dear Huey Ni,

We have informed M/s Woon Meng Motor Pte Ltd that the OD claim not authorise repair until they provide us the complete estimate with prices.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Friday, March 10, 2023 5:00 PM
To: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Lonpac External - Confidential

Hi Xin Yu,

As spoken, we are unable to consider the claim without the parts prices.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Sent: Wednesday, 8 March 2023 11:12 am

To: ENG HUEY NI <hneng@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: SUR <sur@lkkauto.com>

Subject: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Dear Huey Ni,

Enclosed preliminary advice of vehicle GBG 81E. (Pending Parts Prices)

Date of Survey: 06/03/2023

Number of Days (Estimate): 5 Days

Part by Part Repair.

We have Not authorise repair.

Kindly let us have your approval.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)