

Huey Yon (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Thursday, 22 June 2023 3:12 PM
To: Huey Yon (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Lonpac External - General

Lonpac External - General

Hi Huey Yon,

Thank you for the documents.

Please proceed to authorise repair with the revised OD mandate of \$6,436.50 before excess \$500 and before GST.

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Sent: Thursday, June 22, 2023 2:49 PM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Dear Huey Ni,

As per your requested.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Huey Yon (LKKAUTO)
Sent: Monday, June 19, 2023 2:30 PM
To: 'ENG HUEY NI' <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Dear Huey Ni,

Any updates?

Best Regards,

Huey Yon | Case Handler

LKK Auto Consultants

phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Huey Yon (LKKAuto)

Sent: Thursday, June 15, 2023 2:54 PM

To: 'ENG HUEY NI' <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Dear Huey Ni,

kindly approve on check items.

Best Regards,

Huey Yon | Case Handler

LKK Auto Consultants

phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Monday, April 3, 2023 11:47 AM

To: Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Subject: FW: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Hi Xin Yu,

Please proceed to authorise part-by-part repair at \$6,172.00 (including check items \$264.50) before excess and before GST.

Check items to be verified.

Tentative excess is \$500.00. Please assist to get a copy of the driving license of the insured driver for verification and confirmation on excess.

Thanks

Huey Ni

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Friday, March 31, 2023 3:38 PM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Subject: RE: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Dear Huey Ni,

Enclosed preliminary advice of vehicle GBG 81E.
Date of Survey: 06/03/2023
Number of Days (Estimate): 5 Days

Part by Part Repair.
We have Not authorise repair.
Kindly let us have your approval.

Best Regards,
Xin Yu | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, March 14, 2023 11:47 AM
To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Lonpac External - General

Thank you, Shiau Chan.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, 13 March 2023 11:40 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Dear Huey Ni,

We have informed M/s Woon Meng Motor Pte Ltd that the OD claim not authorise repair until they provide us the complete estimate with prices.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Friday, March 10, 2023 5:00 PM

To: Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>

Subject: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Lonpac External - Confidential

Hi Xin Yu,

As spoken, we are unable to consider the claim without the parts prices.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>

Sent: Wednesday, 8 March 2023 11:12 am

To: ENG HUEY NI <hneng@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: SUR <sur@lkkauto.com>

Subject: OD CLAIMS FOR VEHICLE GBG 81E - DOA: 20/02/2023 LONPAC REF: 22/23/23/VC05/027014 (Huey Ni's case)

Dear Huey Ni,

Enclosed preliminary advice of vehicle GBG 81E. (Pending Parts Prices)

Date of Survey: 06/03/2023

Number of Days (Estimate): 5 Days

Part by Part Repair.

We have Not authorise repair.

Kindly let us have your approval.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)