

## Mei Kwan (LKKAuto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Thursday, March 2, 2023 1:47 PM  
**To:** Motor Claims (Allianz Insurance Singapore); Admin A; Assessment Dept  
**Cc:** assignments  
**Subject:** Re: TP DS claim: PRS for our client's vehicle SH 9936 Z and your insured's vehicle XD 8282 U D.O.A : 28.02.2023

**Categories:** HMK

Dear Shanti,

Thank you for the assignment.

Dear Yee,

We will arrange survey accordingly.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Sent:** Thursday, 2 March 2023 1:01 pm  
**To:** Admin A <admin-a@lkkauto.com>; Assessment Dept <assessment\_ltc@bifrostauto.com>  
**Cc:** admin-d <admin-d@lkkauto.com>  
**Subject:** TP DS claim: PRS for our client's vehicle SH 9936 Z and your insured's vehicle XD 8282 U D.O.A : 28.02.2023

Internal

Your ref: SH 9936 Z  
Our ref: XD 8282 U

*Dear Sirs,*

*We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.  
Kindly engage with them to arrange for survey.*

Survey Contact : BIFROST AUTO PTE LTD, Mr Yee O: 62436687  
Please download the documents from this link below (For Survey)

File: XD8282U(OI).pdf, SH 9936 Z (TP).pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=0627a15f-e6f6-42ce-bf3e-b2c17dcfaae2-f333a93c90d8473a>

Size: ~ 1 MByte, Download available until: 3/7/2023

*Thank you.*

Best regards,

**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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**From:** Assessment Dept <assessment\_ltc@bifrostable.com>

**Sent:** Thursday, March 2, 2023 12:45 PM

**To:** Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

**Cc:** Claims Dept <claims\_ltr@bifrostable.com>; Claims Dept <claims\_lts@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims\_ltm@bifrostable.com>; Claims Dept <claims\_ltv@bifrostable.com>

**Subject:** [EXT] Re: FW: Fwd: PRS for our client's vehicle SH 9936 Z and your insured's vehicle XD 8282 U D.O.A : 28.02.2023

Without Prejudice

Dear Shanti

Our client selects LKK Auto Consultants Pte Ltd

Taxi at workshop.

Please disseminate and assign.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.

On Thu, 2 Mar 2023 at 11:38, Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)> wrote:

Internal

Your Ref: SH 9936 Z  
Our Ref: XD 8282 U

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

AJAX Inspection Services Pte Ltd  
Form Team Consultancy Pte Ltd  
LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

**Shanti**  
Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01 Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



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**From:** Assessment Dept <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>  
**Sent:** Thursday, March 2, 2023 10:44 AM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>  
**Subject:** [EXT] Fwd: PRS for our client's vehicle SH 9936 Z and your insured's vehicle XD 8282 U D.O.A : 28.02.2023

Without Prejudice

Dear Shanti

Re-send due to mailbox full.

Thank you and Best Regards  
Mr Yee  
Assessment Dept

BIFROST AUTO PTE LTD  
O: 62436687

*If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.*

----- Forwarded message -----

From: **Assessment Dept** <[assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)>

Date: Thu, 2 Mar 2023 at 10:00

Subject: Re: PRS for our client's vehicle SH 9936 Z and your insured's vehicle XD 8282 U D.O.A : 28.02.2023

To: Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

Cc: Claims Dept <[claims\\_ltr@bifrostable.com](mailto:claims_ltr@bifrostable.com)>, Claims Dept <[claims\\_lts@bifrostable.com](mailto:claims_lts@bifrostable.com)>, Joseph Koh <[claims@bifrostable.com](mailto:claims@bifrostable.com)>, Ms Lim <[claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com)>, Claims Dept <[claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com)>

Without Prejudice

Dear Shanti

Please find attached GIA report.

Please let us have the SJE list and the claims officer in charge's email.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

*If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.*

On Wed, 1 Mar 2023 at 19:47, Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)> wrote:

Internal

*Without Prejudice*

Dear Sir/Madam

Kindly provide us your client's GIA report

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at [claims@allianz.com.sg](mailto:claims@allianz.com.sg)

Best regards,

**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C



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**From:** Assessment Dept <[assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)>  
**Sent:** Wednesday, March 1, 2023 3:32 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>  
**Cc:** Claims Dept <[claims\\_ltr@bifrostable.com](mailto:claims_ltr@bifrostable.com)>; Claims Dept <[claims\\_lts@bifrostable.com](mailto:claims_lts@bifrostable.com)>; Joseph Koh <[claims@bifrostable.com](mailto:claims@bifrostable.com)>; Ms Lim <[claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com)>; Claims Dept <[claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com)>  
**Subject:** [EXT] PRS for our client's vehicle SH 9936 Z and your insured's vehicle XD 8282 U D.O.A : 28.02.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Koh Beng Aik, to notify you of the aforesaid accident involving our client's vehicle SH 9936 Z and your insured's vehicle XD 8282 U on 28.02.2023.

Please find enclosed our client's LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against XD 8282 U for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644  
**Contact Person:** Ms Lim / Ms Lee / Mr Yee  
**Contact Email:** [claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com) / [claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com) / [assessment\\_ltc@bifrostable.com](mailto:assessment_ltc@bifrostable.com)

VEH IN (Date & Time) : **01.03.2023**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687