

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Friday, 4 August 2023 3:29 pm
To: yong lee
Cc: Admin A
Subject: ACCIDENT INVOLVING SNB886J (ALLIANZ) AND SBS6544J AT/ALONG VICTORIA STREET ON 03/02/2023

Dear Tay Ai Thiu & Lee Yong,

You Ref: SNB886J
Our Ref: CC4/AIS23002290/ya3
ACCIDENT INVOLVING SNB886J (ALLIANZ) AND SBS6544J AT/ALONG VICTORIA STREET ON 03/02/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SBS6544J** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact me.

*If you have received Traffic Police Investigation Result, kindly forward a copy to us.

*I am working from home till 18.08.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: EzLyna (LKKAuto)
Sent: Tuesday, May 30, 2023 4:37 PM
To: yong lee <leeyong9534@gmail.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: REF: CC4/AIS23002290/ya3

Dear Sirs,

We refer to your email below.

We are unable to view your attachments.

Please be informed that with the effect of 1st Jun 2008, under the Motor Claims Framework (MCF), you are required to report any accident at our Workshops or reporting centres (if applicable) with your accident vehicle (whether damage or not) within 24 hours or by the next working day of the occurrence of the accident. Any non-compliance of this condition will result in a loss of your No Claim Discount upon renewal of your policy and your claim will be prejudiced. The primary purpose of this reporting is to provide your version of the accident and does not automatically render you liable for the accident.

You are required to lodge GIA accident report at your nearest reporting centre/authorised workshop. List of reporting centre/authorised workshop is provided in your policy.

Please do forward a copy of GIA accident report once is done. Thank you.

*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: Ezlyna@lkkauto.com |
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: yong lee <leeyong9534@gmail.com>
Sent: Monday, May 29, 2023 2:46 PM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Subject: Re: REF: CC4/AIS23002290/ya3

Hi, I received a letter from you guys stating that I have yet to report this accident. I thought I have sent this email with the attached police accident reporting?
Sent from my iPhone

On 11 Mar 2023, at 13:53, yong lee <leeyong9534@gmail.com> wrote:

Hi, attached below are my particulars as well as the incident site, incident damages and also police report. I would like to mention that I do not wish to take any further actions against SBS because I have already fixed the damages on my end. As you can see from the side profile of the SBS bus, there was not damage suffered by the bus besides very minor wallpaper scratched off at the bottom of the bus therefore. However, I am making this report to safeguard myself in case SBS is claiming damage from me. Attached in the police report is the details of the accident, please refer to it if needed. Thank you.

<image3.jpeg>

<image0.jpeg>

<image1.jpeg>

<image2.jpeg>

<T202203272033.pdf>

Sent from my iPhone