

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 2 March 2023 5:02 PM
To: Victor Wong; Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: RE: ERGO REF. CDMCG23000484 - Accident Involving SMQ9470Z and GBK2185E

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

ERGO

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ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: Victor Wong <victorauto101@gmail.com>
Sent: Thursday, 2 March 2023 3:37 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: ron@auto101.com.sg
Subject: Re: ERGO REF. CDMCG23000484 - Accident Involving SMQ9470Z and GBK2185E

Dear Sir/Madam,

May I request for LKK to conduct prs?

Thank you!

On Thu, Mar 2, 2023 at 3:20 PM ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Victor

Our Insured has not report, unable to comment liability.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

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From: Victor Wong <victorauto101@gmail.com>
Sent: Thursday, 2 March 2023 3:14 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Accident Involving SMQ9470Z and GBK2185E

Ref:

Our client : SMQ9470Z
Your Insured : GBK2185E

Dear Sir/Madam,

The above attached is the GIA report from our client.

May I request for a PRS to be conducted on our client vehicle.

In addition, may we confirm that our client's liability is clear?

Attached is the footage for your reference.

Thank you and hope to hear from you soon.

--

Regards,

Victor Wong

81821895

AUTO 101 LLP

No. 2, Yishun Industrial St 1,

Northpoint Bizhub, #02-01,

Spore 768159

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Regards,
Victor Wong
81821895

AUTO 101 LLP
No. 2, Yishun Industrial St 1,
Northpoint Bizhub, #02-01,
Spore 768159

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