

Shiau Chan (LKKAuto)

From: Taufikh (LKKAuto)
Sent: Thursday, 13 April 2023 1:43 PM
To: SUR; CS A Team
Subject: FW: SLV5265L New Assignment (Our Ref: D23000744MFCV)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, 13 April 2023 1:42:48 pm (UTC+08:00) Kuala Lumpur, Singapore
To: lawrenceteo@tanchong.com <lawrenceteo@tanchong.com>
Cc: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Subject: RE: SLV5265L New Assignment (Our Ref: D23000744MFCV)

Dear Lawrence,

Without prejudice

We will be advising our principal a cost of repair of \$3,636.60 before GST with 3 days of repair, subject to their approval.

Kindly send the relevant documents to MS First Capital Insurance.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Sent: Thursday, April 13, 2023 9:01 AM
To: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: FW: SLV5265L New Assignment (Our Ref: D23000744MFCV)
Importance: High

From: Lawrence Teo <lawrenceteo@tanchong.com>
Sent: Thursday, 13 April 2023 9:00:28 am (UTC+08:00) Kuala Lumpur, Singapore
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Subject: RE: SLV5265L New Assignment (Our Ref: D23000744MFCV)

Dear All,

Reminder.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Lawrence Teo
Sent: Friday, March 17, 2023 3:33 PM
To: assignments@lkkauto.com; admin-a@lkkauto.com; Taufikh@lkkauto.com
Subject: RE: SLV5265L New Assignment (Our Ref: D23000744MFCV)

Dear Sir,

Please confirm COR.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Monday, March 6, 2023 10:36 AM
To: Lawrence Teo <lawrenceteo@tanchong.com>
Cc: assignments@lkkauto.com; admin-a@lkkauto.com
Subject: RE: SLV5265L New Assignment (Our Ref: D23000744MFCV)

WITHOUT PREJUDICE

Dear Lawrence,

We refer to the above matter.

We agree to direct settlement with quantum to be agreed.

Note: Please take note that we will not be liable for any LOU/LOR incurred for checking of liability clearance before you commence repairs, as your customer have the alternative to claim under OD. For cases whereby liability is not clear, evidence should be submitted to us before we request. All our rights reserved.

Nothing in this email is to be construed as an admission of liability on our part or the part of our insured. For avoidance of doubts, all our rights are expressively reserved.

Best Regards

Rachel Wu

Motor Claims Dept

MS First Capital Insurance Ltd
16 Raffles Quay #42-01 Hong Leong Building| Singapore 048581
D: 6507 3862 | Tel: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>
A Member of 

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Lawrence Teo <lawrenceteo@tanchong.com>
Sent: Thursday, March 2, 2023 1:56 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; assignments@lkkauto.com; admin-a@lkkauto.com
Subject: RE: SLV5265L New Assignment (Our Ref: D23000744MFCV)

Dear Rachel,

See attached GIA report pg 6 – 7.

As this is under SMRT premises Video Footage cannot be share.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Thursday, March 2, 2023 10:46 AM
To: Lawrence Teo <lawrenceteo@tanchong.com>
Cc: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; assignments@lkkauto.com; admin-a@lkkauto.com
Subject: RE: SLV5265L New Assignment (Our Ref: D23000744MFCV)

WITHOUT PREJUDICE

Dear Sir/Mdm,

We refer to your email below.

Our insured have yet to report.

Please let us have any further evidence for our review.

Note: Please take note that we will not be liable for any LOU/LOR incurred for checking of liability clearance before you commence repairs, as your customer have the alternative to claim under OD. For cases whereby liability is not clear, evidence should be submitted to us before we request. All our rights reserved.

Nothing in this email is to be construed as an admission of liability on our part or the part of our insured. For avoidance of doubts, all our rights are expressly reserved.

Thank you

Best Regards

Rachel Wu

Motor Claims Dept

MS First Capital Insurance Ltd
16 Raffles Quay #42-01 Hong Leong Building| Singapore 048581
D: 6507 3862 | Tel: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C
Website <http://www.msfirstcapital.com.sg>
A Member of  INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Lawrence Teo <lawrenceteo@tanchong.com>
Sent: Thursday, March 2, 2023 10:06 AM
To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; assignments@lkkauto.com; admin-a@lkkauto.com
Cc: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: RE: SLV5265L New Assignment (Our Ref: D23000744MFCV)

Dear All,

Please confirm Liability.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Lawrence Teo
Sent: Thursday, March 2, 2023 8:49 AM
To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>; assignments@lkkauto.com; admin-a@lkkauto.com
Cc: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: RE: SLV5265L New Assignment (Our Ref: D23000744MFCV)

Dear All,

Survey today 2pm. Appt.

Best Regards,

Lawrence Teo

Tan Chong Motor Sales Pte Ltd
913 Bukit Timah Road
Singapore 589623
Tel: +65-64694091 :: DID: +65-67038914 :: Fax: +65-64697472
Email: lawrenceteo@tanchong.com
Website: www.tanchong.com :: www.nissan.com.sg

From: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Sent: Wednesday, March 1, 2023 4:38 PM
To: assignments@lkkauto.com; admin-a@lkkauto.com
Cc: Lawrence Teo <lawrenceteo@tanchong.com>; Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: New Assignment (Our Ref: D23000744MFCV)

Dear Sir/Mdm,

Attached documents for survey assignment.

-----Original Message-----
From: support@msfirstcapital.com.sg <support@msfirstcapital.com.sg>
Sent: Wednesday, 1 March 2023 4:28 pm
To: Joanne Tan Jo Ann <joannetan@msfirstcapital.com.sg>
Subject: MT00015642 is Approved

Insured Vehicle No : GBK106Y
TP Vehicle No : SLV5265L
Claim No : D23000744MFCV
Workshop Name : TAN CHONG MOTOR SALES PTE LTD
Our Surveyor : LKK AUTO CONSULTANTS PTE LTD
Instructions : Without Prejudice
Accident not reported
Created By : JOANNATAN
Verified By : RACHELWU
Approved By : RACHELWU

This is a computer generated mail. Do not reply to this mail.

