

RE: SCDF -Third Party claim SCDF Ref 2023 - 08

Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>

Wed 1/3/2023 4:26 PM

To: Sin Ming Autocare BFG Pte Ltd <motorclaims@autocare.com.sg>; admin-d <admin-d@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

📎 1 attachments (3 MB)

img-301140320.pdf;

Dear Olivia and Yan,

Please liaise with the workshop to conduct survey, thank you.

You can contact us : 6455 0600 (Nancy / Nita) or
Email us: motorclaims@autocare.com.sg

[@Sin Ming Autocare BFG Pte Ltd](#) May we have your address too, thank you.

Yours sincerely,

Ralf Tay Gim Chye

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827

DID : +65 6848 xxxx | Fax : +65 6848 3651

HP : +65 9743 5954



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From: Sin Ming Autocare BFG Pte Ltd <motorclaims@autocare.com.sg>

Sent: Wednesday, 1 March 2023 3:00 pm

To: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>

Cc: 'Motor Claims' <motorclaims@autocare.com.sg>

Subject: RE: SCDF -Third Party claim SCDF Ref 2022 - 08

Hi Sir

We are fine with LKK survey.

Thanks for your efficient reply and your help, appreciate that.

With Regards

Nancy Chong,
Sin Ming Autocare BFG Pte Ltd

From: Gim Chye TAY (SCDF) [mailto:TAY_Gim_Chye@scdf.gov.sg]
Sent: Wednesday, March 01, 2023 2:45 PM
To: Sin Ming Autocare BFG Pte Ltd <motorclaims@autocare.com.sg>
Subject: RE: SCDF -Third Party claim SCDF Ref 2022 - 08

Hi,

We would like to conduct a Pre Repair Inspection by our appointed surveyor, LKK. If your side is agreeable, I will instruct them to liaise with your side directly for the PRI.

Thank you.

Yours sincerely,

Ralf Tay Gim Chye
Accident Claims Officer
Logistics Department
Singapore Civil Defence Force
91 Ubi Avenue 4, Singapore 408827
DID : +65 6848 xxxx | Fax : +65 6848 3651
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From: Sin Ming Autocare BFG Pte Ltd <motorclaims@autocare.com.sg>
Sent: Wednesday, 1 March 2023 2:32 pm
To: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>
Cc: 'Motor Claims' <motorclaims@autocare.com.sg>
Subject: RE: SCDF -Third Party claim

Dear Sir

Attached with the GIA Report as requested. Accident date is on 28.01.2023 (not 28.02.23) as mentioned.
Please alert us for enquires if needed.
Thank you.

With Regards

Nancy Chong,
Sin Ming Autocare BFG Pte Ltd

From: Gim Chye TAY (SCDF) [mailto:TAY_Gim_Chye@scdf.gov.sg]
Sent: Wednesday, March 01, 2023 1:41 PM
To: Sin Ming Autocare BFG Pte Ltd <motorclaims@autocare.com.sg>
Subject: RE: SCDF -Third Party claim

Hi, may I have the accident report.

Yours sincerely,

Ralf Tay Gim Chye
Accident Claims Officer
Logistics Department
Singapore Civil Defence Force
91 Ubi Avenue 4, Singapore 408827
DID : +65 6848 xxxx | Fax : +65 6848 3651
HP : +65 9743 5954



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From: Sin Ming Autocare BFG Pte Ltd <motorclaims@autocare.com.sg>

Sent: Wednesday, 1 March 2023 1:29 pm

To: Gim Chye TAY (SCDF) <TAY_Gim_Chye@scdf.gov.sg>

Cc: 'Motor Claims' <motorclaims@autocare.com.sg>

Subject: SCDF -Third Party claim

Dear Sir,

We are appreciated if you can guide us the third party claim on your vehicle GBF4954R on 28.02.2023.

This is our first time doing claims on SCDF vehicle. We need your help.

You can contact us : 6455 0600 (Nancy / Nita) or

Email us: motorclaims@autocare.com.sg

Hope to hear from you soonest.

Thank you

With Regards

Nancy Chong,

Sin Ming Autocare BFG Pte Ltd