

RE: FW: LIABILITY CHECK : OUR REF: UC692 ACCIDENT INVOLVING YP430L & XB8308R ON 27/02/2023

ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Wed 1/3/2023 3:25 PM

To: WAH HONG MOTORS & CREDIT PTE LTD <MOTOR@WAHHONG.SG>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>

Hi LKK,

*** Insured has not report.

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: WAH HONG MOTORS & CREDIT PTE LTD <MOTOR@WAHHONG.SG>

Sent: Tuesday, 28 February 2023 3:37 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Re: FW: LIABILITY CHECK : OUR REF: UC692 ACCIDENT INVOLVING YP430L & XB8308R ON 27/02/2023

Hi Pauline,

We refer to the above matter.

We select LKK to conduct the PRI.

Our client would like to check whether your insured reported on the above accident and the liability of this matter.

Please let us have your reply on the above soonest.

Regards,

Jo
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

ENTERPRISE HUB
38 TOH GUAN ROAD EAST
#01-57 S (608581)

[Tel: \(65\) 67737377](tel:(65)67737377)

Website: www.wahhong.sg

Mail : motor@wahhong.sg

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On 28-Feb-23 3:00 PM, ERGO Insurance Pte. Ltd. (Claims Department) wrote:

Dear Jo

We would like to conduct a PRI survey, please refer to our list of surveyors :

| Survey Company | Surveyor Name |
|--------------------|---------------------|
| Genesis | Roy |
| Perfect Automobile | Gary Chuah |
| LKK | Byran / Andrew Ling |
| Precise Appraiser | Anthony Lim |

Warmest Regards,
Pauline Soh
Executive

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From: WAH HONG MOTORS & CREDIT PTE LTD <MOTOR@WAHHONG.SG>
Sent: Monday, 27 February 2023 5:37 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: LIABILITY CHECK : OUR REF: UC692 ACCIDENT INVOLVING YP430L & XB8308R ON 27/02/2023

Dear Sir

Please refer to the above subject and we acting for the owner of YP430L against your insured XB8308R.

Kindly update us that have your insured XB8308R file a report on the mention accident?

If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA report for your kind perusal.

--

Regards,

Jo
WAH HONG MOTORS & CREDIT PTE LTD
ROC:199806235M

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38 TOH GUAN ROAD EAST
#01-57 S (608581)


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