

Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)
Sent: Tuesday, March 7, 2023 5:16 PM
To: Shiau Chan (LKKAuto); Claims
Cc: SUR
Subject: RE: OD CLAIM FOR SNA 9326 E, DOA: 27/2/2023 - TF

Dear Siti/ Tony,

As instructed by our client, please proceed to repair the insured vehicle **SNA 9326E (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Monday, March 6, 2023 10:49 AM
To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: OD CLAIM FOR SNA 9326 E, DOA: 27/2/2023 - TF

Dear Siti,

Please be informed that we are pending for our principle approval. Once approve, we will send you an email.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, March 6, 2023 9:10 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SNA 9326 E, DOA: 27/2/2023 - TF

Dear Yan/Sur,

Kindly advise on repair approval.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

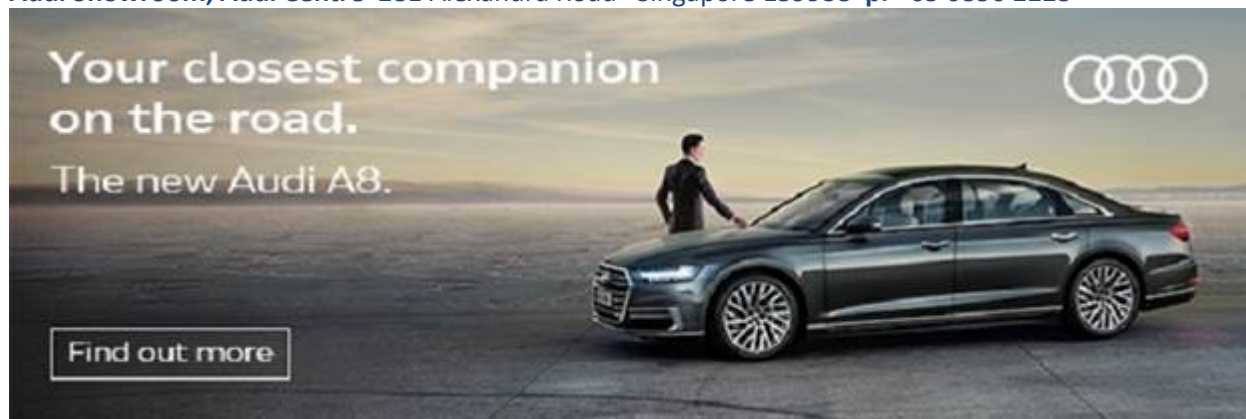
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Friday, 3 March 2023 9:03 AM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; admin-d@lkkauto.com

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SNA 9326 E, DOA: 27/2/2023 - TF

Good morning Yan/Sur,

Kindly advise on repair approval.

Thank you.

**Best Regards,
Siti Muhaini
Claims Administrator**

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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 2 March 2023 11:34 AM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; admin-d@lkkauto.com

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SNA 9326 E, DOA: 27/2/2023 - TF

Dear Yan/Sur,

On behalf of Service Advisor: Tony Foong

Kindly advise on repair approval.

Thank you.

Best Regards,

Siti Muhaini

Claims Administrator

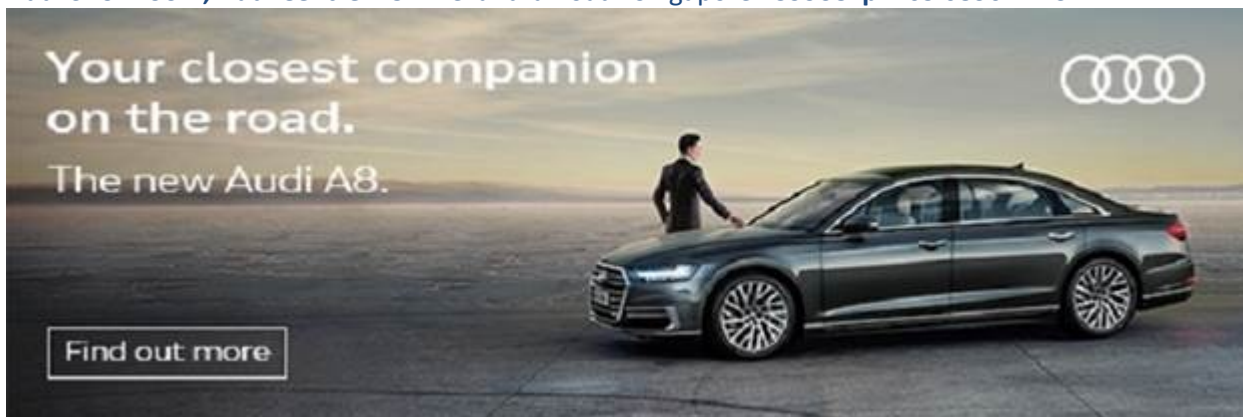
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From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 28 February 2023 8:07 PM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments'

<assignments@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SNA 9326 E, DOA: 27/2/2023 - TF

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Monday, 27 February 2023 4:39 PM

To: claims@premiumauto.com.sg; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR SNA 9326 E, DOA: 27/2/2023 - TF

Dear En Qi,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 27 February 2023 4:14 PM

To: SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SNA 9326 E, DOA: 27/2/2023 - TF

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 1/3/2023 @10am onwards. 24 Benoi Sector, S629857. Vehicle Tow-In.

Thank you.

Best Regards,

En Qi Lim

Claims Administrator

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e. claims@premiumauto.com.sg **w.** www.audi.com.sg

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