Rajes (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Wednesday, 1 March 2023 9:20 AM
To: Tropical Success; assignments; SUR

Subject: RE: OUR REF: SNM23D201532/C02/SNH2155R/LEEPG & YOUR REF: SLV1888R, DOA:

24/02/2023 TO CONDUCT PRS

Without Prejudice Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident. Please let us have the video footage as stated in your client's SAS.

Dear LKK

Please arrange Mr. Kenneth Kong to conduct PRS on without prejudice basis.

Calvin Tropical Tech Automobile Services Blk 5032 Ang Mo Kio Ind Pk 2 #01-303 S(569535)

Thanks & Best Regards, Cecilia Lee Claims Department

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From: Tropical Success <tsac303@singnet.com.sg>

Sent: Wednesday, 1 March 2023 9:15 am **To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D201532/C02/SNH2155R/LEEPG & YOUR REF: SLV1888R, DOA: 24/02/2023 TO CONDUCT

PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia

Please assign to Mr Kenneth Kong (LKK)

Regards Calvin Tropical Tech

From: Cecilia Lee < cecilia.lee@sg.cntaiping.com > Sent: Wednesday, March 1, 2023 8:45 AM
To: Tropical Success < tsac303@singnet.com.sg >

Subject: OUR REF: SNM23D201532/C02/SNH2155R/LEEPG & YOUR REF: SLV1888R, DOA: 24/02/2023 TO CONDUCT PRS

Without Prejudice Save As To Costs

Our reference: SNM23D201532/C02/SNH2155R/LEEPG

Your reference: SLV1888R

Dear Sirs.

We refer to your email on Tuesday, 28 February 2023 1:36 pm.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop. Take Notice that we shall not be accepting any of your surveyors as SJE.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Ben Chua (FTA)	6. Marcus Chua (LKK)	11. Mohd Fadhilah Bin Osman (LBS)
2. Li Lewei (FTA)	7. Kenneth Kong (LKK)	12. Stan See Chew Seng (LBS)
3. Gary Soon (FTA)	8. Alex Yu Lek Keong (LKK)	13. Anthony Lim Cher Chong (LBS)
4. Ng You Han (FTA)	9. Mohammed Rasul (LKK)	
5. You Jin Feng (FTA)	10. Mohamad Taufikh (LKK)	

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thanks & Best Regards, Cecilia Lee Claims Department

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From: Tropical Success < tsac303@singnet.com.sg>

Sent: Tuesday, 28 February 2023 1:36 pm

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Subject: 3rd party claim SLV1888R/SNH2155R DOA: 24/02/23

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claims

Please send you your list of panel surveyors for 3rd party survey of our client's car SLV1888R. Your insured is SNH2155R. Password for attached report: SLV1888R8486B

Regards Calvin Tropical Tech Automobile Services Blk 5032 Ang Mo Kio Ind Pk 2 #01-303 S(569535)

From: Hock Chwee Goh < yonggoh1818@gmail.com>

Sent: Monday, February 27, 2023 7:13 PM

To: tsac303@singnet.com.sg

Subject: Fwd: Your accident report has been successfully submitted

Sent from my iPhone

Begin forwarded message:

From: no-reply@shift-technology.com

Date: 25 February 2023 at 9:53:35 PM SGT

To: yonggoh1818@gmail.com

Subject: Your accident report has been successfully submitted

Dear Sir/Madam,

An accident report has been submitted on your behalf with reference number: SA1D232P0003

The last 3 characters of vehicle number registered in this report is: 88R

Please find attached a copy of the accident report.

The password to open it is your vehicle plate number + the last 5 characters of NRIC/UEN of the recipient.

- For example, for vehicle plate number "SBA1234A" and NRIC "S0000001I", the password is "SBA1234A0001I".

- If same email address is used for both driver and owner, the password is the first-party vehicle plate number + last 5 characters of NRIC/UEN of the owner

Please contact your Authorised Reporting Center (ARC) for any update or modification of this accident report.

Sincerely yours
GIA Records Management Centre

****** This is an automated message. Please do not reply to this email.******