

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 3 March 2023 3:06 PM
To: Josephine Wong; SUR
Cc: assignments
Subject: RE: PRI request for SHD9885M
Attachments: SHD9885M IA.pdf

Dear Josephine,

Enclosed herewith preliminary advice of SHD 9885M.

Kindly provide us the claim reference.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Wednesday, March 1, 2023 10:00 AM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: PRI request for SHD9885M

Dear Josephine,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Wednesday, March 1, 2023 9:02 AM
To: SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'zhewei.kek@gmail.com' <zhewei.kek@gmail.com>; 'claims@transcab.com.sg' <claims@transcab.com.sg>
Subject: FW: PRI request for SHD9885M
Importance: High

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims

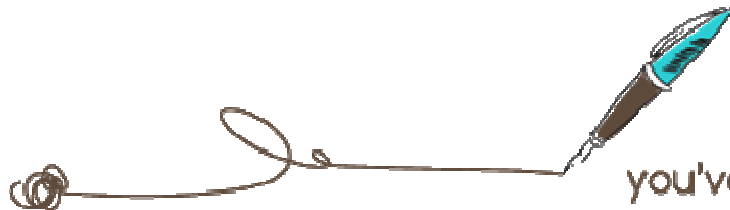


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore
069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



A Member of Citystate



you've got a friend

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: zhewei Kek <zhewei.kek@gmail.com>

Sent: Tuesday, 28 February 2023 5:10 pm

To: motor claims <motorclaims@eqinsurance.com.sg>

Cc: claims@transcab.com.sg

Subject: PRI request for SHD9885M

Hi all,

Kindly arrange LKK Auto Consultants to survey the abovementioned vehicle.

Your insured - GBE7029Y
DOA -28/02/23 1215hrs

Please avoid lunch time from 12pm to 1 pm
Operating hours 8.30am to 6pm

Our vehicle is currently in our workshop.

Thank you.

Regards,

Kek Zhewei
Claims Officer

Trans-Cab Services Pte Ltd
No. 2 Ang Mo Kio Street 63
Singapore 569111