

## Meng Yan (LKK Auto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 1 March 2023 9:24 AM  
**To:** assignments  
**Subject:** FW: PRI request for SHD9885M

**Importance:** High

Dear Assignments Team,

FYNA.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Josephine Wong <josephine.wong@eqinsurance.com.sg>  
**Sent:** Wednesday, March 1, 2023 9:02 AM  
**To:** SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** 'zhewei.kek@gmail.com' <zhewei.kek@gmail.com>; 'claims@transcab.com.sg' <claims@transcab.com.sg>  
**Subject:** FW: PRI request for SHD9885M  
**Importance:** High

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

### Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Josephine Wong**

Senior Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower  
Block MND Complex Singapore  
069110  
did 65 6496 9032 | fax 65  
62243903 |  
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**From:** zhewei Kek <[zhewei.kek@gmail.com](mailto:zhewei.kek@gmail.com)>  
**Sent:** Tuesday, 28 February 2023 5:10 pm  
**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>  
**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** PRI request for SHD9885M

Hi all,

Kindly arrange LKK Auto Consultants to survey the abovementioned vehicle.

Your insured - GBE7029Y  
DOA -28/02/23 1215hrs

Please avoid lunch time from 12pm to 1 pm  
Operating hours 8.30am to 6pm

Our vehicle is currently in our workshop.

Thank you.

Regards,

Kek Zhewei  
Claims Officer

Trans-Cab Services Pte Ltd  
No. 2 Ang Mo Kio Street 63  
Singapore 569111