

Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)
Sent: Friday, March 10, 2023 5:02 PM
To: 'Teo, Grace'; SUR
Cc: Hwang, Shiang Yi
Subject: RE: LKK/MC \ CMTD2300869/SYH(nr) - SNB9426U 27.02.23 | SJD2103J
Attachments: SJD 2103J Marked Estimate.pdf; SJD 2103J Survey Photos.pdf; SJD 2103J PARF COE Rebate.pdf; SJD 2103J Preliminary Advice.pdf

Dear Shiang Yi,

Enclosed herewith preliminary advice of SJD 2103J.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, March 1, 2023 8:10 AM
To: admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: FW: LKK/MC \ CMTD2300869/SYH(nr) - SNB9426U 27.02.23 | SJD2103J

Hi LKK,

Attached herewith both reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties

to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: Teo, Grace

Sent: Wednesday, March 1, 2023 8:07 AM

To: 'info@carsmith.biz' <info@carsmith.biz>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: LKK/MC \ CMTD2300869/SYH(nr) - SNB9426U 27.02.23 | SJD2103J

Without Prejudice

Dear Aileen,

We refer to your email reply and agreed to appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey for **SJD2103J** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: info@carsmith.biz <info@carsmith.biz>

Sent: Tuesday, February 28, 2023 5:12 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: Re: PRI \ CMTD2300869/SYH(nr) - SNB9426U 27.02.23 | SJD2103J

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Grace,

We agree to the appointment of Marcus from LKK.

Thank you.

Regards,
Aileen Lim

On 28/2/2023 3:01 pm, Claims - Motor Survey wrote:

Our Reference : CMTD2300869/SYH

Your Reference: SJD2103J

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Date: 28/02/2023

Attention:

M/S CARSMITH PRIVATE LIMITED

Dear Aileen,

ACCIDENT INVOLVING SNB9426U & SJD2103J ON 27.02.23

We refer to your Notice of Accident dated 28/02/2023.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/ shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the below list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Disclaimer: This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

Privacy Policy Notice: Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy.

From: info@carsmith.biz <info@carsmith.biz>

Sent: Tuesday, February 28, 2023 12:55 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI - SJD2103J

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

OUR VEH: SJD2103J

YR VEH: SNB9426U

DOA: 27.02.2023

LOC: SLIP ROAD TOWARDS YIO CHU KANG ROAD

28.02.2023

SOMPO INSURANCE SINGAPORE PTE. LTD.

BY EMAIL ONLY

50 RAFFLES PLACE,
#05-01/06 SINGAPORE LAND TOWER,
SINGAPORE 048623

ACCIDENT INVOLVING MOTOR VEHICLES SJD2103J AND SNB9426U ALONG SLIP ROAD TOWARDS YIO CHU KANG ROAD ON 27.02.2023.

Dear Sir/Madam,

We act for the owner of vehicle no. **SJD2103J.**

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

13 KAKI BUKIT ROAD 4

#01-20 BARTLEY BIZ CENTRE

SINGAPORE 417807

PERSON-IN-CHARGE: ALEX / DANIEL

MOBILE NUMBER: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public holidays) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

--

Aileen Lim

CARSMITH PRIVATE LIMITED

Bartley Biz Centre

13 Kaki Bukit Road 4

#01-20

Singapore 417807

Mobile : 9091 0000

--

Aileen Lim

CARSMITH PRIVATE LIMITED

Bartley Biz Centre

13 Kaki Bukit Road 4

#01-20

Singapore 417807

Mobile : 9091 0000