

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 28 February 2023 3:37 PM
To: admin-d; assignments; SUR
Cc: Hwang, Shiang Yi
Subject: FW: PRI/LKK \ CMTD2300789/SYH | NOA SMJ618L - SKX9652C ON 22/2/23 AT 1 JURONG WEST ST 72 WESTGROVE PRIMARY SCHOOL
Attachments: WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Teo, Grace

Sent: Tuesday, February 28, 2023 3:31 PM

To: QMO ENGINEERING <Inquiry.qmo@hotmail.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: PRI/LKK \ CMTD2300789/SYH | NOA SMJ618L - SKX9652C ON 22/2/23 AT 1 JURONG WEST ST 72 WESTGROVE PRIMARY SCHOOL

Without Prejudice

Dear Audrey,

We refer to your email reply.

We do not agree to your list of surveyors.

As such, we will be appointing our motor surveyor, **LKK AUTO** to conduct the pre-repair survey of your client's vehicle.

The pre-repair survey will include a survey of the vehicle when its damaged parts are being dismantled prior to the commencement of repairs.

We would like our motor surveyor to conduct a post repair inspection once your client's vehicle has been repaired.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Aside to **LKK AUTO**,

Please arrange the named surveyors to survey **SMJ618L** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Shiang Yi**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

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From: QMO ENGINEERING <Inquiry.qmo@hotmail.com>

Sent: Tuesday, February 28, 2023 3:06 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: Re: PRI \ CMTD2300789/SYH | NOA SMJ618L - SKX9652C ON 22/2/23 AT 1 JURONG WEST ST 72 WESTGROVE PRIMARY SCHOOL

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Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 28/2/2023.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoyp Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Regards
Audrey

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From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Tuesday, February 28, 2023 12:38:55 PM
To: QMO ENGINEERING <Inquiry.qmo@hotmail.com>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>
Subject: PRI \ CMTD2300789/SYH | NOA SMJ618L - SKX9652C ON 22/2/23 AT 1 JURONG WEST ST 72 WESTGROVE PRIMARY SCHOOL

Our Reference : CMTD2300789/SYH
Your Reference: SMJ618L

Date: 28/02/2023

Without Prejudice
EMAIL ONLY
OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S QMO ENGINEERING

Dear Audrey,

ACCIDENT INVOLVING SKX9652C & SMJ618L ON 22.02.23

We refer to your Notice of Accident dated 27/02/2023.

Please be informed that **Ms. Hwang Shiang Yi** is the handler of this case who can be contacted at 63295 205/
shiangyi.hwang@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the below list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

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From: QMO ENGINEERING <Inquiry.qmo@hotmail.com>

Sent: Monday, February 27, 2023 6:55 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: NOA SMJ618L - ACCIDENT INVOLVING SKX9652C ON 22/2/23 AT 1 JURONG WEST ST 72 WESTGROVE PRIMARY SCHOOL

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir

We would like to submit this accident for SMJ618L.

Please arrange for PRI for this vehicle on this Wednesday 1 march at

10 Kaki Bukit Road 2
First East Centre
#03-18 Singapore 417868

Vehicle will be in on Wednesday 1 march 2023.

Thank you and regards
Audrey Tan
96167731