

Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 28 February 2023 1:51 PM
To: Assessment Dept; assignments; Admin A
Cc: Joseph Koh; Claims Dept
Subject: RE: OUR REF: SNM23D201317/C02/PC9041S/TAYHP & YOUR REF: SJN8779S, D.O.A ON 16/02/2023 TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with BIFROST to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Tuesday, February 28, 2023 11:07 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Re: OUR REF: SNM23D201317/C02/PC9041S/TAYHP & YOUR REF: SJN8779S, D.O.A ON 16/02/2023 TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 27 Feb 2023 at 18:33, Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sir/Mdm,

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA KANG SENG (LKK)	8. GARY SOON (FormTeam)
2. KENNETH KONG SENG CHEONG (LKK)	9. NG YOU HAN (FormTeam)
3. ALEX YU LEK KEONG (LKK)	10. YOU JIN FENG (FormTeam)
4. MOHAMMED RASUL BIN MOHD YUNUS (LKK)	11. MOHD FADHILAH BIN OSMAN (LBS)
5. MOHAMAD TAUFIKH BIN HAMID (LKK)	12. STAN SEE CHEW SENG (LBS)
6. BEN CHUA (FormTeam)	13. ANTHONY LIM CHER CHONG (LBS)
7. LI LEWEI (FormTeam)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Yours faithfully

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Assessment Dept <assessment_ral@bifrotauto.com>

Sent: Monday, February 27, 2023 2:03 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Joseph Koh <claims@bifrotauto.com>; Claims Dept <claims_rar@bifrotauto.com>

Subject: Re: OUR REF: SNM23D201317/C02/PC9041S/TAYHP & YOUR REF: SJN8779S, D.O.A ON 16/02/2023 TO CONDUCT PRS

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WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assist to provide the surveyor list please.

KINDLY TAKE NOTE THAT WE WILL NOT BE LIABLE FOR ANY LOSS OF RENTAL DURING THE WAITING PERIOD.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Mon, 27 Feb 2023 at 11:00, Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the above subject.

Kindly **conduct PRS SJN8779S** soonest possible.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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