

## Rajes (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 28 February 2023 10:30 AM  
**To:** service@kkimhin.com.sg; assignments  
**Cc:** sandrakhong@gmail.com; Lynn Khong; sandrakhong@gmail.com  
**Subject:** RE: OUR REF: SNM23D201413/C02/SLM8304K/KHONGLH & YOUR REF: SJY6877Y, DOA ON 19 Feb 2023 TO CONDUCT PRS & REVERT ON LIABILITY

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

### Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

Thank you.

**Adeline Chng**  
Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** service@kkimhin.com.sg <service@kkimhin.com.sg>  
**Sent:** Tuesday, February 28, 2023 10:24 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** sandrakhong@gmail.com; Lynn Khong <lynn.khong@sg.cntaiping.com>; service@kkimhin.com.sg; sandrakhong@gmail.com  
**Subject:** RE: OUR REF: SNM23D201413/C02/SLM8304K/KHONGLH & YOUR REF: SJY6877Y, DOA ON 19 Feb 2023 TO CONDUCT PRS & REVERT ON LIABILITY

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline

Please kindly appoint LKK Kenneth. Thank you.

Best Regards

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd

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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Sent:** Saturday, 25 February 2023 1:37 pm

**To:** 'service@kkinhin.com.sg' <[service@kkinhin.com.sg](mailto:service@kkinhin.com.sg)>

**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com); Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM23D201413/C02/SLM8304K/KHONGLH & YOUR REF: SJY6877Y, DOA ON 19 Feb 2023 TO CONDUCT PRS & REVERT ON LIABILITY

**Without Prejudice, Save as to Costs**

Our reference: **SNM23D201413C02/SLM8304K/khonglh**

Your reference: SJY6877Y

Dear Sirs

**ACCIDENT INVOLVING SLM8304K & SJY6877Y ON 19/02/2023**

We refer to your email of 24/02/2023

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

|                                     |                    |                               |
|-------------------------------------|--------------------|-------------------------------|
| Marcus Chua Kang Seng (LKK)         | Ben Chua (FTA)     | Mohd Fadhilah Bin Osman (LBS) |
| Kenneth Kong Seng Cheong (LKK)      | Li Lewei (FTA)     | Stan See Chew Seng (LBS)      |
| Alex Yu Lek Keong (LKK)             | Gary Soon (FTA)    | Anthony Lim Cher Chong (LBS)  |
| Mohammed Rasul Bin Mohd Yunus (LKK) | Ng You Han (FTA)   |                               |
| Mohamad Taufikh Bin Hamid (LKK)     | You Jin Feng (FTA) |                               |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Lynn Khong at 63896156 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, February 24, 2023 5:18 PM

**To:** 'service@kkinhinh.com.sg' <[service@kkinhinh.com.sg](mailto:service@kkinhinh.com.sg)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Lynn Khong <[lynn.khong@sg.cntaiping.com](mailto:lynn.khong@sg.cntaiping.com)>

**Cc:** [sandrakhong@gmail.com](mailto:sandrakhong@gmail.com)

**Subject:** OUR REF: SNM23D201413/C02/SLM8304K/KHONGLH & YOUR REF: SJY6877Y, DOA ON 19 Feb 2023 TO CONDUCT PRS & REVERT ON LIABILITY

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear [Adeline](#),

Please refer to the above subject.

Kindly **conduct PRS SJY6877Y** soonest possible on behalf of Lynn.

Please contact our claims department **Lynn Khong 6389 6156** the officer in charge or **6389 6116** should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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