

Shiau Chan (LKKAUTO)

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 25 April 2023 4:00 PM  
**To:** Teo, Grace; Gnoh, Pau Loong; SUR  
**Subject:** RE: LKK/MC \ CMTD2203787/GPL | Pre-repair Inspection For (GBH 8626B). Your Insured Vehicle no : (XD 9269C)  
**Attachments:** GBH8626B IA.pdf; GBH8626B LTA.pdf; GBH8626B estimate.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of GBH 8626B.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Meng Yan (LKK Auto) <mengyan@lkkauto.com>  
**Sent:** Tuesday, February 28, 2023 10:11 AM  
**To:** Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** RE: LKK/MC \ CMTD2203787/GPL | Pre-repair Inspection For (GBH 8626B). Your Insured Vehicle no : (XD 9269C)

Dear Grace,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Tuesday, 28 February 2023 8:22 AM  
**To:** Precise Auto Service <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>; Gnoh, Pau Loong <[PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** LKK/MC \ CMTD2203787/GPL | Pre-repair Inspection For (GBH 8626B). Your Insured Vehicle no : (XD 9269C)

Without Prejudice

Dear Arine,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr. Marcus** to survey **GBH8626B** on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555  
For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Precise Auto Service <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>  
**Sent:** Monday, February 27, 2023 6:46 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** Re: PRI \ CMTD2203787/GPL | Pre-repair Inspection For (GBH 8626B). Your Insured Vehicle no : (XD 9269C)

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Dear Sir,

We refer to your email dated 27/02/23.

Please be informed that we would to select **Mr. Marcus Chua** from **LKK Auto** to conduct PRI for our client's vehicle.

Thanks & Regards  
Arine

On Mon, 27 Feb 2023 at 09:20, Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)> wrote:

Our Reference: CMTD2203787/GPL  
Your Reference: GBH8626B

Date: 27/02/2023

**Without Prejudice**  
**EMAIL ONLY**  
OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**  
**M/S PRECISE AUTO SERVICE**

Dear Arine,

**ACCIDENT INVOLVING XD9269C & GBH8626B ON 17.10.22**

We refer to your Notice of Accident dated 24/02/2023.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ [PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg)

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: [www.sompo.com.sg](http://www.sompo.com.sg) | Facebook: [www.facebook.com/SompoSG](https://www.facebook.com/SompoSG)

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**From:** Precise Auto Service <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>  
**Sent:** Friday, February 24, 2023 4:04 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** Pre-repair Inspection For (GBH 8626B). Your Insured Vehicle no : (XD 9269C)

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Dear Sir,

We refer to the above-mentioned matter, herewith enclosed 2 days notice for your attention.

Kindly arrange a date and time to do a PRI for our client's vehicle (**GBH 8626B**) in our workshop ASAP.

Thank You

Best Regards  
Arine

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**T :** 6745 7367 | **F :** 6841 3390  
**E :** [support@preciseauto.sg](mailto:support@preciseauto.sg)  
**W:** [www.preciseauto.sg](http://www.preciseauto.sg)  
**A :** No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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<https://www.facebook.com/PreciseAutoService/>

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**T :** 6745 7367 | **F :** 6841 3390  
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**W:** [www.preciseauto.sg](http://www.preciseauto.sg)  
**A :** No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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