

To: **Longpac Insurance Bhd.**
300 Beach Road #17-04/07
The Concourse
Singapore 199555

Attn: **Motor Claims Department**

Date: 20th March 2023

Dear Sir/Madam,

Claimant: **Wong Yan Yi, Alison**

"WITHOUT PREJUDICE"

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 26/02/2023 at along Lorong 1 Geylang towards Sims Avenue involving our client's vehicle registration number SLU 983 K and vehicle registration number SJS 1892 S driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$2,500.00
2) Loss of Rental (SGD\$120.00 x 3Days)	\$360.00
3) Insurance Search Fee	\$2.00
4) Purchase of GIA Report	\$31.00

Total : **\$2,893.00**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Rental Invoice & Agreement
- Insurance Search Fee Receipt
- Purchase of GIA Report Receipt

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road
#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



LETTER OF AUTHORIZATION

Accident on 26/02/2023 @ 20:30 along Lorong 1 heading towards Sims Avenue.
Involving vehicles SLU983F and SJS1892S.

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no SLU983F at my request, I/We, Wong Yan Yi, Alison ("the claimant") of _____ (address) bearing NRIC No S9028418E the owner of motor vehicle no SLU983F, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 26 day of 02 (month) 20 23 (year)

AW

Signed by "the claimant"

Name: Wong Yan Yi, Alison

NRIC No: 89028418E



Signed by Zoom Autowerks Pte Ltd

Name: Elin Cai



LONPAC INSURANCE BHD

CLAIM NO : 22/23/23/VP05/027036

DATE : 13 JUNE 2023

DISCHARGE VOUCHER

I/We, WONG YAN YI, ALISON confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SJS1892S the sum of Singapore Dollar Two Thousand Eight Hundred Thirty Three Only (**\$2,833.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLU983K and SJS1892S on 26/02/2023 along/at LORONG 1 GEYLANG TO SIMS AVENUE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ MOHAMMAD BIN KADER AND/OR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **"ZOOM AUTOWERKS PTE LTD"**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date 11/07/2023

.....
Name of vehicle owner /Date 11/07/2023

my execution of this Discharge Voucher
is only for my claim for property damage
and not prejudicial to any other claims
arising from the same accident.

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

INVOICE

To: **Lonpac Insurance Bhd.**
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Invoice No. : ZI0001084
Date : 3/7/2023
VRN : SLU 983 K
Make & Model : VW. Golf
DOA : 26/2/2023
Terms : COD

	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions			2,500.00

TOTAL :	\$2,500.00
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All crossed cheques must be made to "**ZOOM AUTOWERKS PTE LTD** "

Bank Name: Oversea-Chinese Banking Corporation Ltd

Account Number: 623326998001

Paynow UEN: 201725603G



INVOICE

ZA0000012

ZOOM AUTOWERKS PTE LTD

Bill To:

Wong Yan Yi, Alison

Date: Mar 2, 2023

Payment Terms: COD

Balance Due: SGD 360.00

Item	Quantity	Rate	Amount
Rental for SLQ 7765 Z from 27/02/2023 to 02/03/2023	3	SGD 120.00	SGD 360.00

Subtotal: SGD 360.00

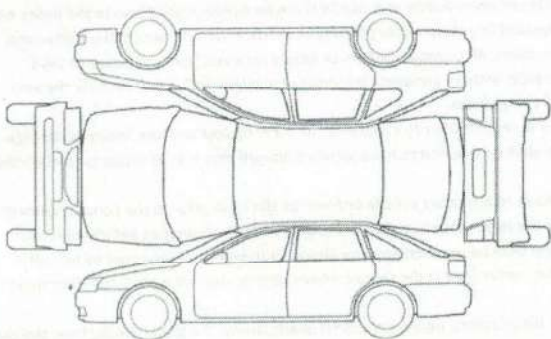

Tax (0%): SGD 0.00

Total: SGD 360.00



Zoom Autowerks Pte Ltd
Registration No.: 201725603G
E-mail: zoomautowerks@gmail.com

RENTAL AGREEMENT

HIRER'S PARTICULAR		VEHICLE DETAIL																					
Name:	Wong Yan Yi, Arpon	Vehicle No.:	S1277657																				
NRIC/Passport No.:	890284187	Vehicle Make/Model:	Honda Vezel																				
Address:	10 Sims Ave East, #03-02 S141655B	Date/Time Out:	27/02/2023																				
Tel:	90250678	Date/Time In:	02/03/2023																				
Driving License No./Exp.:		<table border="1"><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr><tr><td colspan="5">OUT</td></tr><tr><td>E</td><td>1/4</td><td>1/2</td><td>3/4</td><td>F</td></tr><tr><td colspan="5">IN</td></tr></table>		E	1/4	1/2	3/4	F	OUT					E	1/4	1/2	3/4	F	IN				
E	1/4	1/2	3/4	F																			
OUT																							
E	1/4	1/2	3/4	F																			
IN																							
ADDITIONAL DRIVER'S PARTICULAR		Mileage: 87382 km																					
Name:		RENTAL CHARGES																					
NRIC/Passport No.:		Hours @	per hour																				
Address:		3 Days @ \$120	per day \$360																				
Tel:		Weeks @	per week																				
Driving License No./Exp.:		Months @	per month																				
(A) - Accident (D) - Dent (S) - Scratch		Other Charges																					
		Petrol Top-Up																					
		Sub-total																					
		TOTAL CHARGES \$360																					
		PRE-PAYMENT																					
		Downpayment and Deposit																					
		Amount Refunded Due																					
		I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving.																					
PHYSICAL DAMAGE EXCESS		ACKNOWLEDGEMENT																					
Singapore - Own Damage	\$S2,000.00																						
Singapore - 3rd Party	\$S2,000.00																						
Malaysia*	\$S8,000.00																						
For Drivers aged < 27 or > 65 and/or less than 2 years driving experience regardless of age	\$S3,000.00 (Additional)																						
IMPORT NOTE:		AW																					
1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE		Hirer's Signature / Date																					
2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Zoom Autowerks Pte Ltd																							
3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.		Owner's Signature / Date																					
4. In case of accident, the hirer shall report to Zoom Autowerks Pte Ltd immediately.																							

INSURER ENQUIRY

Find

insurer

Vehicle reg. no.

SJS1892S

Date of Accident

26/02/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **23/06/2022 - 22/06/2023**Requested By **Elin Cai (Zoom Autowerks Pte ...**Requested Date **27/02/2023 14:09**

Payment details

Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989

E-mail: gears-support@shift-technology.com

GST Registration: M400017735

TAX INVOICE

Date of Request: 07/03/2023

Your Ref No: SLU983K

Dear Sir/Madam,

Date of Accident: 26/02/2023 00:00 (SGT)

Vehicle No: SLU983K

Place of Accident: Singapore

With reference to your application for the accident report, we have attached the following accident report as requested;

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SJS1892S	Singapore	(31.00)	1	(28.70)
GST Amount				(2.30)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.

RE: [SEEK MANDATE] - LONPAC REF: 22/23/23/VP05/027036 //Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS1892S || OUR REF: 22/23/23/VP05/027036

CHARMAINE KONG <charmainekong@lonpac.com>

Fri 26/5/2023 12:15 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as recommended.

Thank you.

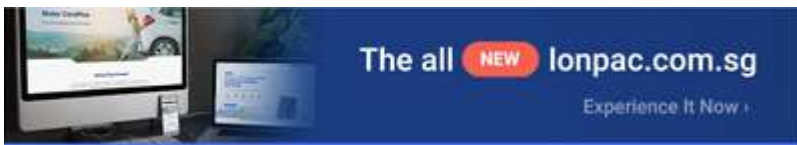
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, May 25, 2023 2:19 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - LONPAC REF: 22/23/23/VP05/027036 //Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS1892S || OUR REF: 22/23/23/VP05/027036

Lonpac External - General

Dear Sirs,

Please be informed that third party repairer will submit repair invoice after confirm settlement.

Please advise your mandate for our further action. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Tuesday, May 23, 2023 6:32 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: [SEEK MANDATE] - LONPAC REF: 22/23/23/VP05/027036 //Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS1892S || OUR REF: 22/23/23/VP05/027036

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

We noted that the invoice submitted is only the performa invoice.

Kindly request workshop to forward and submit the original repair invoice to us.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, May 15, 2023 12:45 PM

To: CHARMAINE KONG <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - LONPAC REF: 22/23/23/VP05/027036 //Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS1892S || OUR REF: 22/23/23/VP05/027036

Your ref: **22/23/23/VP05/027036**
Our ref : CC4/LPC23002137/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJS1892S(LONPAC) AND SLU983K(TP) ON 26/02/2023

We refer to the above matter.

We are of the view that liability is not in our driver's favour as our driver had encroached into third party's lane and resulted the collision.

We seek your approval to offer repairer **"ZOOM AUTOWERKS PTE LTD"** at **\$2,833.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 12,504.36	\$ 2,500.00
2. Loss of Rental (3days x \$120.00)	\$ 360.00	\$ 300.00 (3days x \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 33.00	\$ 33.00
Total	\$ 12,897.36	<u>\$ 2,833.00</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Wednesday, 1 March 2023 11:58 AM

To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: FW: Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS1892S || OUR REF: 22/23/23/VP05/027036

Lonpac External - Confidential

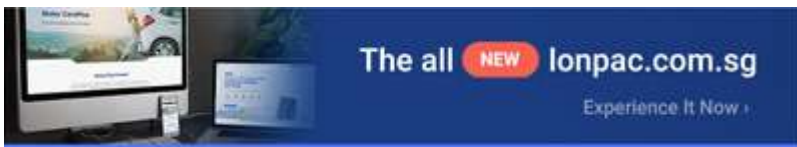
OUR REF: 22/23/23/VP05/027036

Dear Meng Yan,

GIA reports and scene video attached for your necessary action.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, February 27, 2023 3:54 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; SUR <sur@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: RE: FW: Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS 1892 S

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 27 February 2023 3:30 PM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: FW: Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS 1892 S

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Monday, February 27, 2023 3:26 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: FW: Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS 1892 S

Dear All,

Please arrange Marcus Chua from LKK.

Warmest Regards,
Elin Cai

Zoom Autowerks Pte Ltd
130 Bedok Reservoir Road
#08-1339 Singapore 470130
☎9450 7920
📧zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Mon, Feb 27, 2023 at 3:24 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Elin,

Our insured has not lodged the report.

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Simon Ho - LKK
4	Bryan Tammi Ang - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Akid - LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Monday, February 27, 2023 2:13 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS 1892 S

Dear Sir/Madam,

We are instructed by Wong Yan Yi, Alison to notify you of a road traffic accident on 26/02/2023

at about 20:30HR along Lorong 1 Geylang to Sims Avenue involving our client's vehicle registration number SLU 983 K and vehicle registration number SJS 1892 S driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre #01-53 Singapore 417808.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

📞 9450 7920

📧 zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

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