

RE: [SEEK MANDATE] - LONPAC REF: 22/23/23/VP05/027036 //Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS1892S || OUR REF: 22/23/23/VP05/027036

CHARMAINE KONG <charmainekong@lonpac.com>

Fri 26/5/2023 12:15 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

## Lonpac External - General

## Lonpac External - General

Dear Hsiao Tong,

Please proceed as recommended.

Thank you.

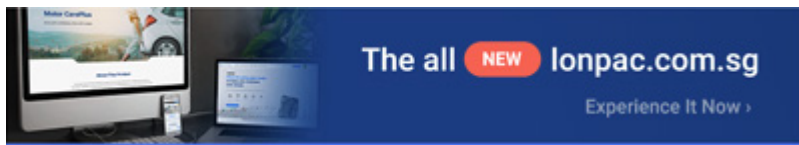
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Thursday, May 25, 2023 2:19 PM

**To:** CHARMAINE KONG <charmainekong@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: [SEEK MANDATE] - LONPAC REF: 22/23/23/VP05/027036 //Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS1892S || OUR REF: 22/23/23/VP05/027036

## Lonpac External - General

Dear Sirs,

Please be informed that third party repairer will submit repair invoice after confirm settlement.

Please advise your mandate for our further action. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Tuesday, May 23, 2023 6:32 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: [SEEK MANDATE] - LONPAC REF: 22/23/23/VP05/027036 //Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS1892S || OUR REF: 22/23/23/VP05/027036

## Lonpac External - General

## Lonpac External - General

Dear Hsiao Tong,

We noted that the invoice submitted is only the performa invoice.

Kindly request workshop to forward and submit the original repair invoice to us.

Thank you.

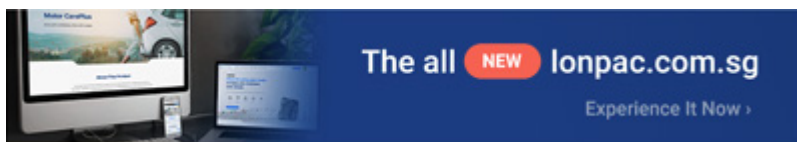
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Monday, May 15, 2023 12:45 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [SEEK MANDATE] - LONPAC REF: 22/23/23/VP05/027036 //Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS1892S || OUR REF: 22/23/23/VP05/027036

Your ref: **22/23/23/VP05/027036**  
Our ref : CC4/LPC23002137/Upa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SJS1892S(LONPAC) AND SLU983K(TP) ON 26/02/2023**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as our driver had encroached into third party's lane and resulted the collision.

We seek your approval to offer repairer **"ZOOM AUTOWERKS PTE LTD"** at **\$2,833.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 12,504.36	\$ 2,500.00
2. Loss of Rental (3days x \$120.00)	\$ 360.00	\$ 300.00 (3days x \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 33.00	\$ 33.00
<b>Total</b>	<b>\$ 12,897.36</b>	<b><u>\$ 2,833.00</u></b>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Wednesday, 1 March 2023 11:58 AM

**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: FW: Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS1892S || OUR REF: 22/23/23/VP05/027036

## Lonpac External - Confidential

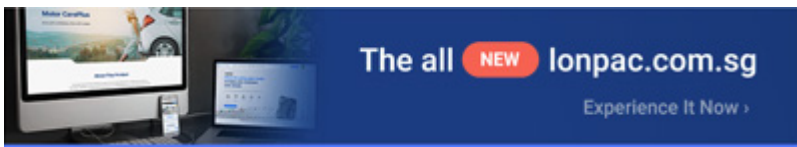
OUR REF: 22/23/23/VP05/027036

Dear Meng Yan,

GIA reports and scene video attached for your necessary action.

Thank you.

Best Regards,  
Charmaine Kong  
Claims Officer | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Monday, February 27, 2023 3:54 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: FW: Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS 1892 S

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 27 February 2023 3:30 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: FW: Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS 1892 S

## Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>  
**Sent:** Monday, February 27, 2023 3:26 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: FW: Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS 1892 S

Dear All,

Please arrange Marcus Chua from LKK.

Warmest Regards,  
**Elin Cai**

**Zoom Autowerks Pte Ltd**  
130 Bedok Reservoir Road  
#08-1339 Singapore 470130  
☎9450 7920  
📧[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**

On Mon, Feb 27, 2023 at 3:24 PM GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Elin,

Our insured has not lodged the report.

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Simon Ho - LKK
4	Bryan Tammi Ang - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Mohd Akid - LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

---

**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Monday, February 27, 2023 2:13 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Pre-Repair Inspection for SLU 983 K // Accident on 26/02/2023 @ 20:30HR at along Lorong 1 Geylang to Sims Avenue involving Vehicle Number SLU 983 K & SJS 1892 S

Dear Sir/Madam,

We are instructed by Wong Yan Yi, Alison to notify you of a road traffic accident on 26/02/2023

at about 20:30HR along Lorong 1 Geylang to Sims Avenue involving our client's vehicle registration number SLU 983 K and vehicle registration number SJS 1892 S driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

**Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre #01-53 Singapore 417808.**

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

📞 9450 7920

📧 [zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**

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