

Meng Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Monday, 27 February 2023 2:26 PM
To: Margaret Tan; Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Yap Lee Motor'; 'Admin'
Subject: RE: Your Ref: CDMCG23000264 (GX 1169G) Our Ref:
AW.mt.Ins.Y41.119615.23 (XE 4005A)
Attachments: image006.emz

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Margaret Tan <margarettan@visionlawllc.com>
Sent: Monday, 27 February 2023 2:07 pm
To: Pauline Soh <pauline.soh@ergo.com.sg>
Cc: 'Yap Lee Motor' <yap_lee_motor@singnet.com.sg>
Subject: RE: Your Ref: CDMCG23000264 (GX 1169G) Our Ref: AW.mt.Ins.Y41.119615.23 (XE 4005A)
Importance: High

Dear Sir / Mdm,

DATE OF ACCIDENT: 31st January 2023

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS

PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION FOR NIMA CASES

**CLAIMANT: TAN SOON HUAH GAS SUPPLY PTE LTD
ACCIDENT INVOLVING XE 4005A & GX 1169G ON 31ST JANUARY 2023 ALONG 118 WOODLANDS INDUSTRIAL
PARK E AT ABOUT 12:43 HOURS**

We refer to your email dated 24th February 2023 informing that you wish to conduct a pre-repair survey and to your List of Surveyors.

Our client now confirm the appointment of **Mr Andrew Ling from M/s LKK** as the **Single Joint Expert** for this matter.

Please be informed that the said vehicle can be inspected at:

YAP LEE MOTOR
1 Kaki Bukit Ave 6
#01-26 Autobay
@ Kaki Bukit S(417883)
Singapore 417883

Contact Person: Tel: 9784 8478 / 6844 1555 (Ms Jace)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

FOR SURVEYOR

Please initial here after completion of pre-repair inspection. Thank you.

Appointed Surveyor :
(Name & Signature) :

Date & Time of Inspection :

Thanks & Best Regards,

Margaret Tan

(Secretary)

Vision Law LLC

Tel: 6534 2811 Fax: 6535 6802

From: Pauline Soh [<mailto:pauline.soh@ergo.com.sg>]

Sent: Friday, 24 February, 2023 2:57 PM

To: Margaret Tan

Subject: RE: Your Ref: CDMCG23000264 (GX 1169G) Our Ref: AW.mt.Ins.XE4005A.23

Dear Margaret,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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DID.: +65 6829 9194

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From: Margaret Tan <margarettan@visionlawllc.com>
Sent: Friday, 24 February 2023 9:57 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: 'Yap Lee Motor' <yap_lee_motor@singnet.com.sg>
Subject: Your Ref: GX 1169G Our Ref: AW.mt.Ins.XE4005A.23
Importance: High

Dear Sir,

DATE OF ACCIDENT: 31st January 2023
NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 3 WORKING DAYS
PURSUANT TO PARAGRAPH 2.2 OF PRE-ACTION FOR NIMA CASES

We are instructed by **YAP LEE MOTOR** to notify you of a road traffic accident on **31st January 2023** at about **12:43 HOURS ALONG 118 WOODLANDS INDUSTRIAL PARK E** involving our client's vehicle **XE 4005A** and **GX 1169G** driven by you / your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damage vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thanks & Best Regards,

Margaret Tan

(Secretary)

Vision Law LLC

Tel: 6534 2811 Fax: 6535 6802

VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Advocates & Solicitors

(Incorporated with limited liability)

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