

Meng Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 27 February 2023 11:12 AM
To: admin-d; assignments; SUR
Cc: Chua, Gek Tiang Ruth
Subject: FW: LKK/MC \ CMTD2300781/RUC | (YR VEH NO:SLB8105B) OUR REF:CLLC.PD.046.2023 - SLE8935G - DOA:21.02.2023
Attachments: WinZip Compressed Attachments.zip

Hi LKK,

Attached herewith both reports.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Teo, Grace
Sent: Monday, February 27, 2023 11:07 AM
To: Weini <weini@centrollc.com.sg>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Subject: LKK/MC \ CMTD2300781/RUC | (YR VEH NO:SLB8105B) OUR REF:CLLC.PD.046.2023 - SLE8935G - DOA:21.02.2023

Without Prejudice

Dear Weini,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi LKK Auto,

Please arrange **Mr. Marcus** to survey **SLE8935G** on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

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From: Weini <weini@centrollc.com.sg>

Sent: Monday, February 27, 2023 11:03 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: Re: PRI \ CMTD2300781/RUC | (YR VEH NO:SLB8105B) OUR REF:CLLC.PD.046.2023 - SLE8935G - DOA:21.02.2023

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WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter and your email below.

Our client is agreeable to your propose surveyor - LKK Auto Consultants – Marcus Chua

Kindly assign LKK Auto Consultants Pte Ltd (Marcus Chua) as the SJE for the survey.

Thank you

Warmest Regards,

Weini

M/s Centro-Legal Law Corporation

151 Chin Swee Road

#02-21 Manhattan House

Singapore 169876

Tel: 6235 0633

Fax: 6235 6939

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On 2023-02-27 10:59, Claims - Motor Survey wrote:

Our Reference: CMTD2300781/RUC

Your Reference: CLLC.PD. 046.2023 - SLE8935G

Without Prejudice

Date: 27/02/2023

EMAIL

ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S Centro-Legal Law Corporation

Dear Weini,

ACCIDENT INVOLVING SLB8105B & SLE8935G ON 21.02.23

We refer to your email of 24/02/2023.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

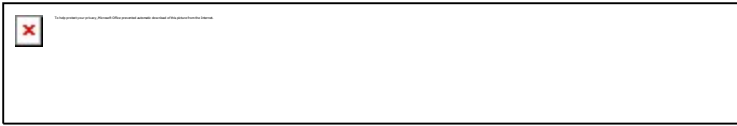
Best Regards

Grace Teo

Claims Division

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From: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Sent: Monday, February 27, 2023 8:48 AM

To: Weini <weini@centrollc.com.sg>

Cc: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: RE: PRI \ CMTD2300781/RUC(nr) | (YR VEH NO:SLB8105B) OUR REF:CLLC.PD.046.2023 - SLE8935G - DOA:21.02.2023

Without Prejudice

Save as to costs

Dear Ms Weini,

After consideration, we will proceed with pre-repair survey at this junction on a without prejudice basis.

Dear Grace,

Please assist.

Thank you.

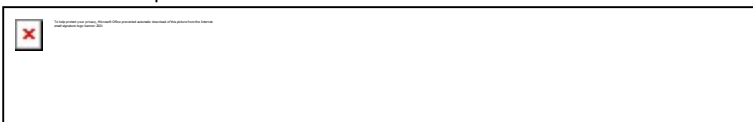
Due to the evolving situation with Covid-19, we are working intermittently from home till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

Ruth Chua (Ms)

Claims Division

D: 6329 5153 | **T:** 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Weini <weini@centrollc.com.sg>
Sent: Friday, 24 February 2023 2:10 pm
To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Cc: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: Re: PRI \ CMTD2300781/RUC(nr) | (YR VEH NO:SLB8105B) OUR REF:CLLC.PD.046.2023 - SLE8935G - DOA:21.02.2023

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Dear Ms Ruth,

We refer to your email below.
Kindly note that the second vehicle is a foreign vehicle (Malaysian).
We believe it does not fall under MCF Agreement in this circumstance.
Let us know if you are proceeding with the Pre repair survey.

Warmest Regards,
Weini
M/s Centro-Legal Law Corporation
151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 6235 0633
Fax: 6235 6939

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On 2023-02-23 14:46, Chua, Gek Tiang Ruth wrote:

Without Prejudice
Save as to costs

Dear Weini

SLB8105B (Our insured) > JVJ1999 > SLE8935G (Your client)

We refer to your Pre-repair survey request dated 22.02.2023 and your subsequent email on 23.02.2023.

Please be advised that under the MCF Agreement, the Insurer of the vehicle directly behind your client's vehicle will be 100% liable for your client's property claim.
Therefore kindly look to the Insurer of JVJ1999 for your client's PD claim.

We trust the above clarifies.

Thank you.

Due to the evolving situation with Covid-19, we are working intermittently from home till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

Ruth Chua (Ms)

Claims Division

D: 6329 5153 | T: 6461 6555



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From: Weini <weini@centrollc.com.sg>

Sent: Thursday, 23 February 2023 2:31 pm

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: Re: PRI \ CMTD2300781/RUC(nr) | (YR VEH NO:SLB8105B) OUR REF:CLLC.PD.046.2023 - SLE8935G - DOA:21.02.2023

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Dear Sirs,

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Our client is agreeable to your propose surveyor - LKK Auto Consultants – Marcus Chua

Kindly assign LKK Auto Consultants Pte Ltd (Marcus Chua) as the SJE for the survey.

Thank you

Warmest Regards,

Weini

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On 2023-02-22 16:03, Claims - Motor Survey wrote:

Our Reference: CMTD2300781/RUC

Your Reference: CLLC.PD. 046.2023 - SLE8935G

Without Prejudice

Date: 22/02/2023

EMAIL

ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S Centro-Legal Law Corporation

Dear Weini,

ACCIDENT INVOLVING SLB8105B & SLE8935G ON 21.02.23

We refer to your Notice of Accident dated 22/02/2023.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Weini <weini@centrollc.com.sg>

Sent: Wednesday, February 22, 2023 3:00 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRI (YR VEH NO:SLB8105B) OUR REF:CLLC.PD.046.2023 - SLE8935G - DOA:21.02.2023

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Dear Sirs,

NOTICE TO INSURANCE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASE

We act for MOHD SAZALI BIN TARSIM, the owner of motor vehicle SLE8935G, who has appointed us to act on his behalf to claim against your insured's vehicle no. SLB8105B in regards to the road traffic accident on 21.02.2023.

Please be informed that the said motor vehicle can be inspected at:-

FASTECH AUTO PTE LTD
1 Kaki Bukit Avenue 6
#01-48 Autobay @KB
Singapore 417883

Kindly contact Mr Korrie Chew at Tel: 6746 5376

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you

--

Warmest Regards,
Weini
M/s Centro-Legal Law Corporation
151 Chin Swee Road
#02-21 Manhattan House
Singapore 169876
Tel: 6235 0633
Fax: 6235 6939

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