

Kah Motor Co. Sdn. Bhd. (A Member of Oriental Holdings Berhad) 15 Ubi Road 4

Singapore 408610 Tel: +65 6841 3838 Fax: +65 6748 0770 www.honda.com.sg

M/s Lonpac Insurance Bhd

C/O LKK Auto Consultants Pte Ltd Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 Singapore 408933

Your ref: Pls Provide

Date: 03/05/2023

Attn: Motor Claims Department / Chew Hsiao Tong

Our ref: SMK5617B

Dear Sir / Madam,

### THIRD PARTY DIRECT SETTLEMENT

### ACCIDENT INVOLVING SMK5617B AND YP430L ON 27.02.23.

We refer to the items(s) marked ( ✓ ) below:

- ( ✓ ) We refer to Your email dated 02.03.23.
- ( < ) We enclosed herewith the repair invoice / Third Party Direct Settlement Agreement.
- ( ✓ ) Kindly forward the discharge voucher for our client's signature within <u>2 weeks</u> via email to cslim@honda.com.sg or faeaz@honda.com.sg
- We return your discharge voucher duly completed.
- ( ✓ ) Kindly expedite settlement the following:-

Repair Cost

S\$15,820.58 Payable To Kah Motor Co Sdn Bhd

Loss of Use

NIL

Rental

S\$1,080.00 Payable To Kah Motor Co Sdn Bhd

LTA Search Fee

NII

GIA Search Fee

\$\$2.00 Payable To Kah Motor Co Sdn Bhd

Other

NIL

- ( ✓ ) Kindly let us have your cheque made in favour of the above mentioned names(s) for our transmission as soon as possible.
- ( ) Letter of Authority, Rental Invoice & GIA Search Invoice

Thank you.

Yours faithfully,

Rueben

## LETTER OF AUTHORITY

### TO WHOM IT MAY CONCERN

ACC	DENT INVOLVING (OWNE	ER'S VEHI	CLE NO	O.) SWK 4	5617B	
	HIRD PARTY'S VEHICLE N					
ON,	27 Feb 2023	_ ALONG _	LTE	TOWARDS	AYE	

- I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.
- To submit, resolve and make any claims(s) which I may have against the 3<sup>rd</sup> party insurers.
- To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim

Any payment should be made in favour of my name / Kah Motor Co Sdn Bhd

$\langle \rangle$		
7		
	<b>—</b>	

Owner Signature

(Co stamp & authorized signature if it's Co. registered vehicle)

Name : TEO CHIN CHUON, BERNARD

NRIC No : [88 8 10352 2

Vehicle No: SML 56173

Date : 27 Feb 2023



# LONPAC INSURANCE BHD

CLAIM NO : 22/23/23/VC05/027034

DATE : 25 MAY 2023

WITHOUT PREJUDICE to:

Any Personal Injury Claims

### DISCHARGE VOUCHER

I/We, TEO CHIN CHOON, BERNARD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of YP430L the sum of Singapore Dollar Sixteen Thousand Nine Hundred Two and Cents Fifty Seven Only (\$16,902.57) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMK5617B and YP430L on 27/02/2023 along/at CTE TOWARDS AYE AFTER EXIT 7A.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ ROBIN VILLAGE DEVELOPMENT PTE LTD AND/OR LAW HONG HOU) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "KAH MOTOR CO SDN BHD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

REPARD TES 3/May 2023
Name of vehicle owner /Date



Service Tax Invoice

GST Reg No. M200050223

Company Ref. No. S60FC1380G

SVO23008620

Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad) 15 Ubi Road 4, SINGAPORE 408610

Ubi Parts Centre

Phone No.: +65 6841 3838 Fax No.:

LONPAC INSURANCE BHD MOTOR CLAIMS DEPT 300 BEACH ROAD #17-04/07

THE CONCOURSE SINGAPORE, 199555

Customer Code: CU0129752

SINV-BS23000478 Invoice No. Invoice Date 26/04/23

Reference

Order No.

78174 Job Card No.

Date/Time Received 27/02/23 / 8:31:43 AM Licence No. SMK5617B JAZZ 1.3LXR CVT 19YM Model

Car Chassis No. JHMGK3850KS213723 Car Engine No. L13B14100904 : 112791

Mileage : **RUEBEN THOMAS 1831** Service Advisor : Served By : **JESHURUEBEN** 

Page :

								8% GST Am	
No.		Description	Qty.	UoM	U. PriceDi	sc %	Amount	Amount	GS
		TP DIRECT SETTLEMENT (J/NO: 78174)							
		OWNER: TEO CHIN CHOON, BERNARD							
		OWNER INSURER: BUDGET DIRECT INSURAI	1CE						
		ACC DATE: 27/02/2023							
		SURVEYED BY: MARCUS (LKK)							
		DATE: 27/02/2023							
		REF NO:							
		TP INSURER: LONPAC INSURANCE							
		TP VEH: YP430L							
BOSUN	0760	SUNDRIES	1	Hours	20.00		20.00	1.60	21.6
BML02I	1931	INSPECT RR LIGHTING MECHANISMS. PERFORM WATER TEST.(N)	1	Hours	180,00		180.00	14.40	194.4
BA02R	EXT- YJ	REMOVE & INSTALL REVERSE SENSORS-4 PCS (N)	1	Hours	160.00		160.00	12.80	172.8
BOJSE	0760	BODY JOINT SEALANT.	1	Hours	200.00		200.00	16.00	216.0
BOBC	1865	BODY UNDERSIDE COATING (N)	1	Hours	100.00		100.00	8.00	108.0
BP00R	1865	APPLY BODY UNDERSIDE COATING (N).	1	Hours	150.00		150.00	12.00	162.0
BG52D	EXT-	REMOVE & INSTALL RR. R QTR GLASS.(N)	1	Hours	300.00		300.00	24.00	324.0
BMI03D	EXT- YJ	REMOVE & INSTALL REAR COMPARTMENT LININGS GARNISHES.(N)	1	Hours	325.00		325.00	26.00	351.0
BC012R	1931	RESET VEHICLE SMART ENTRY SYSTEM	1	Hours	325.00		325.00	26.00	351.0
BC011R	0760	REMOVE INSTALL & CALIBRATE REAR VIEW CAMERA	1	Hours	325.00		325.00	26.00	351.0
BA10I	1931	INSTALL IN-CAR DASHCAM	1	Hours	325.00		325.00	26.00	351.0
BKTG02R	EXT- YJ	REMOVE & TRANSFER ITEMS TO NEW TAILGATE. ADJUST & ALIGN TAILGATE.(N)	1	Hours	540.00		540.00	43.20	583.2
BG02D	EXT- YJ	REMOVE & INSTALL RR. WINDSCREEN.(N)	1	Hours	650.00		650.00	52.00	702.0
BKRP22M	EXT- YJ	CUT & RENEW RR PANEL, GUTTER AND RR FENDER.	1	Hours	4,550.00		4,550.00	364.00	4,914.0
		ALIGN CHASSIS INCLUDING FITTING ON ATTA	CHIV	ENT					
BP06R	1865	SPRAY PAINTING ON REPAIRED OR REPLACED AREAS. (6P)	1	Hours	3,100.00		3,100.00	248.00	3,348.0
73211-T5A-J01		GLASS SETRR.WINDSHIELD	1	Each	625.60	25	469.20	37.54	506.7
73127-TY0-000		RUBBER CWINDSHIELD DAMPER	1	Each	12.30	25	9.22	0.74	9.9
73214-T5A-013		RUBBERWINDSHIELD DAMPER	2	Each	7.60	25	11.40	0.91	12.3

Printed by JESHURUEBEN on 26 Apr 2023 at 10:38:26 AM

This is a computer generated involce. No signature is required. Please review your bill and advise us of any errors or omissions. Kah Motor reserves the right to deliver a subsequent bill for any charge emitted. GST Amount is calculated from individual fine(s). Membership Expiry Date: 01/11/24



Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad) 15 Ubi Road 4, SINGAPORE 408610

Ubi Parts Centre

Phone No.: +65 6841 3838 Fax No.:

LONPAC INSURANCE BHD MOTOR CLAIMS DEPT 300 BEACH ROAD #17-04/07 THE CONCOURSE SINGAPORE, 199555

Customer Code: CU0129752

### Service Tax Invoice

GST Reg No.

M200050223

Company Ref. No. S60FC1380G

Invoice No. SINV-BS23000478 **Invoice Date** 26/04/23

SVO23008620 Order No.

Reference

Job Card No. 78174

Date/Time Received 27/02/23 / 8:31:43 AM Licence No. SMK5617B JAZZ 1.3LXR CVT 19YM Model

JHMGK3850KS213723 Car Chassis No. .

Car Engine No. L13B14100904 :

112791 Mileage **RUEBEN THOMAS 1831** Service Advisor :

**JESHURUEBEN** Served By •

Page :

								nount incld
No.	Description		UoM	U. PriceD			Amount	GST
73226-SZW-000	DAMPERSTD 5X5	1	Each	9.10	25	6,82	0,55	7.37
BO-WS-SEALANT	WINDSCREEN SEALANT (N)	2	Each	60.00		120.00	9.60	129.60
68100-T5A-U10ZZ	TAIL GATE COMP	1	Each	782.10	25	586.57	46.93	633.50
04715-T5A-J50ZZ	FACE,RR.BUMPER	1	Each	496,90	25	372.67	29.81	402.48
91505-TM8-003	CLIP,BUMPER	7	Each	2.30	25	12.07	0.97	13.04
71598-T5A-J50	SPACER,L.RR.BUMPER SIDE	1	Each	18.10	25	13.57	1.09	14.66
71593-T5A-J50	SPACER,R.RR.BUMPER SIDE	1	Each	18.10	25	13.57	1.09	14.66
71505-T5A-J50	GARNISH,RR.BUMPER	1	Each	41.00	25	30.75	2.46	33.21
71502-T5A-J60	COVER,R.RR.BUMPER	1	Each	22.10	25	16.57	1,33	17.90
66100-TAR-T00ZZ	PANEL COMPRR.	1	Each	342.90	25	257.17	20.57	277,74
63320-T5A-900ZZ	GUTTER COMP,R.RR.PILLAR	1	Each	94.90	25	71.17	5.69	76.86
04636-T5A-300ZZ	PANEL SETR.RR.OUTSIDE	1	Each	610.70	25	458.02	36.64	494.66
73525-SYY-000	RUBBERRR QTR W/SHIELD	2	Each	10.40	25	15.60	1.25	16.85
91501-T5A-901	CLIP A ,QUARTER WINDSHIELD	1	Each	3.70	25	2.77	0.22	2.99
91502-T5A-901	CLIP B ,QUARTER WINDSHIELD	1	Each	3.90	25	2.92	0.23	3.15
91503-TD4-003	CLIP C,QUARTER WINDSHIELD	1	Each	2.50	25	1.87	0.15	2.02
NMDVR-VUEROID-2C	DVR, VUEROID 2 CHANNEL	1	Each	343.93		343.93	27.51	371.44
76711-T5A-003	CAPPIVOT	1	Each	5.80	25	4.35	0.35	4,70
33500-T5A-J02	TAILLIGHT ASSY,R.	1	Each	258.40	25	193.80	15.50	209.30
74890-T5A-A11	GARNISH ASSY,RR LICENCE	1	Each	112.90	25	84.67	6.77	91.44
BO-R-COOL-RWS	SUPPLY & INSTALL SOLAR FILM ON REAR WINDSCREEN.	1	Labor	300.00		300,00	24.00	324.00
		Sum	Labor			11,250.00 3,098.68	900.00	12,150.00 3,346.58
		Sum External Services		•	300.00	24.00	324.00	
		Total	SGD			14,648.68	1,171.90	15,820.58
		Total	Payable	(SGD)				15,820.58



**TEO CHIN CHOON, BERNARD** 

C/O LONPAC INSURANCE BHD **BLK 229 TAMPINES STREET 23** 

#09-271

SINGAPORE 521229

Rental & Leasing Department 370 Ubi Road 3 Singapore 408651

Tel: +65 6513 0645 | Faic +65 6841 2611 | www.honda.com.sq. OST Reg. No.: M200050223 Company Reg. No.: 960FC13B0G

Tax Invoice

Invoice No. Invoice Date Customer No. : CRINV/23/00434 : 21 Mar 2023

: CIVIC 1.6 VTI CVT

: WHITE

: \*\*Z001

Ref Currency Terms

Car Model

Car Color

**Car Information** 

RA No.

: UNDERTAKING

: SGD : 30 Days : 11390

Registration No. : SLT6796A

**Customer Information** 

Customer Name : TEO CHIN CHOON, BERNARD

Customer Ref No. : SMK5617B

Rental Information

Date/Time Out

: 04/03/2023 09:23 Date/Time Return : 13/03/2023 17:48

Starting Mileage : 76834 Ending Mileage 77740 Mileage Travelled # 906

**Billing Detail** 

# Description **Amt** 

1 10 Days @ 100.00 1,000.00

### Remarks:

UBI/BS - SA: RUEBEN

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms. Interest will be

charged at 2% per month on overdue amounts.

Subtotal:

S\$ 1,000.00

GST 8.0%: Total:

S\$ 80.00 S\$ 1,080.00

Printed by Jeshurueben Rao Thomas at 26/04/2023 10:36

370 Ubi Road 3 Singapore 408651 Tel: +65 6513 0645 | Fax: +65 6841 2611| www.honda.com.sg GST Reg. No.: M200050223 Company Reg. No.: 560FC13500

### RENTAL AGREEMENT

No. 11390

		Da	te: 04 Mar 2023
VEHICLE PARTICULAR		PAYMENT	AMOUNT
Vehicle No.	: SLT6796A	Day: 10 days x 100.00	1,000.00
Make	: HONDA	Week	0.00
Model	: CIVIC 1.6 VTI CVT	Month	0.00
Out (Date & Time)	: 04 Mar 2023   0923	Add HRS	0.00
In (Date & Time)	: 13 Mar 2023   1748	SUB TOTAL	1,000.00
HIRER PARTICULAR		GST	80.00
Name	: TEO CHIN CHOON,	NETT AMOUNT	1,080.00
	BERNARD	SECURITY DEPOSIT	0.00
Address (Res)	APT BLK 229 TAMPINES STREET 23 #09-271 SINGAPORE 521229	REMARKS	
Tel	: 96932439	SA: RUEBEN TPDS-LONPAC	
Name on Credit Card	;	TPD5-LONPAC	
Credit Card No.	:	TERMS & CONDITIONS	
Payment Mode	: Cash	Malaysia Drive Surcharge     Normal days \$32,40 w/GST	
MAIN DRIVER PARTI	CULAR	o Blackout dates, Eve of PH & PH \$54.00w/6	ST
Name	: TEO CHIN CHOON,	Insurance (3rd Party Only) Excess  S'pore Drive Excess - \$2,160 w/G\$T; \$5,940 w	GST for drivers below

Name

**BERNARD** 

: 30/03/1988

: APT BLK 229 TAMPINES Address (Res)

STREET 23 #09-271 SINGAPORE 521229

Driving License No. : SXXXX353Z

Passing Date : 12/08/2009

; SXXXX353Z NRIC/FIN/Passport No

#### ADDITIONAL DRIVER PARTICULAR

Name

Date of Birth

Address (Res)

Driving License No.

Passing Date

Date of Birth

NRIC/FIN/Passport No

- 23yrs or above 70yrs old &/or less than 2 yrs driving licence
- Malaysia Drive Excess \$3,240 w/GST; \$7,020 w/GST for drivers below 23yrs or above 70yrs old &/or less than 2 yrs driving licence (Excluding towing & custom fees)
- Excess due to Theft- \$5400 w/GST
- Vehicle is rented to hirer upon terms and conditions on the front and back of this agreement.
- Vehicle is to be driven only by hirer and any additional hirer listed above.
- Hirer is responsible for all parking, fines and ERP charges.
- Hirer must report all accidents to Kah Motor within 24 hours of occurrence.
- Violation of the terms of this agreement makes the hirer responsible for the full loss or damage to the vehicle whether insurance is accepted or not,
- Vehicle is strictly for Singapore use, unless covered by insurance for Malaysia
- Return of rental car beyond the stated duration will incur the following
  - 1. Less than or equal to 5 hours, a 0.5 day charge will apply
  - 2. More than 5 hours, a FULL DAY charge will apply
- Unpaid rental bookings will not be confirmed, and will subsequently be released after 10 mins.
- Rental Deposit
  - A rental deposit will be collected upon confirmation of rental booking.
  - Rental deposit & rental fees will be forfeited if cancellation of rental booking is made less than 3 working days from intended start date of rental.
  - Rental deposit will be refunded after the end of the rental period.
  - Refund process will take approx 2-3 weeks via respective payment mode used at point of initial payment.

\*\*Kindly top up the petrol before you return us the rental car. Otherwise, there will be charges added to your final bill. \*\*



Hirer's Signature

INSURER ENQUIRY
Find
insurer
Vehicle reg. no.

YP430L

**Date of Accident** 

27/02/2023 🛗

Reset

### % RESULT & RECEIPT

# TP Insurer Enquiry

Payment details

Request Amount: **\$\$1.85** GST Amount: **\$\$0.15** 

Total Amount Due (GST Inclusive): \$\$2

**General Insurance Association** 

Records Management Centre GST Registration No: **M400017735** 

### **Hsiao Tong (LKKAuto)**

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, 23 May 2023 6:22 PM

To: Hsiao Tong (LKKAuto)
Cc: MT\_Claim\_SG; Admin A

Subject: Our Ref: 22/23/23/VC05/027034 - Approval for TPD(DS) - Accident involving

XB8308R, YP430L(OI) & SMK5617B(claimant) on 27.2.2023

Attachments: TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; TPLOD.pdf

# Lonpac External - Confidential

# Lonpac External - Confidential

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

**Best Regards** 

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Friday, May 12, 2023 12:50 PM
To: ENG HUEY NI <hneng@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: [SEEK MANDATE] - Our Ref: 22/23/23/VC05/027034 II DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B

AGAINST YP430L (LONPAC) \*\*\* LKK REF: CC4/LPC23002121/Upa3

# Lonpac External - General

Your ref: **22/23/23/VC05/027034** LKK ref: CC4/LPC23002121/Upa3q2

Dear Sirs/Mdm,

### ACCIDENT INVOLVING YP430L(LONPAC) / SMK5617B(TP)/ OTHERS ON 27/02/2023

We refer to the above matter.

XB8308R -> YP430L(OI) -> SMK5617B(TP)

This is a 3 vehicles chain collision whereby our insured was the  $2^{ND}$  vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "KAH MOTOR CO SDN BERHAD" at \$16,902.57(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (+ 8% GST)	\$ 20,705.25	\$15,820.57 (\$14,648.68 + 8% GST)
2. Loss of RENTAL (10days x \$100.00)(+8%GST)	\$ 1,080.00	\$ 1,080.00 (10DAYS X \$100.00)(+8%GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 21,787.25	\$16,902.57

Surveyor recommended 11days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI < <a href="mailto:hneng@lonpac.com">hneng@lonpac.com</a> Sent: Wednesday, April 5, 2023 2:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

**Cc:** MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>; Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Admin A <<u>admina@lkkauto.com</u>>

**Subject:** Our Ref: 22/23/23/VC05/027034 II DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC) \*\*\* LKK REF: CC4/LPC23002121/Upa3

# Lonpac External - General

# Lonpac External - General

Hi Mei Kwan,

Thanks for the prelim advice.

Please note our claim reference as per subject title.

**Thanks** 

Huey Ni

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, April 4, 2023 10:55 AM

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT\_Claim\_SG < mt\_claim@lonpac.com >; Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-

a@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC) \*\*\* LKK REF:

CC4/LPC23002121/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please advise your claim ref.

Our case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Tuesday, 28 February 2023 12:06 PM
To: assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>
Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: FW: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC)

# Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

Attached insured report.

Please arrange for the case handler to revert on liability.

### Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jeshurueben Rao Thomas < jeshurueben@honda.com.sg>

Sent: Tuesday, February 28, 2023 10:32 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC)

Dear Gerald,

My client mentioned that your driver informed him that he has reported the accident. Kindly advise if the report is in and update the liability for direct settlement.

Hope to hear from you soon.

Thank You

Best Regards, **Rueben Thomas** Bodyshop Service Advisor Kah Motor Body Repair Centre

Honda Singapore **Kah Motor Co. Sdn. Bhd.** 15 Ubi Road 4, S(408610) DID/Mobile: 68465672 / 90721766





Web: www.honda.com.sg



From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Monday, February 27, 2023 12:25 PM

To: Jeshurueben Rao Thomas < jeshurueben@honda.com.sg>

**Cc:** MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>>; 'assignments' <<u>assignments@lkkauto.com</u>> **Subject:** RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

# Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Thomas,

We do not provide list of motor surveyors for workshops which are ARC(GIA) members.

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK - Attn : Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jeshurueben Rao Thomas < jeshurueben@honda.com.sg>

Sent: Monday, February 27, 2023 11:34 AM

To: GERALD POH WEE BIN < geraldpoh@lonpac.com >

Cc: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC)

Dear Gerald,

Yes please kindly provide the list of surveyors and arrange for survey as the vehicle is currently grounded at our workshop and update on the liability once you have received your insured's report.

Thank You

Best Regards, **Rueben Thomas** Bodyshop Service Advisor Kah Motor Body Repair Centre

Honda Singapore **Kah Motor Co. Sdn. Bhd.** 15 Ubi Road 4, S(408610) DID/Mobile: 68465672 / 90721766 Web: www.honda.com.sg







From: GERALD POH WEE BIN < geraldpoh@lonpac.com>

Sent: Monday, February 27, 2023 11:29 AM

To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: FW: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC)

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

# Lonpac External - General

### WITHOUT PREJUDICE

Our Ref: TBA

Dear Thomas,

Our insured has not lodged the report and we are unable to comment on liability.

Please advise if your client's vehicle require a survey at this juncture.

### **Best Regards**

Gerald Poh Senior Claims Executive | Lonpac Insurance Bhd 300 Beach Road, #17-04/06 The Concourse, Singapore 199555 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jeshurueben Rao Thomas < jeshurueben@honda.com.sg>

Sent: Monday, February 27, 2023 11:19 AM
To: MT\_Claim\_SG <mt\_claim@lonpac.com>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC)

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference.

Kindly Help To Arrange Surveyor To Survey This Vehicle SMK5617B. \*VEHICLE IN\*

### Please Also Advice On The Liability Status Of This Claim.

Your Insured Vehicle Number is YP430L, Accident Date 27/02/2023.

Thank You

Best Regards, **Rueben Thomas** Bodyshop Service Advisor Kah Motor Body Repair Centre

Honda Singapore **Kah Motor Co. Sdn. Bhd.** 15 Ubi Road 4, S(408610) DID/Mobile: 68465672 / 90721766 Web: www.honda.com.sg







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