

Hsiao Tong (LKKAuto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, 23 May 2023 6:22 PM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: Our Ref: 22/23/23/VC05/027034 - Approval for TPD(DS) - Accident involving XB8308R, YP430L(OI) & SMK5617B(claimant) on 27.2.2023
Attachments: TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; TPLOD.pdf

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Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, May 12, 2023 12:50 PM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [SEEK MANDATE] - Our Ref: 22/23/23/VC05/027034 II DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC) *** LKK REF: CC4/LPC23002121/Upa3

Lonpac External - General

Your ref: **22/23/23/VC05/027034**
LKK ref : CC4/LPC23002121/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP430L(LONPAC) / SMK5617B(TP)/ OTHERS ON 27/02/2023

We refer to the above matter.

XB8308R -> YP430L(OI) ->SMK5617B(TP)

This is a 3 vehicles chain collision whereby our insured was the 2ND vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "KAH MOTOR CO SDN BERHAD" at \$16,902.57(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (+ 8% GST)	\$ 20,705.25	\$15,820.57 (\$14,648.68 + 8% GST)
2. Loss of RENTAL (10days x \$100.00)(+8%GST)	\$ 1,080.00	\$ 1,080.00 (10DAYS X \$100.00)(+8%GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 21,787.25	<u>\$16,902.57</u>

Surveyor recommended 11days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 05/05/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, April 5, 2023 2:05 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Our Ref: 22/23/23/VC05/027034 II DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC) *** LKK REF: CC4/LPC23002121/Upa3

Lonpac External - General

Lonpac External - General

Hi Mei Kwan,

Thanks for the prelim advice.

Please note our claim reference as per subject title.

Thanks

Huey Ni

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, April 4, 2023 10:55 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC) *** LKK REF: CC4/LPC23002121/Upa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please advise your claim ref.

Our case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 28 February 2023 12:06 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC)

Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

Attached insured report.

Please arrange for the case handler to revert on liability.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Sent: Tuesday, February 28, 2023 10:32 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC)

Dear Gerald,

My client mentioned that your driver informed him that he has reported the accident. Kindly advise if the report is in and update the liability for direct settlement.

Hope to hear from you soon.

Thank You

Best Regards,
Rueben Thomas
Bodyshop Service Advisor
Kah Motor Body Repair Centre

Honda Singapore
Kah Motor Co. Sdn. Bhd.
15 Ubi Road 4, S(408610)
DID/Mobile: 68465672 / 90721766
Web: www.honda.com.sg



From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, February 27, 2023 12:25 PM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC)

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Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Thomas,

We do not provide list of motor surveyors for workshops which are ARC(GIA) members.

We shall appoint LKK Auto Consultants Pte Ltd for the survey.

Aside to LKK – Attn : Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Sent: Monday, February 27, 2023 11:34 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC)

Dear Gerald,

Yes please kindly provide the list of surveyors and arrange for survey as the vehicle is currently grounded at our workshop and update on the liability once you have received your insured's report.

Thank You

Best Regards,
Rueben Thomas
Bodyshop Service Advisor
Kah Motor Body Repair Centre

Honda Singapore
Kah Motor Co. Sdn. Bhd.
15 Ubi Road 4, S(408610)
DID/Mobile: 68465672 / 90721766
Web: www.honda.com.sg



From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, February 27, 2023 11:29 AM
To: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC)

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Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Thomas,

Our insured has not lodged the report and we are unable to comment on liability.

Please advise if your client's vehicle require a survey at this juncture.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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From: Jeshurueben Rao Thomas <jeshurueben@honda.com.sg>

Sent: Monday, February 27, 2023 11:19 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: DIRECT SETTLEMENT OF VEHICLE NO. SMK5617B AGAINST YP430L (LONPAC)

To The Officer In Charge,

Please Refer To The Above Attachment For Your Reference.

Kindly Help To Arrange Surveyor To Survey This Vehicle SMK5617B. ***VEHICLE IN***

Please Also Advice On The Liability Status Of This Claim.

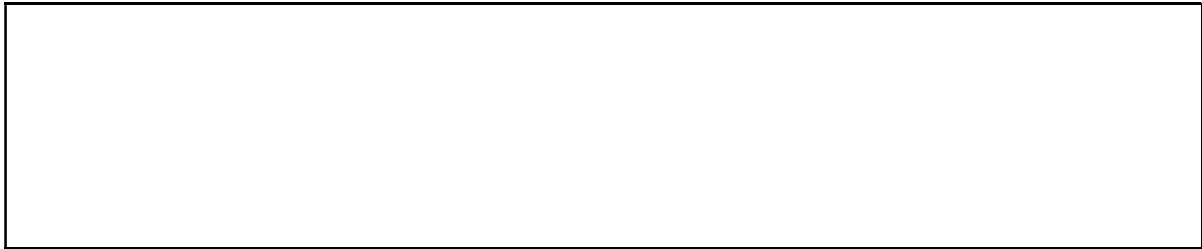
Your Insured Vehicle Number is YP430L, Accident Date 27/02/2023.

Thank You

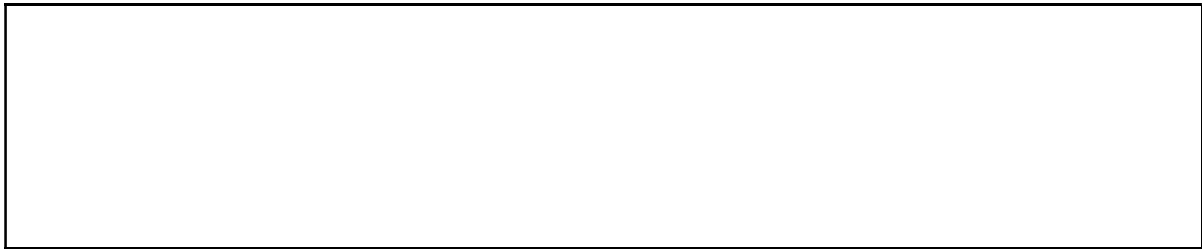
Best Regards,
Rueben Thomas
Bodyshop Service Advisor
Kah Motor Body Repair Centre

Honda Singapore
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15 Ubi Road 4, S(408610)
DID/Mobile: 68465672 / 90721766
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