

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 24 February 2023 4:39 PM
To: Caroline; assignments
Cc: Charles Hoon; isafegarage@gmail.com
Subject: RE: OUR REF: SNM23D201374/C02/SNG1848L/CHNGPW & YOUR REF: AP/2023/005385, SMQ3485X, DOA ON 18.02.2023 TO CONDUCT PRS

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 24/02/2023

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Caroline <caroline@aplp.com.sg>
Sent: Friday, February 24, 2023 3:22 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Charles Hoon <charles@aplp.com.sg>; isafegarage@gmail.com

Subject: RE: OUR REF: SNM23D201374/C02/SNG1848L/CHNGPW & YOUR REF: AP/2023/005385, SMQ3485X, DOA ON 18.02.2023 TO CONDUCT PRS

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WITHOUT PREJUDICE

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a. Alan Cheong
- b. Andrew How
- c. Joel Liew
- d. Nicky Seah
- e. Lee Appraisal
- f. Henry Low

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

Repairer Office
M/s ISAFE GARAGE
Contact Person: Mr Henry @ 9727 7987
Email: isafegarage@gmail.com
Address: 25 Kaki Bukit Rd 4, #05-65/66/67/68 Singapore 417800

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy.

Regards,

Caroline Secretary to Mr Charles Hoon

AP Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: caroline@aplp.com.sg

Singapore UEN No.: 201939937D

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 24 February 2023 12:47 pm
To: Caroline <caroline@aplp.com.sg>
Cc: Charles Hoon <charles@aplp.com.sg>; isafegarage@gmail.com
Subject: RE: OUR REF: SNM23D201374/C02/SNG1848L/CHNGPW & YOUR REF: AP/2023/005385, SMQ3485X, DOA ON 18.02.2023 TO CONDUCT PRS

Without Prejudice, Save as to Costs

Our reference: **SNM23D201374C02/SNG1848LB/Chngpw**
Your reference: AP/2023/005385

Dear Sirs

ACCIDENT INVOLVING SNG1848L & SMQ3485X ON 18/02/2023

We refer to your email of 23/02/2023.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with

the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, February 24, 2023 10:54 AM

To: 'Caroline' <caroline@aplp.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Charles Hoon <charles@aplp.com.sg>; isafegarage@gmail.com

Subject: OUR REF: SNM23D201374/C02/SNG1848L/CHNGPW & YOUR REF: AP/2023/005385, SMQ3485X, DOA ON 18.02.2023 TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear [Adeline](#),

Please refer to the above subject.

Kindly **conduct PRS SMQ3485X** soonest possible.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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