

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Monday, 27 February 2023 10:50 AM
To: Claims Banca (Allianz Insurance Singapore); Admin A
Cc: assignments
Subject: RE: TP DS claim: FW: Re: PRS for our client's vehicle SHC 8347 L and your insured's vehicle YM 4554 C D.O.A : 23.02.2023

Categories: HMK

Dear Shanti,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Saturday, 25 February 2023 1:41 PM
To: Assessment Dept <assessment_ltc@bifrostauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept <claims_ltr@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; admin-d <admin-d@lkkauto.com>
Subject: TP DS claim: FW: Re: PRS for our client's vehicle SHC 8347 L and your insured's vehicle YM 4554 C D.O.A : 23.02.2023

Internal

Your ref: SHC 8347 L
Our ref: YM4554C

Dear Sirs,

*We hereby appoint our direct settlement partners **LKK Auto Consultants Pte Ltd** to conduct survey.*

Kindly engage with them to arrange for survey.

Mr Yee
Assessment Dept
BIFROST AUTO PTE LTD
O: 62436687

Thank you.

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

P Please consider the environment before printing this e-mail.

From: Assessment Dept <assessment_ltc@bifrotauto.com>

Sent: Saturday, February 25, 2023 8:33 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Claims Dept <claims_ltr@bifrotauto.com>; Claims Dept <claims_lts@bifrotauto.com>; Joseph Koh <claims@bifrotauto.com>; Ms Lim <claims_ltm@bifrotauto.com>; Claims Dept <claims_ltv@bifrotauto.com>

Subject: [EXT] Re: FW: Re: PRS for our client's vehicle SHC 8347 L and your insured's vehicle YM 4554 C D.O.A : 23.02.2023

Without Prejudice

Dear Shanti

Our client choose **LKK Auto Consultants Pte Ltd**

Taxi at workshop.

Please proceed to make the assignments. Do let us have the claims officer's email.

Thank you and Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

If you have received this message outside of your usual work hours, we do not expect that you will act on it until it is appropriate for you.

On Sat, 25 Feb 2023 at 00:46, Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Your Ref: SHC 8347 L

Our Ref: YM 4554 C D

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

AJAX Inspection Services Pte Ltd

Form Team Consultancy Pte Ltd

LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Assessment Dept <assessment_ltc@bifrostable.com>
Sent: Friday, February 24, 2023 10:11 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Claims Dept <claims_ltr@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>
Subject: [EXT] Re: PRS for our client's vehicle SHC 8347 L and your insured's vehicle YM 4554 C D.O.A : 23.02.2023

Without Prejudice

Dear Shanti,

Attachment with my insured GIA report as per your request.

Kindly arrange for the PRS.

Thank you & Best Regards

Ms Janice

Bifrost Auto Pte Ltd

Accident Claims Dept

Tel : 6243 6687

On Thu, 23 Feb 2023 at 18:00, Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Without Prejudice

Dear Sir/Madam

Kindly provide us your client's GIA report,

Thank you.

Should you require any clarification or assistance, please do not hesitate to contact our Claims Department at claims@allianz.com.sg

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

From: Assessment Dept <assessment_ltc@bifrostable.com>
Sent: Thursday, February 23, 2023 5:04 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: Claims Dept <claims_ltr@bifrostable.com>; Claims Dept <claims_lts@bifrostable.com>; Joseph Koh <claims@bifrostable.com>; Ms Lim <claims_ltm@bifrostable.com>; Claims Dept <claims_ltv@bifrostable.com>
Subject: [EXT] PRS for our client's vehicle SHC 8347 L and your insured's vehicle YM 4554 C D.O.A : 23.02.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Tan Hock Seng, to notify you of the aforesaid accident involving our client's vehicle SHC 8347 L and your insured's vehicle YM 4554 C on 23.02.2023

Please find enclosed our client's LTA Search. We will follow with GIA Report once avail.

This serves as a **NOTICE** that we are claiming against YM 4554 C for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims_ltv@bifrostable.com / claims_ltm@bifrostable.com / assessment_ltc@bifrostable.com

VEH IN (Date & Time) : **23.02.2023**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Mr Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687