

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 21 June 2023 4:22 PM  
**To:** JENCHEW17@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SCQ17C(AIG) AND SMX9053H AT/ALONG SLIP RD FROM AMK AVE 3 TO SERANGOON NORTH AVE 1 ON 18/01/2023  
**Attachments:** POLICE INVESTIGATION RESULT FROM 3RD PARTY.pdf

**CHEW GEOK KHIM**

[By Email Only]

Dear Sir/Madam,

**You Ref: SCQ17C**

**Our Ref: CC6/AIG23002093/Kpa3**

**ACCIDENT INVOLVING SCQ17C(AIG) AND SMX9053H AT/ALONG SLIP RD FROM AMK AVE 3 TO SERANGOON NORTH AVE 1 ON 18/01/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMX9053H against your insurance policy.

We have reviewed the matter and we are of the view that liability is not in your favour. Attached is a copy of police investigation result submitted by third party for your easy reference. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

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