

Our Ref : SNH5034L / TP#1959
Your Ref : SMD7309P / CC6/AIG23002086/Kya3

WITHOUT PREJUDICE

Date : 28 March 2023

AIG ASIA PACIFIC INSURANCE PTE. LTD.

AIG BUILDING

78 Shenton Way #07-16

Singapore 079120

Attention: Motor Claims Department

**ACCIDENT INVOLVING SNH5034L & SMD7309P ON 22/02/2023
ALONG AYE TOWARDS CTE NEAR EXIT 6 LP:330**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 4,555.22	
- Loss of use	S\$ 320.00	(\$80.00 X 04 Days)
- LTA / GIA Search Fee	S\$ 2.00	
Grand Total	<u>S\$ 4,877.22</u>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

AUTHORISATION TO ACT

I/We, Jubstar Pte Ltd ("the third party claimant") of
2 Venture Drive #14-28 Vision Exchange S608526 (address), owner of
SNH5034L (vehicle no.) hereby authorize OPTIMA WERKZ PTE LTD ("the
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of
use ("claim") for my vehicle no. SNH5034L that was damaged pursuant to the accident
which occurred on 22 FEB 2023 (date) along AYENCTE near Exit 6 4p:330
_____ (location) involving vehicle no/s SMJ7309P ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 22 (day) of February (month) 2023 (year)



Signed by "the third party claimant"
(with chop if applicable)



Any

Signed by "the workshop"
(with chop) **ARY CHUA**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **OPTIMA WERKZ PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,555.22** (Repair Cost), **S\$240.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SNH5034L** that was damaged pursuant to the accident which occurred on **22/02/2023** (date) along **AYE NEAR ALEXANDRA EXIT** involving vehicle no/s **SMD7309P**. This is pursuant to the inspection conducted on **23/02/2023** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **JUBSTAR PTE LTD** (the third party claimant") of vehicle no. **SNH5034L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SNH5034L** (vehicle no.) as a result of the accident.


We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13 (day) of June (month) 2023 (year)



Signed by appointed surveyor


Signed by "the workshop" (with chop)

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: **AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322202119
INVOICE DATE : 28/03/2023
REF : TP#1959
VEH NO. : SNH5034L
MAKE : TOYOTA
CAR MODEL : YARIS CROSS HYBRID
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
REAR TAILGATE	1	PCS	SR	1,157.93	1,157.93
REAR TAILGATE "YARIS" EMBLEM	1	PCS	SR	45.00	45.00
REAR TAILGATE "CROSS" EMBLEM	1	PCS	SR	45.00	45.00
REAR TAILGATE "HYBRID" EMBLEM	1	PCS	SR	45.00	45.00
REAR TAILGATE INNER TRIM BOARD	1	PCS	SR	264.00	264.00
REAR WINDSCREEN MOULDING	1	PCS	SR	67.50	67.50
REAR BUMPER	1	PCS	SR	312.81	312.81
REAR BUMPER LOWER LIP	1	PCS	SR	394.13	394.13
REAR BUMPER ANTENNA SENSOR	1	PCS	SR	58.50	58.50
REAR END PANEL UPPER COVER	1	PCS	SR	257.93	257.93
REAR WINDSCREEN SEALANT	1	PCS	SR	40.00	40.00
REAR TAILGATE INNER TRIM BOARD CLIPS	1	PCS	SR	50.00	50.00
REAR BUMPER CLIPS	1	PCS	SR	50.00	50.00
REAR END PANEL UPPER COVER CLIPS	1	PCS	SR	40.00	40.00
LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST REAR ACCIDENT AREAS & ETC.	1	JOB	SR	500.00	500.00
LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT REAR TAILGATE, REAR BUMPER, REAR END PANEL & ETC.	1	JOB	SR	600.00	600.00
LABOUR CHARGES TO REMOVE & REFIX REAR WINDSCREEN GLASS, REAR WINDSCREEN MOULDING, REAR WINDSCREEN SEALANT & ETC.	1	JOB	SR	120.00	120.00
LABOUR CHARGES TO REMOVE & REINSTALLED REAR TAILGATE INNER MECHANISM & ETC. BACK TO ORIGINAL OPERATIONS.	1	JOB	SR	60.00	60.00
LABOUR CHARGES TO REMOVE & REPLACE REAR BUMPER REVERSE SENSOR & ETC.	1	JOB	SR	60.00	60.00
TO TUFF KOTE & UNDERSEAL MATERIALS.	1	JOB	SR	30.00	30.00
TO CHECK WIRING & ELECTRICAL SYSTEM.	1	JOB	SR	20.00	20.00

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

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To: **AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120

Tel: 64191000
Fax: 68357416

INV NO. : 322202119
INVOICE DATE : 28/03/2023
REF : TP#1959
VEH NO. : SNH5034L
MAKE : TOYOTA
CAR MODEL : YARIS CROSS HYBRID
CURRENT MILEAGE:
ADVISOR : TING AN
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 22/02/2023 @ 08:07HRS
CLAIMANT: JUBSTAR PTE LTD / LIM KIAN BENG
TP VEHICLE: SMD7309P

Singapore Dollars: Four Thousand Five Hundred Fifty-Five And Cent Twenty-Two Only

SUB TOTAL	SGD	4,217.80
GST 8.00%	SGD	337.42
TOTAL	SGD	4,555.22
OUTSTANDING	SGD	4,555.22

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	4,217.80

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

For **Optima Werkz Pte Ltd**

Customer Name and Signature

Authorised Signature

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SMD7309P

Date of Accident

22/02/2023 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **01/09/2022 - 31/08/2023**Requested By **Ary Chua (OPTIMA WERKZ PTE...**Requested Date **22/02/2023 12:09****Payment details**Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Wednesday, 1 March 2023 1:17 PM
To: sathishsri@outlook.com; anghy@outlook.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMD7309P (AIG) AND SNH5034L AT/ALONG AYE NEAR ALEXANDRA EXIT ON 22/02/2023

Dear Sathish S/O Sritharan & Ang Huey Yee,

Our Ref: CC6/AIG23002086/Kya3

ACCIDENT INVOLVING SMD7309P (AIG) AND SNH5034L AT/ALONG AYE NEAR ALEXANDRA EXIT ON 22/02/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SNH5034L** against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	26 Feb 2023 22:53	Clm Dtl Modified	Claimant's Name: -> JUBSTAR PTE. LTD.. Claimant's ID: -> 2XXXXX107N.	[A] HOW MEI KWAN
2	26 Feb 2023 22:53	Clm Veh Model Changed	(207317) TOYOTA YARIS CROSS 1.5 HYBRID ACTIVE (2WD) (A).	[A] HOW MEI KWAN
3	26 Feb 2023 22:53	Clm Created	Reg No: SNH5034L. Acct Date: 2023/02/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	26 Feb 2023 22:53	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	26 Feb 2023 22:53	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/03/07	[A] HOW MEI KWAN
6	26 Feb 2023 22:53	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	26 Feb 2023 22:53	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	26 Feb 2023 22:53	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	26 Feb 2023 22:53	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	26 Feb 2023 22:53	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	27 Feb 2023 14:06	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
12	27 Feb 2023 14:07	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
13	27 Feb 2023 14:07	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
14	01 Mar 2023 13:06	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
15	01 Mar 2023 13:06	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
16	26 May 2023 09:47	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	26 May 2023 09:47	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	26 May 2023 09:47	Clm Dtl Modified	JPJ Reg. Date: -> 2022/10/31.	[A] JOANNE LEE KHANG MIN
19	26 May 2023 09:47	Clm Details Notified		[A] JOANNE LEE KHANG MIN
20	30 May 2023 14:56	Adj Mandate Request	Cur.Req:4797.22:Liability: 100% (BOLA 28, Ass.0%) *Quantum: \$4,797.22 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
21	01 Jun 2023 15:59	Video Downloaded	Downloaded Video - Accident	[I] Tam, Ivan-WK
22	01 Jun 2023 16:00	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/03/07. Mandate Remarks: Approved. to settle not exceeding \$4,797.22 subj to submission of all supporting docs	[I] Tam, Ivan-WK
23	01 Jun 2023 16:00	Adj Mandate Set	Approved:4797.22:Approved. to settle not exceeding \$4,797.22 subj to submission of all supporting docs	[I] Tam, Ivan-WK

Date From

Date To

Audit TypeNone

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2921829	27 Feb 2023 11:21:18	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SNH5034L	SMD7309P	11.00
2925433	02 Mar 2023 21:01:32	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNH5034L	HOW MEI KWAN	xx.xx
2925434	02 Mar 2023 21:01:41	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SNH5034L	HOW MEI KWAN	xx.xx
2970232	26 May 2023 09:47:32	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SNH5034L	SMD7309P	11.00

