

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 22 February 2023 4:54 PM
To: admin-d; SUR; assignments
Subject: RE: SNM22D201553/C02/SME8415D/LEWLC / FW: NOA - ACCIDENT INVOLVING SMN 5955J & SME 8415D ALONG STAMFORD ROAD ON 04.03.2022 AT 0900HRS

Importance: High

Follow Up Flag: Follow up
Flag Status: Completed

Hi LKK,

Pls assist to do the paper survey.
LOD attached in the merimen.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Meng Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, March 7, 2022 10:18 AM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D201553/C02/SME8415D/LEWLC / FW: NOA - ACCIDENT INVOLVING SMN 5955J & SME 8415D ALONG STAMFORD ROAD ON 04.03.2022 AT 0900HRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jenny,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee (assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 7 March, 2022 9:06 AM

To: claims@garage13.com.sg; sales@garage13.com.sg; 'SUR' <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201553/C02/SME8415D/LEWLC / FW: NOA - ACCIDENT INVOLVING SMN 5955J & SME 8415D ALONG STAMFORD ROAD ON 04.03.2022 AT 0900HRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Monday, 7 March 2022 9:04 am

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; sales@garage13.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201553/C02/SME8415D/LEWLC / FW: NOA - ACCIDENT INVOLVING SMN 5955J & SME 8415D
ALONG STAMFORD ROAD ON 04.03.2022 AT 0900HRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoy Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 7 March 2022 9:02 am

To: claims@garage13.com.sg; sales@garage13.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D201553/C02/SME8415D/LEWLC / FW: NOA - ACCIDENT INVOLVING SMN 5955J & SME 8415D
ALONG STAMFORD ROAD ON 04.03.2022 AT 0900HRS

Without Prejudice

Our reference: SNM22D201553/C02/SME8415D/lewlc

Your reference: SMN5955J

Dear Sirs / Madam,

ACCIDENT INVOLVING SME8415D & SMN5955J on 04/03/2022

We refer to your email of 04/03/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 4 March 2022 5:30 pm

To: claims@garage13.com.sg; sales@garage13.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM22D201553/C02/SME8415D/LEWLC / FW: NOA - ACCIDENT INVOLVING SMN 5955J & SME 8415D ALONG STAMFORD ROAD ON 04.03.2022 AT 0900HRS

Without Prejudice

Dear Jenny,

Please conduct PRS for SMN 5955J. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Jenny Lew 63896172.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Friday, 4 March 2022 11:39 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: sales@garage13.com.sg

Subject: NOA - ACCIDENT INVOLVING SMN 5955J & SME 8415D ALONG STAMFORD ROAD ON 04.03.2022 AT 0900HRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #03-46 Premier @ Kaki Bukit, Singapore 415875