

Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 24 February 2023 4:44 PM
To: Ms Goh; assignments; Admin A
Cc: tan ling ling; irene tan; sales; claims
Subject: RE: OUR REF: SNM23D201462/C02/GBD7653A/TAYHP & YOUR REF: SLG4074G, DOAON 23.02.2023 TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyors to liaise with GARAGE 13 to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Ms Goh <msgoh@iaconsultingsg.com>
Sent: Friday, February 24, 2023 4:27 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: tan ling ling <candy@iaconsultingsg.com>; irene tan <motor@iaconsultingsg.com>; sales <sales@garage13.com.sg>; claims <claims@garage13.com.sg>
Subject: RE: OUR REF: SNM23D201462/C02/GBD7653A/TAYHP & YOUR REF: SLG4074G, DOAON 23.02.2023 TO CONDUCT PRS

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Dear Sir

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 24.02.2023.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoys Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

The vehicle is already at the workshop, 8 Kaki Bukit Ave 4, #02-54/55 Premier@KB S415875

Thank you.

Best regards,
ShiRui
For and On behalf of Garage 13 Pte Ltd
+65 6385 1171

----- On Fri, 24 Feb 2023 16:19:36 +0800 **Irene Tay** <irene.tay@sg.cntaiping.com> wrote ---

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

- | | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, February 24, 2023 4:12 PM

To: 'Ms Goh' <msgoh@iaconsultingsg.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Tan Ling Ling <candy@iaconsultingsg.com>; Irene Tan <motor@iaconsultingsg.com>; Sales <sales@garage13.com.sg>; Claims <claims@garage13.com.sg>

Subject: OUR REF: SNM23D201462/C02/GBD7653A/TAYHP & YOUR REF: LG4074G, DOAON 23.02.2023
TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the above subject.

Kindly **conduct PRS SLG4074G** soonest possible. (Our Insured has yet to file SAS Report)

Please contact our claims department **Irene Tay 6389 6192** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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