

Rajes (LKK Auto)

From: Frauleine Khoo <frauleine.khoo@budgetdirect.com.sg>
Sent: Friday, 24 February 2023 4:01 PM
To: admin-d; SUR; assignments
Cc: Derrick Quok; Kenneth Lim; Jared Liu Yaorong
Subject: TPPD survey: Claim ref: C10020553 /JL || OI- SME9204P (White) TP-SLW9644U || Est: \$0.00 || CAS Garage PL
Attachments: C10020553 - TP (SLW9644U).zip

Hi Team,

We would like to request TP survey for SLW9644U . TP chose LKK to survey the vehicle.

Workshop information:

Address:

Workshop Location:

CAS Garage Pte Ltd

1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D

Singapore 417883

Please contact Ah Chong / Nancy at 8782 7171 during the inspection.

Please confirm assignment.

Thank you.

Warmest Regards,

Frauleine Khoo
Admin Executive, Claims

T +65 6989 3696

F +65 6725 0853

E frauleine.khoo@budgetdirect.com.sg

It pays to choose

**Budget
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insurance



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Claims +65 6221 2199

Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre

Singapore
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Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance.**

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From: Jared Liu Yaorong <jared.liu@budgetdirect.com.sg>
Sent: Friday, 24 February 2023 3:46 pm
To: Frauleine Khoo <frauleine.khoo@budgetdirect.com.sg>
Cc: Maybie Chua <maybie.chua@budgetdirect.com.sg>
Subject: FW: Check Liability || C10020553/JL || PRI & Liability - SLW9644U & SME9204P on 16/02/2023

Hi Frauleine,

Please arrange for LKK to do survey.

Regards,

Jared Liu
Executive, Claims

T +65 6989 3702
F +65 6725 0853
E jared.liu@budgetdirect.com.sg



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Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance.**

From: nancy@casgarage.sg <nancy@casgarage.sg>

Sent: Friday, 24 February 2023 3:43 pm

To: Jared Liu Yaorong <jared.liu@budgetdirect.com.sg>

Cc: aldrin@casgarage.sg; catherine@casgarage.sg; chongliu@casgarage.sg

Subject: Check Liability || C10020553/JL || PRI & Liability - SLW9644U & SME9204P on 16/02/2023

Without Prejudice

Dear Jared,

Please arrange LKK to conduct the Pre-repair Inspection at our premises :

Workshop Location:

CAS Garage Pte Ltd

1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D

Singapore 417883

Please note that if you fail to arrange the pre-repair inspection within the next two (2) working days excluding any intervening Saturday, Sunday and/or Public Holiday, our workshop will commence the repair works without any further notice or reference to you.

Please contact Ah Chong / Nancy at 8782 7171 during the inspection.

Thank you and regards,

Nancy Lam

Hp: +65 8782 7171

Email: nancy@casgarage.sg



Website: www.casgarage.sg

CAS Garage Pte Ltd

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D

Singapore 417883

Servicing Hotline: 9090 1222

UEN: 201828067M

From: Jared Liu Yaorong <jared.liu@budgetdirect.com.sg>
Sent: Friday, February 24, 2023 3:33 PM
To: nancy@casgarage.sg
Cc: aldrin@casgarage.sg; catherine@casgarage.sg; chongliu@casgarage.sg
Subject: RE: Check Liability || C10020553/JL || PRI & Liability - SLW9644U & SME9204P on 16/02/2023

Without Prejudice

Dear Nancy,

Liability is In your client favour.

Regards,

Jared Liu
Executive, Claims

T +65 6989 3702
F +65 6725 0853
E jared.liu@budgetdirect.com.sg



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Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance.**

From: nancy@casgarage.sg <nancy@casgarage.sg>
Sent: Friday, 24 February 2023 2:36 pm
To: Jared Liu Yaorong <jared.liu@budgetdirect.com.sg>
Cc: aldrin@casgarage.sg; catherine@casgarage.sg; chongliu@casgarage.sg
Subject: Check Liability || C10020553/JL || PRI & Liability - SLW9644U & SME9204P on 16/02/2023

Without Prejudice

Dear Nancy,

Attached estimate as you are requested.

No video and no scene photo.

Thank you and regards,

Nancy Lam

Hp: +65 8782 7171

Email: nancy@casgarage.sg



Website: www.casgarage.sg

CAS Garage Pte Ltd

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D

Singapore 417883

Servicing Hotline: 9090 1222

UEN: 201828067M

From: Jared Liu Yaorong <jared.liu@budgetdirect.com.sg>

Sent: Friday, February 24, 2023 1:44 PM

To: nancy@casgarage.sg

Cc: aldrin@casgarage.sg; catherine@casgarage.sg; chongliu@casgarage.sg

Subject: RE: Check Liability || C10020553/JL || PRI & Liability - SLW9644U & SME9204P on 16/02/2023

Without Prejudice

Dear Nancy,

Please provide us the followings:

- 1) Repair estimate
- 2) Accident video footage and scene photos

Regards,

Jared Liu
Executive, Claims

T +65 6989 3702

F +65 6725 0853

E jared.liu@budgetdirect.com.sg

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auto  general

Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

From: nancy@casgarage.sg <nancy@casgarage.sg>

Sent: Friday, 24 February 2023 11:09 am

To: Claims <claims@budgetdirect.com.sg>; Charandeep Singh <charandeep.s@budgetdirect.com.sg>

Cc: 'Aldrin Ang' <aldrin@casgarage.sg>; catherine@casgarage.sg; 'Chong' <chongliu@casgarage.sg>

Subject: RE: PRI Request on 17.02.2023 || C10020553/JL || PRI & Liability - Accident Involving SLW9644U & SME9204P on 16/02/2023

Dear Charandeep

Regard of the claim as below:

Our customer has chasing after the claims.

Please confirm your liability as soon as possible. Otherwise, kindly advise if your insured has lodged the accident report.

Thank you and regards,

Nancy Lam

Hp: +65 8782 7171

Email: nancy@casgarage.sg



Website: www.casgarage.sg

CAS Garage Pte Ltd

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D
Singapore 417883
Servicing Hotline: 9090 1222
UEN: 201828067M

From: nancy@casgarage.sg <nancy@casgarage.sg>
Sent: Friday, 17 February 2023 9:59 am
To: Claims <claims@budgetdirect.com.sg>
Cc: 'Aldrin Ang' <aldrin@casgarage.sg>; 'catherine@casgarage.sg'; 'Eng Chong Liao' <chongliao@casgarage.sg>
Subject: PRI & Liability - Accident Involving SLW9644U & SME9204P on 16/02/2023

Dear Sir / Mdm

We have been appointed by **MS LIP YOKE LAI**, the registered owner of vehicle no. **SLW9644U** to claim damages against you in connection with a road traffic accident involving SLW9644U & SME9204P on 16/02/2023 at around 0820hrs along SIGLAP LINK TOWARDS ECP.

Before we arrange the vehicle into our workshop for your surveyor to conduct the Pre-repair Inspection, **please confirm your liability as soon as possible**. Otherwise, kindly advise if your insured has lodged the accident report.

Thank you and regards,
Nancy Lam
Hp: +65 8782 7171
Email: nancy@casgarage.sg



Website: www.casgarage.sg
CAS Garage Pte Ltd
Address: 1 Kaki Bukit Avenue 6
#02-22/21/20 AutoBay Block D
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Servicing Hotline: 9090 1222
UEN: 201828067M